Thank you for your patience! We will begin shortly.
MEET THE TEAMS

- University Billing Services
- Campus Cards
- Student Account Services
- Loan Administration
- Central Cashier's Office
AGENDA:
ACCOUNT OVERVIEW AND TRITONPAY

- Due Dates
- Authorizing Payers
- Understanding Your Bill
- Making an Online Payment

Followed by a live Q&A at the end of the presentation!
Billing Due Dates

**Fall Quarter Fees**
- 9/16 2022
- 10/21
- 11/18

**Winter Quarter Fees**
- 12/16 2022
- TBD

**Spring Quarter Fees**
- TBD
- TBD
- TBD

**Note:**
- Billed quarterly for upcoming term AND monthly for miscellaneous charges
- Due dates do not land on the same date every month!
Quick view of your current balance.
AUTHORIZING PAYERS

Authorization is necessary to view and discuss your student's bill, since student educational records are protected under FERPA.

BENEFITS

• Access to parent/payer portal to review student account activity
• Receive monthly e-bill reminders
• View and pay your student's bill by electronic check (e-check) or credit/debit card
• Update profile and contact information
AUTHORIZED PAYER PORTAL
**READING YOUR STUDENT ACCOUNT**

My Account Summary

**VIEW ACCOUNT STATEMENTS**
choose statement

**STATEMENT STATUS**
You have a total account balance of: $5,502.23

**ATTENTION:** Per WebReg notification, any student who is wait listed, enrolls late, or has reinstated must make their registration payment by the enrollment **deadline**. Failure to do so can result in class cancellation and late fees.

<table>
<thead>
<tr>
<th>BILLING STATEMENT ACTIVITY</th>
<th>BALANCE</th>
<th>DUE DATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Past Due Charges</td>
<td>$0.00</td>
<td></td>
</tr>
<tr>
<td>Current Charges</td>
<td>$5,502.23</td>
<td></td>
</tr>
<tr>
<td>Last Statement Balance</td>
<td>$5,502.23</td>
<td>Sept 25, 2020</td>
</tr>
<tr>
<td>Activity since Statement Date</td>
<td></td>
<td></td>
</tr>
<tr>
<td>New Charges</td>
<td>$0.00</td>
<td></td>
</tr>
<tr>
<td>Total Account Balance</td>
<td>$5,502.23</td>
<td>Sept 25, 2020</td>
</tr>
<tr>
<td>DATE</td>
<td>DESCRIPTION</td>
<td>REFERENCE NO.</td>
</tr>
<tr>
<td>----------</td>
<td>------------------------------</td>
<td>---------------</td>
</tr>
<tr>
<td>8/28/20</td>
<td>Fall Qtr 2020 Registration Fee</td>
<td></td>
</tr>
<tr>
<td>8/28/20</td>
<td>Fq Qtr Mand Hth Ins-USHIP</td>
<td></td>
</tr>
<tr>
<td>8/28/20</td>
<td>DEPOSIT SIR CREDIT CARD</td>
<td></td>
</tr>
<tr>
<td>8/28/20</td>
<td>DEPOSIT SIR CREDIT CARD</td>
<td></td>
</tr>
<tr>
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<td></td>
</tr>
<tr>
<td>8/28/20</td>
<td>DEPOSIT SIR CREDIT CARD</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>PREVIOUS BALANCE</th>
<th>CURRENT CHARGES</th>
<th>DISPUTED CHARGES</th>
<th>PAYMENTS/CREDITS</th>
<th>CREDIT BALANCE</th>
<th>AMOUNT DUE</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.00</td>
<td>5,752.23</td>
<td>0.00</td>
<td>250.00</td>
<td>0.00</td>
<td>5,502.23</td>
</tr>
</tbody>
</table>

Statement Closing Date: 9/1/2020
Account Number (PID):
Due Date: 9/25/2020
Amount Due: 5,502.23
Amount Enclosed:

Make checks payable to: U.C. Regents
and mail with this stub to: UCSD Cashier's Office
9500 Gilman Dr.
La Jolla, CA 92093-0009
## Understanding Health Fee Waivers

### UCSD University of California, San Diego Billing Statement

<table>
<thead>
<tr>
<th>DATE</th>
<th>DESCRIPTION</th>
<th>REFERENCE NO.</th>
<th>PAYMENTS/CREDITS</th>
<th>CHARGES</th>
</tr>
</thead>
<tbody>
<tr>
<td>8/24/20</td>
<td>PREVIOUS BALANCE</td>
<td></td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>8/24/20</td>
<td>Fall Qtr 2020 Registration Fee</td>
<td></td>
<td>0.00</td>
<td>5,060.23</td>
</tr>
<tr>
<td>8/24/20</td>
<td>Fa Qtr Mand Hlth Ins-USHIP</td>
<td></td>
<td>0.00</td>
<td>692.00</td>
</tr>
<tr>
<td>8/24/20</td>
<td>DEPOSIT SIR CREDIT CARD</td>
<td></td>
<td>22.00</td>
<td>0.00</td>
</tr>
<tr>
<td>8/24/20</td>
<td>DEPOSIT SIR CREDIT CARD</td>
<td></td>
<td>20.71</td>
<td>0.00</td>
</tr>
<tr>
<td>8/24/20</td>
<td>DEPOSIT SIR CREDIT CARD</td>
<td></td>
<td>95.00</td>
<td>0.00</td>
</tr>
<tr>
<td>8/24/20</td>
<td>DEPOSIT SIR CREDIT CARD</td>
<td></td>
<td>112.29</td>
<td>0.00</td>
</tr>
<tr>
<td>8/24/20</td>
<td>UG HEALTH INSUR WVR 2020-21</td>
<td></td>
<td>692.00</td>
<td>0.00</td>
</tr>
</tbody>
</table>

**Summary Table**

<table>
<thead>
<tr>
<th>PREVIOUS BALANCE</th>
<th>CURRENT CHARGES</th>
<th>DISPUTED CHARGES</th>
<th>PAYMENTS/CREDITS</th>
<th>CREDIT BALANCE</th>
<th>AMOUNT DUE</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.00</td>
<td>5,752.23</td>
<td>0.00</td>
<td>942.00</td>
<td>0.00</td>
<td>4,810.23</td>
</tr>
</tbody>
</table>
## Understanding Amount Due

**UCSD University of California, San Diego**

**Billing Statement**

<table>
<thead>
<tr>
<th>ACCT NO:</th>
<th>DUE DATE: 9/25/2020</th>
<th>PAGE: 1 OF 1</th>
<th>STATEMENT DATE: 9/1/2020</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>DATE</th>
<th>DESCRIPTION</th>
<th>REFERENCE NO.</th>
<th>PAYMENTS/CREDITS</th>
<th>CHARGES</th>
</tr>
</thead>
<tbody>
<tr>
<td>8/28/20</td>
<td>Fall Qtr 2020 Registration Fee</td>
<td></td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
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<td>Fa Qtr Mand Hith Ins-USHIP</td>
<td></td>
<td>0.00</td>
<td>5,060.23</td>
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<tr>
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<td></td>
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<td></td>
<td>112.29</td>
<td>0.00</td>
</tr>
</tbody>
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<thead>
<tr>
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<th>CURRENT CHARGES</th>
<th>DISPUTED CHARGES</th>
<th>PAYMENTS/CREDITS</th>
<th>CREDIT BALANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.00</td>
<td>5,752.23</td>
<td>0.00</td>
<td>250.00</td>
<td>0.00</td>
</tr>
</tbody>
</table>

**Amount Enclosed:**

Make checks payable to:

U.C. Regents

and mail with this stub to:

UCSD Cashier's Office
9500 Gilman Dr.
La Jolla, CA 92093-0009

**Amount Due:** 5,502.23

**Statement Closing Date:** 9/1/2020

**Due Date:** 9/25/2020
Pending financial aid displays on TritonPay after the billing statement is published.
HOW TO MAKE AN ONLINE PAYMENT

