

# UC San Diego

**Financial Aid & Scholarships**  
**Student Financial Solutions**

# Agenda

## Financial Aid & Scholarships

Financial Aid Award Letter

Financial Aid Disbursement

Why didn't my financial aid disburse?

## FAS & SFS

Financial Aid & Billing Statement

Timeline

## Student Financial Solutions

Billing Statement


TritonPay

Paying Your Bill

Billing Due Dates

Refunds

# Financial Aid Award Letter- Sample

DIRECT LOAN-SUBSIDIZED	\$5,500.00	\$5,500.00	\$1,834.00	\$1,833.00	\$1,833.00	\$5,443.00	Complete	
DIRECT LOAN - UNSUB-NEED	\$800.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	Declined	Info 
Your Summer Financial Aid Award	Offered	Accepted			Summer Trailer	TotalPaid	Status	Selection
DIRECT LOAN-UNSUB SUM	\$5,367.00	\$0.00			\$5,367.00	\$0.00	Ready to Accept or Decline	<input type="radio"/> Accept <input type="radio"/> Decline <input type="radio"/> Accept Less
FEDERAL PELL GRANT SUM	\$2,115.00	\$2,115.00			\$2,115.00	\$0.00	Confirmed	
UCSD SUMMER GRANT	\$2,100.00	\$2,100.00			\$2,100.00	\$0.00	Confirmed	
Click Here to Confirm and Submit your selection								

- Summer 2021: 2020-2021
- Tritonlink: <https://students.ucsd.edu/my-tritonlink/tools/index.html>
- Summer is one term for financial aid:
  - If attending multiple Summer Sessions, generally accepted and completed financial aid should disburse evenly for each session based on enrolled units

Questions?  
Ask FAS

# Billing Statement

## Things to look for

- Statement Closing date
- Due Date
- Amount Due

UCSD University of California, San Diego		Billing Statement		
		Statement Closing Date 6/1/2021		
		Account Number (PID):		
		Due Date: 6/21/2021		
		Amount Due: 2,520.83		
		Amount Enclosed:		
		Make checks payable to: U.C. Regents and mail with this stub to: UCSD Cashier's Office 9500 Gilman Dr. La Jolla, CA 92093-0009		
UNIVERSITY BILLING STATEMENT				
ACCT NO:		DUE DATE: 6/21/2021		PAGE: 1 OF 1
		STATEMENT DATE: 6/1/2021		
IMPORTANT MESSAGE AMOUNTS SHOWN IN THIS BILL REPRESENT FEES AS CURRENTLY APPROVED FOR THIS ACADEMIC YEAR. HOWEVER, ALL UNIVERSITY FEES ARE SUBJECT TO CHANGE AND THE FEE AMOUNTS BILLED FOR THIS PERIOD MAY BE ADJUSTED AT A FUTURE DATE.				
DATE	DESCRIPTION	REFERENCE NO.	PAYMENTS/CREDITS	CHARGES
5/3/21	PREVIOUS BALANCE		0.00	0.00
5/6/21	Bookstore Charge		0.00	23.00
5/26/21	Sum Sess I 2021 Registration F		0.00	265.83
5/26/21	Summer Session 1 Tuition		0.00	1,116.00
5/29/21	Summer Session 1 Tuition		0.00	1,116.00
Authorized Payers! e-mail us at <a href="mailto:sfs@ucsd.edu">sfs@ucsd.edu</a> about Charges; View/pay bills in parent portal >> <a href="https://act.edu/studentEBill2/PayerBilling">https://act.edu/studentEBill2/PayerBilling</a> ***** Pay your tuition and reg fees in three monthly payments with TRIP! ***** Students can get help by submitting a ticket at >> <a href="https://support.ucsd.edu/students">support.ucsd.edu/students</a> ***** DIRECT DEPOSIT = FASTER REFUNDS!				
PREVIOUS BALANCE	CURRENT CHARGES	DISPUTED CHARGES	PAYMENTS/CREDITS	CREDIT BALANCE
0.00	2,520.83	0.00	0.00	0.00
				AMOUNT DUE
				2,520.83

Questions?  
Ask SFS

# Billing Statement

## UNIVERSITY BILLING STATEMENT

ACCT NO:

DUE DATE: 6/21/2021

PAGE: 1 OF 1

STATEMENT DATE: 6/1/2021

DATE	DESCRIPTION	REFERENCE NO.	PAYMENTS/CREDITS	CHARGES		
5/3/21	PREVIOUS BALANCE		0.00	0.00		
5/6/21	Bookstore Charge		0.00	23.00		
5/26/21	Sum Sess I 2021 Registration F		0.00	265.83		
5/26/21	Summer Session 1 Tuition		0.00	1,116.00		
5/29/21	Summer Session 1 Tuition		0.00	1,116.00		
PREVIOUS BALANCE		CURRENT CHARGES	DISPUTED CHARGES	PAYMENTS/CREDITS	CREDIT BALANCE	AMOUNT DUE
0.00		2,520.83	0.00	0.00	0.00	2,520.83

