

Thank you for
your patience!
We will begin
shortly.





STUDENT ACCOUNTS WEBINAR



MEET THE TEAMS



University
Billing Services



Campus Cards

Student Account
Services



Loan
Administration



Central
Cashier's Office



01

AGENDA: ACCOUNT OVERVIEW AND TRITONPAY



Due Dates

Authorizing
Payers



Understanding
Your Bill

Making an Online
Payment



Followed by a live Q&A at the end of the presentation!

Billing Due Dates



Note:


- Billed quarterly for upcoming term AND monthly for miscellaneous charges
- Due dates do not land on the same date every month!

TRITONLINK

MY TRITONLINK Hello, [REDACTED] [LOG OUT](#)

UC San Diego

[Current Students](#) | [Advising & Grades](#) | [Classes & Enrollment](#) | [Financial Tools](#) | [Personal Tools](#) | [Student Forms](#) | [Help](#)



My TritonLink

[REDACTED]

John Muir College

Major(s):
Psychology/Social
Psychology

Minor(s): M:Business

Undergraduate Alumni

[WebMail](#) [TritonEd](#) [Handshaka](#)

ANNOUNCEMENTS & DEADLINES

Fall Enrollment (FA 19)

[Fall undergrad enrollment appointment times](#) now available (new & continuing undergrads)

Aug 27 – Sept 3: WebReg open for new transfer enrollment
Aug 29 – Sept 3: WebReg open for new freshmen enrollment
Sept 5: WebReg open to all students

Health Fee Waiver

Fall health fee waiver available upon enrollment; check the [Student Health Services website](#) for more info

Two-Step Login

Two-step login is coming! Start using Duo now; it becomes mandatory October 16, 2019

ACCOUNT

Your balance is

\$0.00

You are not enrolled in **TRIP** for Fall 2019.

You are enrolled in **Direct Deposit**.

[See account details](#)

Financial Aid Status

HOLDS

YOU'RE GOOD.

You have 0 holds.

OTHER SERVICES

You do not have a **Health Fee Waiver**.

Quick view of your current balance.

UC San Diego 9500 Gilman Dr. La Jolla, CA 92093 (858) 534-2230
Copyright ©2015 Regents of the University of California. All rights reserved.
[Terms & Conditions](#) | [Feedback](#)

UC San Diego

AUTHORIZING PAYERS

Authorization is necessary to view and discuss your student's bill, since student educational records are protected under FERPA.

BENEFITS

- Access to parent/payer portal to review student account activity
- Receive monthly e-bill reminders
- View and pay your student's bill by electronic check (e-check) or credit/debit card
- Update profile and contact information

The screenshot shows the MY TRITONLINK website interface. At the top, there is a navigation bar with the following tabs: Current Students, Advising & Grades, Classes & Enrollment, Financial Tools, Personal Tools, and Student. Below this, a dropdown menu is open, highlighting the 'Billing and Payment' option. The main content area is titled 'Billing & Payment' and contains the following text: 'If you are a parent or authorized payer, please click [here](#) to view'. Below this is the 'Student Billing and Payment Menu' which includes a link to 'View or pay bill' and a section for 'Authorized Payer Maintenance' with three sub-links: 'Authorize a new Parent/Payer', 'Update a Parent/Payer', and 'Reset password for Parent/Payer'. There is also a section for 'Triton Registration Installment Plan (TRIP)' with sub-links for 'Enroll in TRIP' and 'Cancel TRIP', and a section for 'Direct Deposit' with a link for 'Enroll in Direct Deposit'.


MY TRITONLINK

Current Students | Advising & Grades | Classes & Enrollment | Financial Tools | Personal Tools | Student

Billing & Payment

If you are a **parent** or **authorized payer**, please click [here](#) to view

Student Billing and Payment Menu

 [View or pay bill](#)

Authorized Payer Maintenance

- [Authorize a new Parent/Payer](#)
- [Update a Parent/Payer](#)
- [Reset password for Parent/Payer](#)

Triton Registration Installment Plan (TRIP)
Pay your mandatory tuition/registration fee in 3 monthly installments. Students who receive grants and/or scholarships that cover their entire tuition/registration fees are NOT eligible to enroll in TRIP (such as Cal Grant recipients, Jacobs scholars, and certain CASP and Regents scholars etc.).

- [Enroll in TRIP](#)
- [Cancel TRIP](#)

Direct Deposit
Receive your financial aid refunds and/or overpayments via direct deposit.