How do you plan to make your payment

- By echeck or credit card
- By international wire (Western Union/Flywire) or via mail in check

Attention: Per WebReg notification, any student who is wait listed, enrolls late, or has reinstated must make their registration payment by the enrollment deadline. Failure to do so can result in class cancellation and late fees.
HOW TO
PAY VIA E-CHECK OR CREDIT CARD

Custom Payment

Flex-Pay Assistant

Please select your choice of payment based on the options below (note: once checked, if any pending aid available will apply first).

-OR-

Do not select below charges if you would like to pay Individual charges, please use View/Pay Individual Charges button on this page.

I want to pay the charges selected below:

- Housing Charges

Selected Charges Amount To Pay: $2,065.02

Adjusted Payment Amount After Pending Aid Applied: $2,065.02

My Remaining Total Account Balance will be: $0.00

Pay Selected Balance Now

(OR) View/Pay Individual Charges
**HOW TO PAY SPECIFIC CHARGES**

### Custom Payment

**Apply Payment To Select Charges**

Check the box next to each charge you would like to pay. You can edit the payment amount as needed. Note, that directing how your payment will be applied to open charges is not available for wire transfer payments.

<table>
<thead>
<tr>
<th>Transaction Date</th>
<th>Description</th>
<th>Term</th>
<th>Charge Amount</th>
<th>Credits / Payments</th>
<th>Pending Credits</th>
<th>Balance Due</th>
<th>Due Date</th>
<th>Payment Amount</th>
<th>Pay?</th>
</tr>
</thead>
<tbody>
<tr>
<td>05/01/2021</td>
<td>ONE MIRAMAR APARTMENT RENT</td>
<td>SP21</td>
<td>672.00</td>
<td>658.98</td>
<td>0.00</td>
<td>13.02</td>
<td>05/14/2021</td>
<td>13.02</td>
<td></td>
</tr>
<tr>
<td>06/01/2021</td>
<td>ONE MIRAMAR APARTMENT RENT</td>
<td>SP21</td>
<td>672.00</td>
<td>0.00</td>
<td>0.00</td>
<td>672.00</td>
<td>06/21/2021</td>
<td>672.00</td>
<td>✔</td>
</tr>
<tr>
<td>07/01/2021</td>
<td>ONE MIRAMAR APARTMENT RENT</td>
<td>FA21</td>
<td>690.00</td>
<td>0.00</td>
<td>0.00</td>
<td>690.00</td>
<td>07/26/2021</td>
<td>690.00</td>
<td>✔</td>
</tr>
<tr>
<td>08/01/2021</td>
<td>ONE MIRAMAR APARTMENT RENT</td>
<td>FA21</td>
<td>690.00</td>
<td>0.00</td>
<td>0.00</td>
<td>690.00</td>
<td>08/20/2021</td>
<td>690.00</td>
<td>✔</td>
</tr>
</tbody>
</table>

**Total:** $2,724.00 $658.98 $0.00 $2,066.02

**Payment:** $2,066.02

**Notes:**

⚠️ Charges in red font are past due.

Payment Amount: $2,066.02
HOW TO MAKE AN INTERNATIONAL PAYMENT

Select payment method:
- Pay By Mail (Check, Money Order, Cashier’s Check)
- Western Union (Wire Transfer)
- Flywire (Wire Transfer)

Payment Summary:

<table>
<thead>
<tr>
<th></th>
<th>International Payment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amount</td>
<td>$1,700.00</td>
</tr>
<tr>
<td>Convenience Fee</td>
<td>$0.00</td>
</tr>
<tr>
<td>Total Payment</td>
<td>$1,700.00</td>
</tr>
</tbody>
</table>

UC San Diego has partnered with Western Union Business Solutions to provide an easy way to make online payments for students who do not have a US bank account or ability to deliver a check in US funds. Both are secure and trusted options to pay online from any country and bank, typically using your home currency and method. Click ‘Continue’ button to learn more and to determine the better option for your needs.