Questions?  
Ask SFS

# TritonPay

## My Account Summary

[Account History](#)

PID:  
Student:

 **Alert**  
You have total account balance of: \$ **3,586.75**

Payment Options

	Balance	Due Date	
Billing Statement Activity			<div>Select Statement to View</div> <div><a href="#">Back of the billing statement</a> <a href="#">Student Financial Solutions Website</a> <a href="#">Explanation of Registration Fees</a> <a href="#">Helpful Links</a></div>
Past Due Charges	\$0.00		
Current Charges	\$2,470.75		
Last Statement Balance	\$2,470.75		
Activity since Statement Date			
New Charges	\$1,116.00		
Total Account Balance	\$3,586.75		

Questions?  
Ask SFS

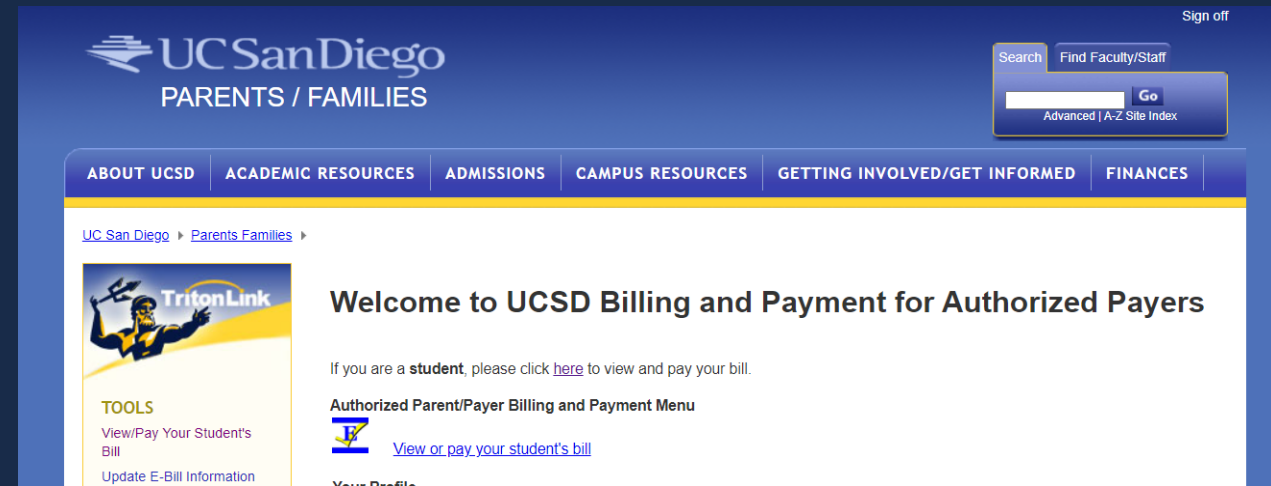
# Paying Your Bill

## Authorize a Payer

- Students can authorize payers on Tritonlink. Authorization is necessary to view or discuss student's bill.

## Payment Plan

- There is no payment plan for summer session.



<https://act.ucsd.edu/studentEBill2/PayerBilling>

Questions?  
Ask SFS

# Comparing Financial Aid to your Bill

Enrolled in Summer Session 1 ONLY – 6 units

Your Summer Financial Aid Award	Offered	Accepted	Summer Trailer	TotalPaid	Status	Selection
DIRECT LOAN-UNSUB SUM	\$1,703.00	\$0.00	\$1,703.00	\$0.00	Ready to Accept or Decline	<input type="radio"/> Accept <input type="radio"/> Decline <input type="radio"/> Accept Less
FEDERAL PELL GRANT SUM	\$833.00	\$833.00	\$833.00	\$0.00	Confirmed	
UCSD SUMMER GRANT	\$2,100.00	\$2,100.00	\$2,100.00	\$0.00	Confirmed	

[Click Here to Confirm and Submit your selection](#)