- [Enroll in Direct Deposit](#)

AUTHORIZED PAYER PORTAL

UC San Diego PARENTS / FAMILIES

Sign off

Search Find Faculty/Staff

Go
Advanced | A-Z Site Index

ABOUT UCSD ACADEMIC RESOURCES ADMISSIONS CAMPUS RESOURCES GETTING INVOLVED/GET INFORMED FINANCES

UC San Diego > Parents/Families >

Welcome to UCSD Billing and Payment for Authorized Payers

If you are a **student**, please click [here](#) to view and pay your bill.

Authorized Parent/Payer Billing and Payment Menu

[View or pay your student's bill](#)

Your Profile

- [Update E-Bill Information](#)

Triton Registration Installment Plan (TRIP)

Pay your mandatory registration fee in 3 monthly installments.

- [Enroll in TRIP](#)
- [Cancel TRIP](#)

Help Resources

- [Billing Due Dates](#)
- [Billing and Payment Help Page](#)
- [Log-in Issues](#)
- [Triton Registration Installment Plan](#)

Questions? Contact [Student Financial Solutions \(SFS\)](#)

UC San Diego

Official Web site of the University of California, San Diego
University of California, San Diego, 9500 Gilman Dr., La Jolla, CA 92093
(858) 534-2230
Copyright 2007 Regents of the University of California. All rights reserved.
[Terms and Conditions of Use](#)

Send us your feedback

TOOLS
View/Pay Your Student's Bill
Update E-Bill Information
Enroll In TRIP
Cancel TRIP
File/Update FAFSA
Triton Cash Deposit

Overview of parents can do through the authorized payer portal.

READING YOUR STUDENT ACCOUNT

TRITONPAY UC San Diego

TritonLink Advising & Grades Classes & Enrollment Financial Tools Personal Tools Student Forms Help

My Account Summary

[Account History](#)

VIEW ACCOUNT STATEMENTS

choose statement

STATEMENT STATUS

You have a total account balance of: \$5,502.23

[Payment Options](#)

ATTENTION: Per WebReg notification, any student who is wait listed, enrolls late, or has reinstated must make their registration payment by the enrollment [deadline](#). Failure to do so can result in class cancellation and late fees.

BILLING STATEMENT ACTIVITY	BALANCE	DUE DATE
Past Due Charges	\$0.00	
Current Charges	\$5,502.23	
Last Statement Balance	\$5,502.23	Sept 25, 2020
Activity since Statement Date		
New Charges	\$0.00	
Total Account Balance	\$5,502.23	Sept 25, 2020

READING YOUR BILLING STATEMENT

UCSD University of California, San Diego

Billing Statement

Statement Closing Date 9/1/2020

Account Number (PID):

Due Date: 9/25/2020

Amount Due: 5,502.23

Amount Enclosed:

Make checks payable to:

U.C. Regents

and mail with this stub to:

UCSD Cashier's Office

9500 Gilman Dr.

La Jolla, CA 92093-0009

UNIVERSITY BILLING STATEMENT

ACCT NO:

DUE DATE: 9/25/2020

PAGE: 1 OF 1

STATEMENT DATE: 9/1/2020

DATE	DESCRIPTION	REFERENCE NO.	PAYMENTS/CREDITS	CHARGES
	PREVIOUS BALANCE		0.00	0.00
8/28/20	Fall Qtr 2020 Registration Fee		0.00	5,060.23
8/28/20	Fa Qtr Mand Hlth Ins-USHIP		0.00	692.00
8/28/20	DEPOSIT SIR CREDIT CARD		22.00	0.00
8/28/20	DEPOSIT SIR CREDIT CARD		20.71	0.00
8/28/20	DEPOSIT SIR CREDIT CARD		95.00	0.00
8/28/20	DEPOSIT SIR CREDIT CARD		112.29	0.00
	PREVIOUS BALANCE			
	CURRENT CHARGES			
	DISPUTED CHARGES			
	PAYMENTS/CREDITS			
	CREDIT BALANCE			
				AMOUNT DUE
	0.00	5,752.23	0.00	250.00
			0.00	5,502.23

UNDERSTANDING AMOUNT DUE

UCSD University of California, San Diego

Billing Statement

Statement Closing Date 9/1/2020

Account Number (PID):

Due Date: 9/25/2020

Amount Due: 5,502.23

Amount Enclosed:

Make checks payable to:

U.C. Regents

and mail with this stub to:

UCSD Cashier's Office

9500 Gilman Dr.

La Jolla, CA 92093-0009

UNIVERSITY BILLING STATEMENT

ACCT NO:

DUE DATE: 9/25/2020

PAGE: 1 OF 1

STATEMENT DATE: 9/1/2020


DATE	DESCRIPTION	REFERENCE NO.	PAYMENTS/CREDITS	CHARGES
	PREVIOUS BALANCE		0.00	0.00
8/28/20	Fall Qtr 2020 Registration Fee		0.00	5,060.23
8/28/20	Fa Qtr Mand Hlth Ins-USHIP		0.00	692.00
8/28/20	DEPOSIT SIR CREDIT CARD		22.00	0.00
8/28/20	DEPOSIT SIR CREDIT CARD		20.71	0.00
8/28/20	DEPOSIT SIR CREDIT CARD		95.00	0.00
8/28/20	DEPOSIT SIR CREDIT CARD		112.29	0.00
	PREVIOUS BALANCE			
	CURRENT CHARGES			
	DISPUTED CHARGES			
	PAYMENTS/CREDITS			
	CREDIT BALANCE			
				AMOUNT DUE
	0.00	5,752.23	0.00	250.00
			0.00	5,502.23

READING YOUR PENDING AWARDS

Pending financial aid displays on TritonPay after the billing statement is published.

TRITONPAY
UC San

[TritonLink](#) | [Advising & Grades](#) | [Classes & Enrollment](#) | [Financial Tools](#) | [Personal Tools](#) | [Student Forms](#) | [Help](#)



My Account Summary

[Account Hi](#)

VIEW ACCOUNT STATEMENTS

STATEMENT STATUS Payment Options

There is pending activity causing an adjusted balance of \$926.17

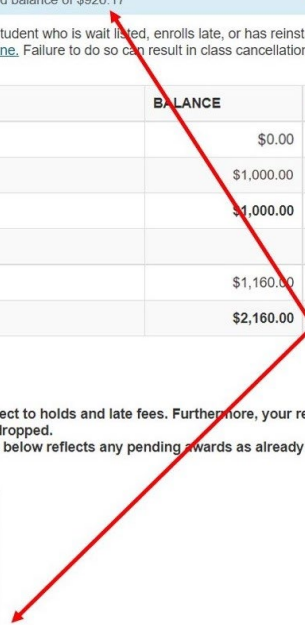
ATTENTION: Per WebReg notification, any student who is wait listed, enrolls late, or has reinstated must make their registration payment by the enrollment deadline. Failure to do so can result in class cancellation and late fees.

BILLING STATEMENT ACTIVITY	BALANCE	DUE DATE
Past Due Charges	\$0.00	
Current Charges	\$1,000.00	
Last Statement Balance	\$1,000.00	
Activity since Statement Date		
New Charges	\$1,160.00	
Total Account Balance	\$2,160.00	

NOTES:

Accounts with past due balances are subject to holds and late fees. Furthermore, your registration may be cancelled and your classes and waitlists dropped. The Adjusted Amount Due balance shown below reflects any pending awards as already being applied to the appropriate charges.

Pending Awards	Amount
DIRECT LOAN-UNSUBSIDIZED	594.00
UCSD GRANT-IN-AID (U)	680.00
Total Pending	1274.00
Adjusted Amount Due	1233.83



HOW TO MAKE AN ONLINE PAYMENT

The screenshot displays the TRITONPAY UC San Diego website interface. At the top, the navigation bar includes 'TRITONPAY' on the left and 'UC San Diego' on the right. Below this is a menu with links for 'TritonLink', 'Advising & Grades', 'Classes & Enrollment', 'Financial Tools', 'Personal Tools', 'Student Forms', and 'Help'. A search icon is also present. The main content area features a decorative graphic of a person with arms raised, followed by the heading 'My Account Summary' and a link for 'Account History'. A section titled 'VIEW ACCOUNT STATEMENTS' contains a dropdown menu currently set to 'choose statement'. Below this is a 'STATEMENT STATUS' box with the text 'You have a total account balance of: \$5,502.23' and a 'Payment Options' button. An 'ATTENTION' notice follows, stating that students who are wait listed, enroll late, or have been reinstated must make their registration payment by the enrollment deadline, with a note that failure to do so can result in class cancellation and late fees. On the left side, there is a 'BILLING STATEMENT ACTIVITY' table with three rows: 'Past Due Charges', 'Current Charges', and 'Last Statement Balance'. A modal dialog box is overlaid on the bottom right, titled 'How do you plan to make your payment', with two radio button options: 'By echeck or credit card' and 'By international wire (Western Union/Flywire) or via mail in check'. The modal includes 'Cancel' and 'OK' buttons at the bottom right.

