Student Accounts Webinar

UC San Diego
STUDENT FINANCIAL SOLUTIONS

Meet the Teams

Student Account Services

University Billing Services

Central Cashier's Office

Loan Administration

Campus Cards

Agenda

Today's Topics:

Authorizing Parent Payers

Reading Your Student Account

Refunds & Direct Deposit

Installment Plan Options

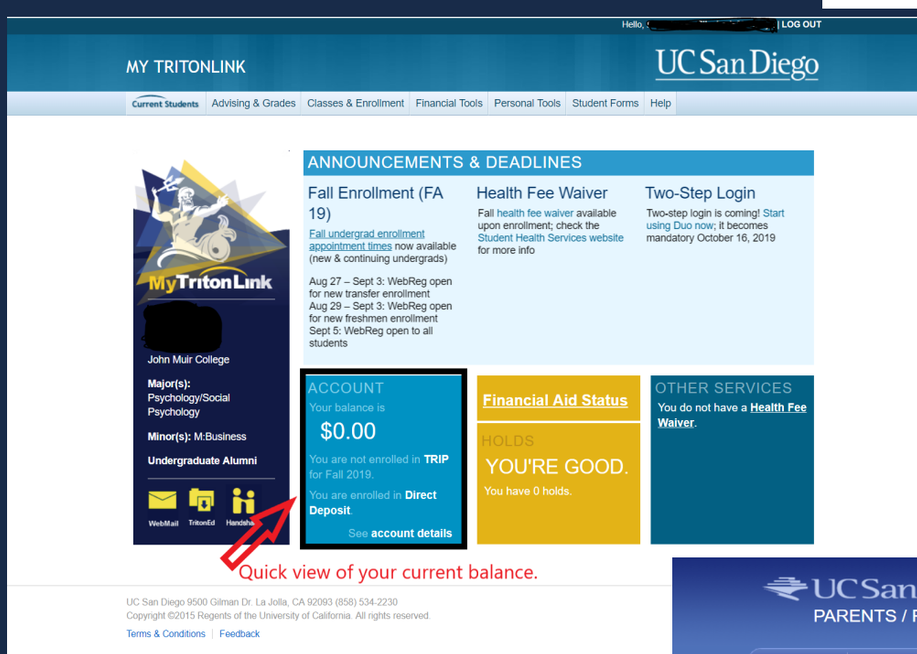
Student Accounts

Authorized Parents

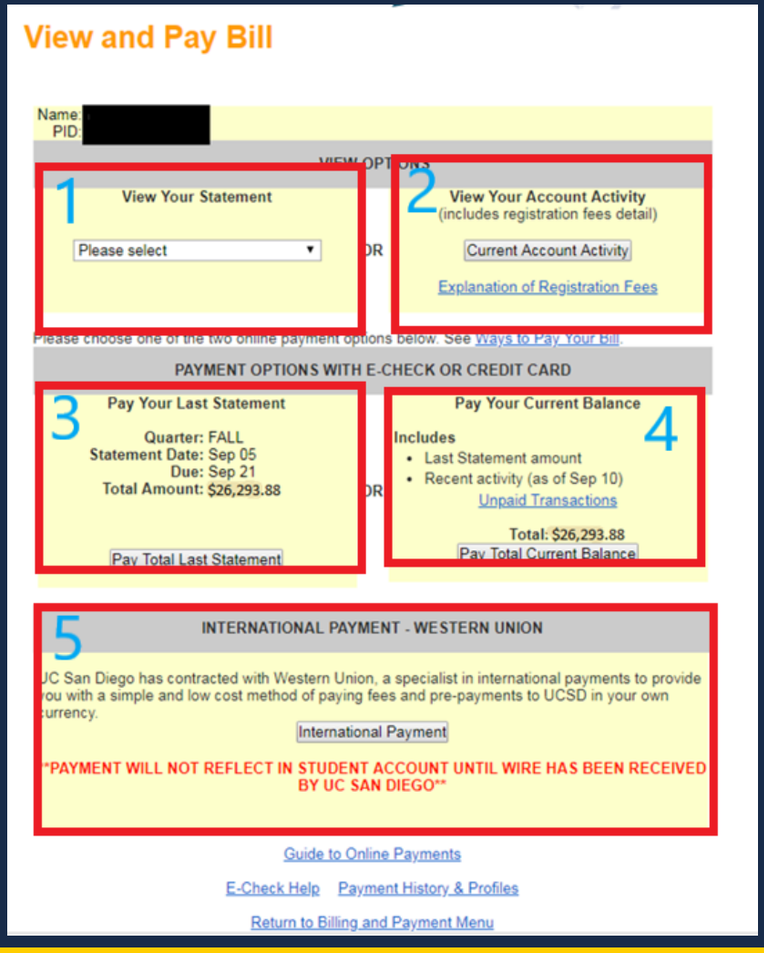
Students access their bills on TritonLink; parents must be authorized!

- Your student must authorize you on TritonLink via Billing and Payment
- Authorization is necessary to view and discuss your student's bill, since student educational records are protected under FERPA.