UNIVERSITY BILLING STATEMENT					
ACCT NO:		DUE DATE: 6/21/2021		PAGE: 1 OF 1	STATEMENT DATE: 6/1/2021
DATE	DESCRIPTION		REFERENCE NO.	PAYMENTS/CREDITS	CHARGES
5/3/21	PREVIOUS BALANCE			0.00	10.00
5/26/21	Sum Sess I 2021 Registration F			0.00	265.83
5/26/21	Summer Session 1 Tuition			0.00	1,674.00
PREVIOUS BALANCE	CURRENT CHARGES	DISPUTED CHARGES	PAYMENTS/CREDITS	CREDIT BALANCE	AMOUNT DUE
10.00	1,939.83	0.00	0.00	0.00	1,949.83



# Comparing Financial Aid to your Bill

Enrolled in Both Sessions – SS1 8 units; SS2 4 units

Your Summer Financial Aid Award	Offered	Accepted	Summer Trailer	Total Paid	Status	Selection
DIRECT LOAN-SUB SUM	\$5,107.00	\$0.00	\$5,107.00	\$0.00	Ready to Accept or Decline	<input type="radio"/> Accept <input type="radio"/> Decline <input type="radio"/> Accept Less
FEDERAL PELL GRANT SUM	\$2,065.00	\$2,065.00	\$2,065.00	\$0.00	Confirmed	
UCSD SUMMER GRANT	\$2,100.00	\$2,100.00	\$2,100.00	\$0.00	Confirmed	

[Click Here to Confirm and Submit your selection](#)

ACCT NO:

DUE DATE: 6/21/2021

PAGE: 1 OF 1

STATEMENT DATE: 6/1/2021

DATE	DESCRIPTION	REFERENCE NO.	PAYMENTS/CREDITS	CHARGES
5/3/21	PREVIOUS BALANCE		0.00	50.00
5/3/21	Bookstore Charge		0.00	23.53
5/18/21	UCSD Statement Late Fee		0.00	25.00
5/26/21	Sum Sess I 2021 Registration F		0.00	265.83
5/26/21	Summer Session 1 Tuition		0.00	1,116.00
5/27/21	Summer Session 1 Tuition		0.00	1,116.00
6/1/21	Summer Session 1 Tuition		0.00	1,116.00
6/1/21	Summer Session 1 Tuition		1,116.00	0.00

PREVIOUS BALANCE	CURRENT CHARGES	DISPUTED CHARGES	PAYMENTS/CREDITS	CREDIT BALANCE	AMOUNT DUE
50.00	3,662.36	0.00	1,116.00	0.00	2,596.36

# Financial Aid Disbursement

Term	Disbursement Date
Summer Session 1, 2021	June 19 <sup>th</sup> , 2021
Summer Session 2, 2021	July 24 <sup>th</sup> , 2021

- **Special Session 2021 disbursement:** approximately 2 days before the first day of instruction.
- **Accepted and completed Summer financial aid goes towards the balance due.**

Questions?  
Ask FAS

# Billing Due Dates

2020-21 Billing Statements		Statement Date	Due Date
SUMMER (SU21)			
June	Monthly	6/2/2021	6/21/2021
July	Monthly	7/2/2021	7/26/2021
August	Monthly	8/3/2021	8/20/2021

<https://sfs.ucsd.edu/student-accounts/index.html#billingdates>

Questions?  
Ask SFS

# Refunds



## Direct Deposit

Students can enroll in direct deposit on Tritonlink under Financial Tools.

**2-3 business days**



## Paper Check

If you are not enrolled in direct deposit, refunds will be issued to the current mailing address on file.

**1-2 weeks**

<https://sfs.ucsd.edu/student-accounts/direct-deposit.html>

Questions?  
Ask SFS

# Why didn't my financial aid disburse?

## Enrollment updates

- Waitlisted units don't count
- Units required for disbursement
- Reminder:
  - 6 units for University Grant and Loan

### SUMMER AID ADJUSTMENT SCHEDULE\*

Week of June 14th, 2021

Week of July 6th, 2021 (July 5th Campus Holiday)

Week of July 19th, 2021

Week of August 9th, 2021

\*Subject to change

Questions?  
Ask FAS

# Why didn't my financial aid disburse?

- **Loan processing time**
  - Allow up to 1-2 weeks processing time
    - Certification and disbursement Private loans
    - Accepted Direct, Dream and University loans
- **Satisfactory Academic Progress (SAP)**
  - End of Spring 2021 reached maximum timeframe
  - Didn't meet SAP probation appeal conditions

# Why didn't my financial aid disburse?

## Incomplete 2020-2021 Financial Aid Requirements

MY TRITONLINK UC San Diego

Current Students Advising & Grades Classes & Enrollment Financial Tools Personal Tools Student Forms Help

**ANNOUNCEMENTS & DEADLINES**

**Summer Session** May 4  
Summer enrollment continues for current students, new students & visitors. May billing statement available (due May 14)

Learn about the tuition installment plan  
Have Questions? Contact us on the Services and Support Portal.