UC San Diego has contracted with Western Union, a specialist in international payments, to provide you with a simple and low cost method of paying fees and re-payments to UCSD in your local currency.

Payments to UCSD must equal the amount due. Payments remitted over the amount due and/or transmitted through any other international wire service provider not authorized by UCSD will be rejected back to the sender, including direct wire transfers to the UCSD bank account.

Please initiate your payment at least 10 days before the payment deadline to ensure an on-time arrival. Late payments may result in additional fees plus disenrollment and a possible loss of student status if the amount due includes registration charges.

For questions regarding your account please contact Student Financial Solutions at studentbusiness@ucsd.edu
HOW TO MAKE AN INTERNATIONAL PAYMENT

Your payment

The payment will come from

University of California - San Diego receives

Amount: $50,000.00

Specify and format the currency in the destination currency. In this case United States Dollars. i.e. 50,000.00 for ten thousand USD.

Paying fees from

Field is required

Services breakdown

Housing and Dining Payment

Include

USD

0

Add note

Student Account Payment

Include

USD

0

Add note

Total

60.00 USD

Get a quote
02 AGENDA: PAYMENT PLAN & ALTERNATIVE PAYMENT METHODS

- TRIP Payment Plan
- Alternative Payment Methods
- Scholarships & Third Party Sponsors

Followed by a live Q&A at the end of the presentation!
TRITON REGISTRATION INSTALLMENT PLAN

Want a vacation from your tuition fees? Take a TRIP!

What is TRIP?

A payment plan to pay tuition and registration fees in 3 monthly installments rather than in one lump sum payment.

• Fall, Winter, Spring Quarters only
• Enrollment options: quarterly, full academic year, or all future quarters
• Enroll via TritonLink or Authorized Payer Portal
• $40 fee/quarter
TRITON REGISTRATION INSTALLMENT PLAN

Want a vacation from your tuition fees? Take a TRIP!

What does TRIP cover?

<table>
<thead>
<tr>
<th>Covered Fees</th>
<th>Not Covered Fees</th>
</tr>
</thead>
<tbody>
<tr>
<td>✅ Tuition &amp; Non-Res tuition</td>
<td>✗ Housing*</td>
</tr>
<tr>
<td>✅ Registration fees</td>
<td>✗ Student Health Services fees</td>
</tr>
<tr>
<td>✅ Student health insurance (SHIP)</td>
<td>✗ Misc. fees (books, parking, etc.)</td>
</tr>
</tbody>
</table>

More about TRIP: [sfs.ucsd.edu/student-accounts/how-to-pay-your-bill/trip.html](sfs.ucsd.edu/student-accounts/how-to-pay-your-bill/trip.html)

*You can change your housing installment payment plan, via the Housing Portal.
TRITON REGISTRATION INSTALLMENT PLAN

Want a vacation from your tuition fees? Take a TRIP!

Month 1:

Month 2:

Month 3:
Payments must include student name & PID

- Checks - Made payable to UC Regents
- Money Orders
- Cashier's Checks
- Traveler's Checks
- Cash - In Person Only

*All payments to be made in U.S. currency.*
Mailing Address:

UCSD Cashier's Office
9500 Gilman Dr. MC #0009
La Jolla, CA, 92093 0009

Payment Dropbox:

Located on the south side of Cashier's Office
Available for use 24 hours
COLLEGE SAVINGS FUNDS

Central Cashier's Office accepts 529 payments.

UCSD does NOT provide billing information to the 529 agency. The student manages all correspondence with the agency.

Please contact your 529 administrator with the Cashier's Office mailing address:

UCSD Cashiers Office
9500 Gilman Drive #0009
La Jolla, CA 92093-0009

*Be sure that the student's name & PID are included on the check. All checks should be made payable to UC Regents.
SCHOLARSHIPS

SFS is responsible for processing outside agency scholarships.