- Access to parent/payer portal
- Receive monthly e-bill reminders
- Review student account activity
- View and pay your student's bill by electronic check (e-check) or credit/debit card
- Update profile and contact information



READING YOUR ELECTRONIC BILL



1. Viewing your monthly billing statement.

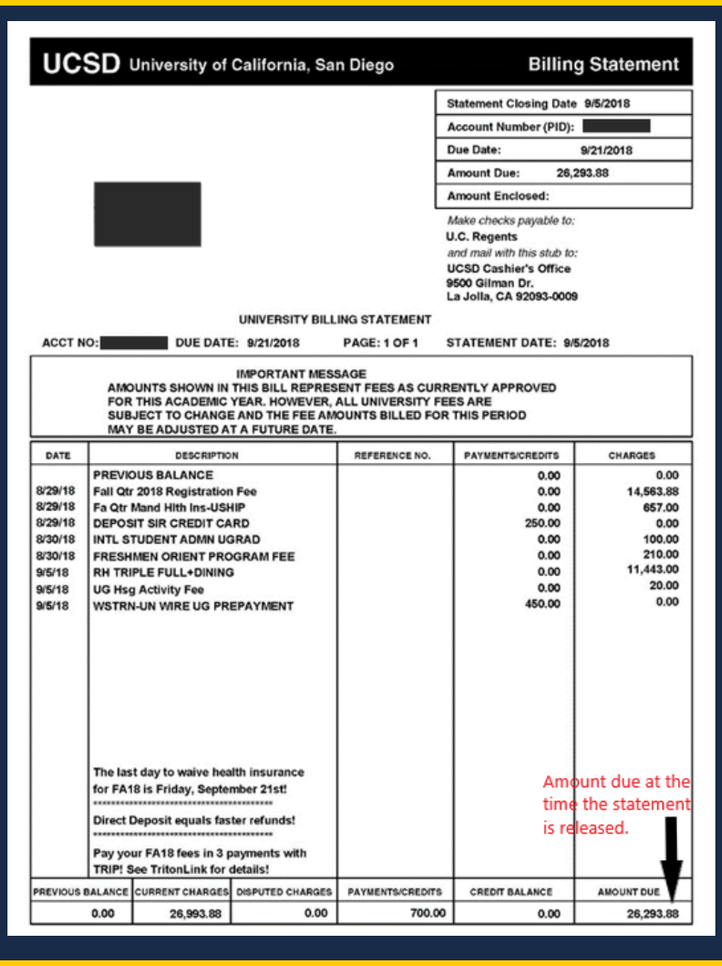
2. Current Account Activity - shows each credit and charge on account.

3. Shows what your balance was at the time the last statement was published.

4. Hyperlink to view all unpaid transactions. Button to make a payment.

5. Redirects you to the Western Union site where you can make an international wire transfer.

READING YOUR BILLING STATEMENT



UCSD University of California, San Diego — **Billing Statement**

Statement Closing Date	9/5/2018
Account Number (PID):	
Due Date:	9/21/2018
Amount Due:	26,293.88
Amount Enclosed:	

Make checks payable to:
U.C. Regents
and mail with this stub to:
UCSD Cashier's Office
9500 Gilman Dr.
La Jolla, CA 92093-0009

UNIVERSITY BILLING STATEMENT

ACCT NO: DUE DATE: 9/21/2018 PAGE: 1 OF 1 STATEMENT DATE: 9/5/2018

IMPORTANT MESSAGE
AMOUNTS SHOWN IN THIS BILL REPRESENT FEES AS CURRENTLY APPROVED FOR THIS ACADEMIC YEAR. HOWEVER, ALL UNIVERSITY FEES ARE SUBJECT TO CHANGE AND THE FEE AMOUNTS BILLED FOR THIS PERIOD MAY BE ADJUSTED AT A FUTURE DATE.

DATE	DESCRIPTION	REFERENCE NO.	PAYMENTS/CREDITS	CHARGES
	PREVIOUS BALANCE		0.00	0.00
8/29/18	Fall Qtr 2018 Registration Fee		0.00	14,563.88
8/29/18	Fa Qtr Mand Hlth Ins-USHIP		0.00	657.00
8/29/18	DEPOSIT SIR CREDIT CARD		250.00	0.00
8/30/18	INTL STUDENT ADMN UGRAD		0.00	100.00
8/30/18	FRESHMEN ORIENT PROGRAM FEE		0.00	210.00
9/5/18	RH TRIPLE FULL+DINING		0.00	11,443.00
9/5/18	UG Hsg Activity Fee		0.00	20.00
9/5/18	WSTRN-UN WIRE UG PREPAYMENT		450.00	0.00

The last day to waive health insurance for FA18 is Friday, September 21st!
****
Direct Deposit equals faster refunds!
****
Pay your FA18 fees in 3 payments with TRIP! See TritonLink for details!

Amount due at the time the statement is released.