**FINANCIAL AID STATUS**

2021-22  
Access the Required Documents and Tasks section to determine if further actions are needed.

2020-21  
Access the Required Documents and Tasks section to determine if further actions are needed.

**Financial Aid Status**

**HOLDS**  
**YOU'RE GOOD.**  
You have 0 holds.

**OTHER SERVICES**  
You do not have a **Health Fee Waiver**.

WebMail TritonEd Handshake Deposit  
See account details

MY TRITONLINK UC San Diego

TritonLink Advising & Grades Classes & Enrollment Financial Tools Personal Tools Student Forms Help

**Financial Aid**

Academic Year: 2020-21

**Current Status:**  
Your financial aid application has been received by our office, however further action is required. Please refer to the "Required Documents & Tasks" area of the webpage to see what is pending.

**Required Documents and Tasks**

- Dependent Verification Worksheet
- Verification of Student Income or Taxes Filed
- Verification of Enrollment History is required
- Please Read the Satisfactory Academic Progress Requirements
- PARENT 2019 TAX RETURN TRANSCRIPT NEEDED

**Important Information**

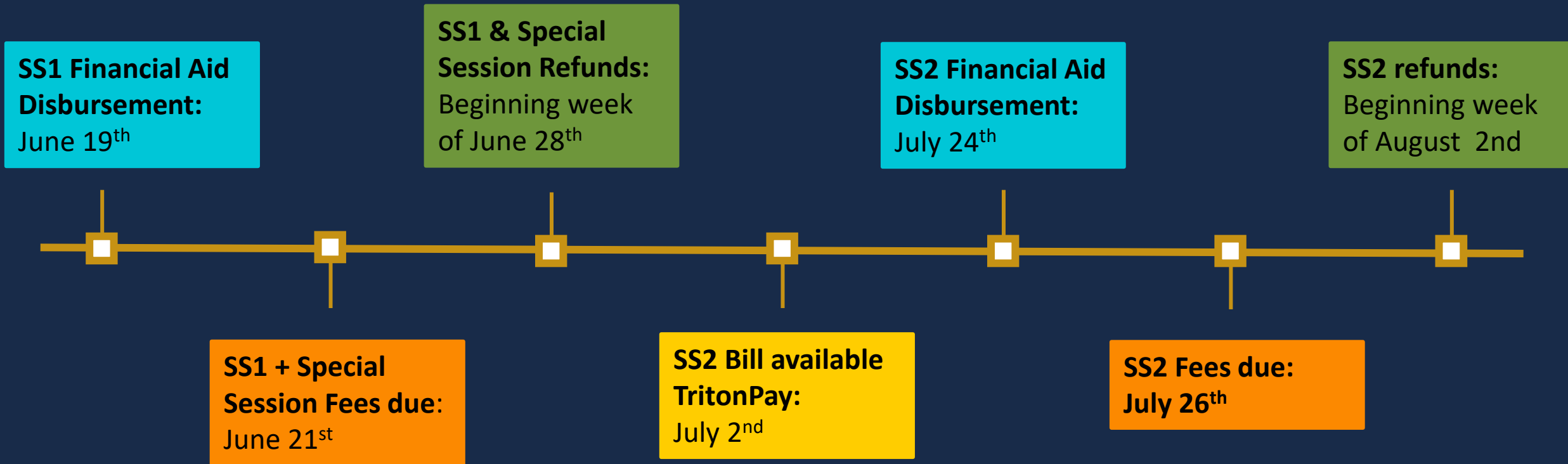
- Enroll in or update Direct Deposit/Account Information
- Consent to Release Financial Aid/Scholarship information
- Connect to the Federal Student Aid website for more information about financial aid
- UCSD Financial Aid & Scholarship Office Forms/Resources page
- View your Loan Disclosure information (for campus based loans i.e. Perkins, University, Dream or Quora)
- Parent PLUS Loan Request Form

**Manage Awards**

**Document Deadline?** As soon as possible!  
Federal Loans and Grants will not be ready until all required documents are received and processed

Questions?  
Ask FAS

# Timeline



<https://summersession.ucsd.edu/calendar/>



# CONTACT US!

## Financial Aid & Scholarships

- Virtual Counseling
- Phone
- Email: [finaid@ucsd.edu](mailto:finaid@ucsd.edu)
- In person (limited)

## Current Hours

<https://fas.ucsd.edu>

# CONTACT US!



[support.ucsd.edu/students](mailto:support.ucsd.edu/students)



**Phone: 858-822-4727**

**M-F: 8am-4pm**



**@UCSDSFS**



**SFS.UCSD.EDU**

UC San Diego

**Thank you!**