Scholarship checks made payable to UC Regents should be mailed/brought to our office.

Mailing Address:
UCSD Student Financial Solutions
9500 Gilman Dr., MC #0026
La Jolla, CA, 92093-0026

*Must include student name and PID

Office Location:
Student Services Center
Third Floor South
Suite 355

Questions regarding UCSD scholarships or other financial aid?
Contact the Financial Aid Office: fas.ucsd.edu
THIRD PARTY PAYMENTS

Sponsored students are those who require direct billing to an outside agency for tuition and mandatory fees.

International Sponsors
*Managed by ISPO

Financial guarantees, sponsorship changes/updates, invoice inquiries, and all other correspondence regarding third party international billing should be sent to sponsoredstudents@ucsd.edu

Department of Veteran's Affairs
*Managed by Registrars

The VA determines your eligibility for veterans education benefits. The Registrar's Office helps you fully utilize programs, services, and benefits available. vao@ucsd.edu

Domestic Sponsors
*Managed by SFS

SFS prepares and sends bills for tuition and mandatory fees, maintains agency and undergraduate student third party accounts, and handles correspondence regarding third party agreements. undergrad3rdparty@ucsd.edu
SFS THIRD PARTY BILLING

Domestic Third Party Sponsors

Higher Education Employee Tuition Grant Program

• Stanford, Johns Hopkins, etc.

Military/Government Benefits

• ROTC, Department of Rehabilitation, SMART, etc.
• Veteran's Affairs not included, vao@ucsd.edu

Procedure

• Submit a Billing Authorization Form and Financial Guarantee Form to undergrad3rdparty@ucsd.edu
• Sept 1 deadline for Fall 2021

sfs.ucsd.edu/student-accounts/how-to-pay-your-bill/third-party-billing.html
AGENDA: ACCOUNT PROCESSES

- Refunds
- Holds
- Campus Cards

Followed by a live Q&A at the end of the presentation!
REFUNDS

Refunds occur when students make an overpayment, receive excess financial aid or scholarships, or get a stipend.

Types of Refunds:

- Cash or Check Overpayment
- Credit Card Overpayment
- E-Check Overpayment
- Housing
- Financial Aid and Scholarships

sfs.ucsd.edu/student-accounts/refunds.html
REFUNDS

Find out if there's a refund available on your student account.

On the TritonPay Alert Banner, you will be able to see a "credit balance" alert.

My Account Summary

Statement Status
You have a credit balance of: $2,371.43

Once the refund has been sent out, you will be able to see it on your account history as one of the following:

"Fin Aid Rfn or Direct Dpst"  "Rfnd of Cash or Check Overpymt"  "Rfnd of Hous Dep & Other Pymts"
HOW TO GET YOUR REFUND

Students can request a refund through the student portal.

support.ucsd.edu/students
HOW TO GET YOUR REFUND

There are different ways you can receive your refunds!

Direct Deposit

Students can enroll in direct deposit on TritonLink under Financial Tools.

2-5 business days

https://sfs.ucsd.edu/student-accounts/direct-deposit.html

Paper Check

If you are not enrolled in direct deposit, refunds will be issued to the current mailing address on file.

1-2 weeks

*Parents cannot request refunds; the student must contact us to receive the refund.
ACCOUNT HOLDS

How to review and resolve holds on your account

sfs.ucsd.edu/student-accounts/holds.html
ACCOUNT HOLDS

SFS-Managed Holds

<table>
<thead>
<tr>
<th>BURF</th>
<th>TRIP</th>
<th>ECHECK</th>
<th>WO</th>
<th>LCOD</th>
<th>LCOL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Past due balance</td>
<td>Past due TRIP</td>
<td>3+ invalid payments</td>
<td>180+ days late</td>
<td>Loan exit counseling</td>
<td>Past due loans</td>
</tr>
</tbody>
</table>

For other holds, please contact the corresponding department
TUITION AND HOUSING FINANCIAL SCAMS

Beware of tuition and housing scams!