PREVIOUS BALANCE	CURRENT CHARGES	DISPUTED CHARGES	PAYMENTS/CREDITS	CREDIT BALANCE	AMOUNT DUE
0.00	26,993.88	0.00	700.00	0.00	26,293.88

READING YOUR CURRENT ACCOUNT ACTIVITY

Current Account Activity

Student: [redacted]

PID:

Any payments, financial aid, fee payments, or deposits.

Any charges posted on the account.

Activity From 08/06/2018

Transaction Date	Description	Reference Number	Payments/Credits	Charges
08/29/2018	Fall Qtr Campus Activity Fee			70.66
08/29/2018	Fall Qtr ICA Activity Fee			198.10
08/29/2018	Fall Qtr ERC Activity Fee			12.50
08/29/2018	Fa Qtr Mand Hlth Ins-USHIP			657.00
08/29/2018	NonRes Supplemental Tuition Fa			9664.00
08/29/2018	Fall Qtr Recreation Facil Fee			112.00
08/29/2018	FALL QTR STUDENT SERVICES FEE			376.00
08/29/2018	FALL QTR TRANSPORTATION FEE			53.02
08/29/2018	TUITION FALL			3814.00
08/29/2018	Fall Qtr University Center Fee			98.60
08/29/2018	DEPOSIT SIR CREDIT CARD		250.00	
08/30/2018	DOCUMENT FEE - UN	A15444954		165.00
08/30/2018	INTL STUDENT ADMN UGRAD	A15444954		100.00
08/30/2018	FRESHMEN ORIENT PROGRAM FEE			210.00
09/05/2018	RH TRIPLE FULL+DINING			11443.00
09/05/2018	UG Hsg Activity Fee			20.00
09/05/2018	WSTRN-UN WIRE UG PREPAYMENT		450.00	

For questions regarding your account please contact Student Business Services at (858) 822-4727

Funds received through this site will be applied to outstanding charges in the following order:

- Registration Fees/Tuition
- Housing/Dining
- Misc. (Parking,Library, Bookstore, etc.)

Partial Payments may be applied to specific charges through the Cashier's Office.

Return | Display Prior Month Activity

REFUNDS

Refunds occur when students make an overpayment, receive excess financial aid or scholarships, or get a stipend.

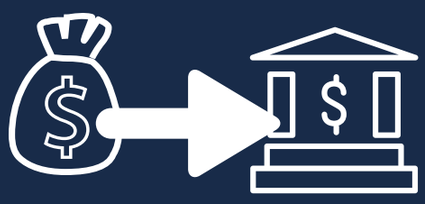
Types of Refunds:

- Cash or Check Overpayment
- E-Check Overpayment
- Financial Aid and Scholarships
- Credit Card
- Housing

HOW TO GET YOUR REFUND

There 2 different ways you can receive your refunds!

If you are not enrolled in direct deposit, your refund will be mailed out as a paper check to the current mailing address we have on file.



If you enroll in direct deposit via TritonLink, your refund will be issued directly to the bank account on file.

PAYMENT PLAN FOR TUITION

Want a vacation from your tuition fees? Take a **TRIP**!

What is TRIP?

TRIP is a payment plan that allows you to pay your mandatory tuition and registration fees in 3 monthly installments rather than in one lump sum payment.

Enrollment Options

TRIP is only offered for FALL, WINTER, and SPRING. You enroll via TritonLink or the Authorized Payer Portal for a $40 per quarter- you can enroll for one quarter, the entire academic year, or all future quarters.

PAYMENT PLAN FOR TUITION

Want a vacation from your tuition fees? Take a **TRIP**!

What does TRIP pay for?

Covered Fees

- ✓ Tuition & Non-Res tuition
- ✓ Registration fees
- ✓ Student health insurance

Not Covered Fees

- ✗ Housing*
- ✗ Books/Bookstore
- ✗ Parking fees
- ✗ Student Health Services fees

***Please note: TRIP is a payment plan for your tuition and registration fees only. If you would like to change your housing installment payment plan, please log into the Housing Portal.**

Central Cashier's Office

The Cashier's Office is responsible for the timely and accurate processing of cash and check payments.

Includes payment and deposits for the following:

- Tuition
- Registration fees
- Library fines
- Admission & Housing

- Housing
- Student Health fees
- Copy/printer fees
- Parking permits
- Bookstore/Market charges

deposits

- Daycare fees
- Emergency loan payments
- Thesis filing fees
- Candidacy fees (PhD/Masters)

Central Cashier's Office

Payment Methods

In person:

- Cash
- Checks
- Money Orders
- Cashier's Checks
- Traveler's Checks

*Checks should be made payable to UC Regents

By mail:

- Checks
- Money Orders
- Cashier's Checks
- Traveler's Checks

*Checks should be made payable to UC Regents

Online:

- E-check (bank routing # and account #)
- Credit Card Payments
- Western Union

Thank you for joining!
Please feel free to contact us via email if you have any further questions.

Email: **studentbusiness@ucsd.edu**

Web: **sfs.ucsd.edu**

UC San Diego

STUDENT FINANCIAL SOLUTIONS