TRITONPAY UC San Diego

TritonLink Advising & Grades Classes & Enrollment Financial Tools Personal Tools Student Forms Help Q-

My Account Summary

[Account History](#)

VIEW ACCOUNT STATEMENTS
choose statement

STATEMENT STATUS
You have a total account balance of: \$5,502.23 [Payment Options](#)

ATTENTION: Per WebReg notification, any student who is wait listed, enrolls late, or has reinstated must make their registration payment by the enrollment [deadline](#). Failure to do so can result in class cancellation and late fees.

BILLING STATEMENT ACTIVITY

Past Due Charges
Current Charges
Last Statement Balance

How do you plan to make your payment

By echeck or credit card

By international wire (Western Union/Flywire) or via mail in check

Cancel OK

HOW TO

PAY VIA E-CHECK OR CREDIT CARD

TRITONPAY

TritonLink

Advising & Grades

Classes & Enrollment

Financial Tools

Personal Tools

Student Forms

Help

Custom Payment

Flex-Pay Assistant

CHOOSE YOUR PREFERRED PAYMENT OPTION

Please select your choice of payment based on the options below (note: once checked, if any pending aid available will apply first).

-OR-

Do not select below charges if you would like to pay individual charges, please use [View/Pay Individual Charges](#) button on this page.

I want to pay the charges selected below:

	<u>Charges</u>	<u>Balance</u>
<input checked="" type="checkbox"/> Housing Charges	\$2,724.00	\$2,065.02

Selected Charges Amount To Pay : **\$2,065.02**

Adjusted Payment Amount After Pending Aid Applied : **\$2,065.02**

My Remaining Total Account Balance will be: **\$0.00**

Pay Selected Balance Now

-OR-

View/Pay Individual Charges

HOW TO

PAY SPECIFIC CHARGES

TRITONPAY

UC San Diego

TritonLink

Advising & Grades

Classes & Enrollment

Financial Tools

Personal Tools

Student Forms

Help

Q

Custom Payment

[Account Summary Page](#) [Account History](#)

Apply Payment To Select Charges

[Back to Flex-Pay Assistant](#)

i Check the box next to each charge you would like to pay. You can edit the payment amount as needed. Note, that directing how your payment will be applied to open charges is not available for wire transfer payments.

Transaction Date	Description	Term	Charge Amount	Credits / Payments	Pending Credits*	Balance Due i	Due Date	Payment Amount	Pay? <input checked="" type="checkbox"/>	*
05/01/2021	ONE MIRAMAR APARTMENT RENT	SP21	672.00	658.98	0.00	13.02	05/14/2021	13.02	<input checked="" type="checkbox"/>	
06/01/2021	ONE MIRAMAR APARTMENT RENT	SP21	672.00	0.00	0.00	672.00	06/21/2021	672.0	<input checked="" type="checkbox"/>	
07/01/2021	ONE MIRAMAR APARTMENT RENT	FA21	690.00	0.00	0.00	690.00	07/26/2021	690.0	<input checked="" type="checkbox"/>	
08/01/2021	ONE MIRAMAR APARTMENT RENT	FA21	690.00	0.00	0.00	690.00	08/20/2021	690.0	<input checked="" type="checkbox"/>	
Total:			\$2,724.00	\$658.98	\$0.00	\$2,065.02	Payment:	\$2,065.02		

**Notes:

w Charges in red font are past due.

Payment Amount: \$2,065.02

[Back to Flex-Pay Assistant](#)

[Pay Now](#)

HOW TO MAKE AN INTERNATIONAL PAYMENT

TRITONPAY

UC San Diego

TritonLink

Advising & Grades

Classes & Enrollment

Financial Tools

Personal Tools

Student Forms

Help

Q

Payment Confirmation

[Account Summary Page](#) [Account History](#)

Select payment method:

- Pay By Mail (Check, Money Order, Cashier's Check)
- Western Union (Wire Transfer)
- Flywire (Wire Transfer)

UC San Diego has partnered with Western Union Business Solutions to provide an easy way to make online payments for students who do not have a US bank account or ability to deliver a check in US funds. Both are secure and trusted options to pay online from any country and bank, typically using your home currency and method. Click 'Continue' button to learn more and to determine the better option for your needs.