Protect Your Login Credentials
Never share your online credentials with anyone nor provide financial information.

Use official payment methods.
Only use payment methods approved by UCSD. Never send/wire any money.

Avoid solicitations
Do not respond to 3rd party solicitations for payment of tuition fees.

Beware of WeHousing
Students who use the 3rd party company, WeHousing, to find housing, pay deposits, or pay rent receive eviction notices because WeHousing never sent the payments to the owners.

Don't Become a Victim!
If you receive a suspicious call:

1. Hang Up
Tell the caller that you refuse to cooperate with their threats.

2. Contact UC San Diego Police
Report the incident to campus calling (858) 534-HELP (4357) and submit a report.

3. Notify ISPO
Inform your international student advisor to identify campus resources for you.
**ACCEPTED PAYMENT METHODS**

Be Sure to Use Legitimate Payment Methods!

- **E-Check**
  - UCSD's recommended payment method
  - $.50 service fee
  - Must link to a U.S. bank account

- **Credit Card**
  - 2.75% service fee per C.C. payment
  - VISA, Mastercard, Discover, and American Express accepted
  - Can only be made online

- **Cash**
  - Can be used in-person at Central Cashier's Office
  - DO NOT mail cash payments

- **Personal Check/Cashier's Check**
  - In-person at Central Cashier's Office, or mailed in
  - Must be made out to "UC Regents" and include name and PID

- **Flywire/Western Union**
  - Great option if you don't have U.S. bank account yet
  - Can access both via TritonPay portal

- **3rd Party/529 Payments**
  - 3rd Party: External organizations which pay for student's tuition & mandatory fees
  - 529 Payments: Prepaid educational saving plans

Be Sure to Use Legitimate Payment Methods!
CAMPUS CARDS

Pay with your student ID card!

Dining Dollars
If you live on-campus, your ID card will be loaded with dining dollars which you can use at the dining halls and college markets.

Triton Cash
You have the option to load "Triton Cash" onto your card via Triton Card Account Service Online to use at Price Center and any approved restaurants/markets.

Charging to Student Account
You can use your ID card at the Bookstore, Sunshine Market, and campus printers to make purchases and charge to your student account.
1098-T TAX FORM

1098-T determines eligibility for education tax credits to reduce your federal incoming tax.

Consent to receive your 1098-T form electronically via your Triton Checklist!

FINANCES

- View Your Financial Aid Estimate and Scholarship Awards
- Access your Financial Aid Status
- Student Accounts and How to Pay Your Fees
- UCSD Financial Responsibility Agreement
- How to Obtain your Tuition Statement Tax Form 1098

IRS Regulations state that each student who wants to receive their 1098-T form electronically must provide consent. Please follow this link to review the form and submit your response.

- More convenient viewing access
- Access your form online anytime
- Avoid form being lost in the mail or delivered to the incorrect address
- Environmentally friendly
Visit our website and follow us on social media for more information!

sfs.ucsd.edu

@ucsdSfSfS

UC San Diego
STUDENT FINANCIAL SOLUTIONS
CONTACT US!

Students and parents contact SFS through different channels

Students support.ucsd.edu/students

Parents email SFS@ucsd.edu
CONTACT OTHERS!

Students may contact other departments relevant to their student account activity.

FINANCIAL AID & SCHOLARSHIPS OFFICE
finaid@ucsd.edu
858-534-4480
fas.ucsd.edu

STUDENT HEALTH SERVICES
ship3@ucsd.edu
858-534-2124
studenthealth.ucsd.edu

OFFICE OF THE REGISTRAR
registrar@ucsd.edu
858-534-3150
students.ucsd.edu/sponsor/registrar

UNDERGRADUATE HOUSING & DINING
housinginfo@ucsd.edu
858-534-4010
hdh.ucsd.edu
THANK YOU FOR JOINING!