Payment Summary:

International Payment

Amount	\$1,700.00
Convenience Fee	\$0.00
Total Payment	\$1,700.00

UC San Diego has contracted with Western Union, a specialist in international payments, to provide you with a simple and low cost method of paying fees and re-payments to UCSD in your local currency.

Payments to UCSD must equal the amount due. Payments remitted over the amount due and/or transmitted through any other international wire service provider not authorized by UCSD will be rejected back to the sender, including direct wire transfers to the UCSD bank account.

Please initiate your payment at least 10 days before the payment deadline to ensure an on-time arrival. Late payments may result in additional fees plus disenrollment and a possible loss of student status if the amount due includes registration charges.

For questions regarding your account please contact Student Financial Solutions at studentbusiness@ucsd.edu

Cancel

Continue

HOW TO MAKE AN INTERNATIONAL PAYMENT

UC San Diego

Contact Help Log in English

- 1. Payment Info
- 2. Payment method
- 3. Payer Info
- 4. Info for the receiver
- 5. Review & Confirm
- 6. Make payment

Your payment

The payment will come from

Country or region *

- Afghanistan
- Albania
- Algeria
- American Samoa
- Andorra

University of California - San Diego receives

\$ Amount * 50,000.00

Amount will be formatted in the destination currency. In this case United States Dollars. i.e. 10,000.00 for ten thousand USD.

NEXT →

WesternUnion WU Make your payment Track your payment Tips & FAQs EN

PAY STUDENT FEES WITH YOUR HOME CURRENCY


Paying fees from

Field is required

Services breakdown

Housing and Dining Payment	Include	<input type="checkbox"/>
USD		0
+ Add note		
Student Account Payment	Include	<input type="checkbox"/>
USD		0
+ Add note		
Total		0.00 USD

Get a quote



02

AGENDA: PAYMENT PLAN & ALTERNATIVE PAYMENT METHODS



TRIP Payment Plan



Alternative
Payment Methods



Scholarships & Third
Party Sponsors

Followed by a live Q&A at the end of the presentation!

TRITON REGISTRATION INSTALLMENT PLAN

Want a vacation from your tuition fees? Take a **TRIP!**

What is TRIP?

A payment plan to pay tuition and registration fees in **3 monthly installments** rather than in one lump sum payment.

- Fall, Winter, Spring Quarters only
- Enrollment options: quarterly, full academic year, or all future quarters
- Enroll via TritonLink or Authorized Payer Portal
- \$40 fee/quarter

TRITON REGISTRATION INSTALLMENT PLAN

Want a vacation from your tuition fees? Take a **TRIP!**

What does TRIP cover?

Covered Fees

- ✓ Tuition & Non-Res tuition
- ✓ Registration fees
- ✓ Student health insurance (SHIP)

Not Covered Fees

- ✗ Housing*
- ✗ Student Health Services fees
- ✗ Misc. fees (books, parking, etc.)

More about TRIP: sfs.ucsd.edu/student-accounts/how-to-pay-your-bill/trip.html

*You can change your housing installment payment plan, via the Housing Portal.

TRITON REGISTRATION INSTALLMENT PLAN

Want a vacation from your tuition fees? Take aTRIP!

Month 1:

UNIVERSITY BILLING STATEMENT

ACCT NO:

DUE DATE: 12/18/2020

PAGE 1

STATEMENT DATE: 12/01/2020

IMPORTANT MESSAGE

AMOUNTS SHOWN IN THIS BILL REPRESENT FEES AS CURRENTLY APPROVED FOR THIS ACADEMIC YEAR. HOWEVER, ALL UNIVERSITY FEES ARE SUBJECT TO CHANGE AND THE FEE AMOUNTS BILLED FOR THIS PERIOD MAY BE ADJUSTED AT A FUTURE DATE.

DATE	DESCRIPTION	REFERENCE NUMBER	PAYMENT & CREDITS	CHARGES
11/02/2020	PREVIOUS BALANCE		0.00	0.00
11/20/2020	Winter Qtr 2021 Registration Fees		0.00	4891.73
11/24/2020	Deferred Reg Pymt Plan Fee		0.00	40.00
11/24/2020	Deferment of Registration Chrg		3261.15	0.00

Month 2:

01/05/2021	Payment Plan for Winter Reg		0.00	1630.58
------------	-----------------------------	--	------	---------

Month 3:

02/01/2021	Payment Plan for Winter Reg		0.00	1630.57
------------	-----------------------------	--	------	---------

CENTRAL CASHIER'S OFFICE

In Person or Mailed Payment Options

Payments must include student name & PID

- Checks - Made payable to UC Regents
- Money Orders
- Cashier's Checks
- Traveler's Checks
- Cash - In Person Only

*All payments to be made in U.S. currency.

CENTRAL CASHIER'S OFFICE

Where to Submit Payments

Mailing Address:

UCSD Cashier's
Office
9500 Gilman Dr. MC
#0009
La Jolla, CA, 92093
0009

Payment Dropbox:

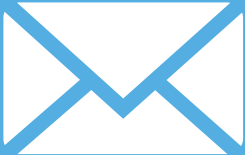
Located on the
south side of
Cashier's Office
Available for use 24
hours

COLLEGE SAVINGS FUNDS

Central Cashier's Office accepts 529 payments.

UCSD does NOT provide billing information to the 529 agency. The student manages all correspondence with the agency.

Please contact your 529 administrator with the Cashier's Office mailing address:



UCSD Cashiers Office
9500 Gilman Drive #0009
La Jolla, CA 92093-0009

*Be sure that the student's name & PID are included on the check. All checks should be made payable to UC Regents.

SCHOLARSHIPS

SFS is responsible for processing outside agency scholarships.



Scholarship checks made payable to UC Regents should be mailed/brought to our office.

Mailing Address:

UCSD Student Financial Solutions
9500 Gilman Dr., MC #0026
La Jolla, CA, 920930026

Office Location:

Student Services Center
Third Floor South
Suite 355

*Must include student name and PID

Questions regarding UCSD scholarships or other financial aid?
Contact the Financial Aid Office: fas.ucsd.edu

THIRD PARTY PAYMENTS

Sponsored students are those who require direct billing to an outside agency for tuition and mandatory fees.

International Sponsors

*Managed by ISPO

Financial guarantees, sponsorship changes/updates, invoice inquiries, and all other correspondence regarding third party international billing should be sent to

sponsoredstudents
@ucsd.edu

Department of Veteran's Affairs

*Managed by Registrars

The VA determines your eligibility for veterans education benefits. The Registrar's Office helps you fully utilize programs, services, and benefits available.

vao@ucsd.edu

Domestic Sponsors

*Managed by SFS

SFS prepares and sends bills for tuition and mandatory fees, maintains agency and undergraduate student third party accounts, and handles correspondence regarding third -party agreements.

undergrad3rdparty
@ucsd.edu

SFS THIRD PARTY BILLING

Domestic Third Party Sponsors

Higher Education Employee Tuition Grant Program

- Stanford, Johns Hopkins, etc.

Military/Government Benefits

- ROTC, Department of Rehabilitation, SMART, etc.
- Veteran's Affairs not included, vao@ucsd.edu

Procedure

- Submit a Billing Authorization Form and Financial Guarantee Form to undergrad3rdparty@ucsd.edu
- **Sept 1 deadline** for Fall 2021

03

AGENDA: ACCOUNT PROCESSES



Re f u n d s



H o l d s



C a m p u s C a r d s

Followed by a live Q&A at the end of the presentation!

REFUNDS

Refunds occur when students make an overpayment, receive excess financial aid or scholarships, or get a stipend.

Types of Refunds:

- Cash or Check Overpayment
- Credit Card Overpayment
- E-Check Overpayment
- Housing
- Financial Aid and Scholarships

sfs.ucsd.edu/student-accounts/refunds.html



REFUNDS

Find out if there's a refund available on your student account.

On the TritonPay Alert Banner, you will be able to see a "credit balance" alert.

My Account Summary

[Account History](#)

STATEMENT STATUS

You have a credit balance of: \$2,371.43

Once the refund has been sent out, you will be able to see it on your account history as one of the following:

"Fin Aid Rfn or Direct Dpst" "Rfnd of Cash or Check Overpymt" "Refnd of Hous Dep & Other Pymts"

Transaction Date	Statement Date	Category	Description	Term	Reference Number	Payments/Credits	Charges/Debits/Credits
12/19/2018	01/03/2019	Other	CAMPUS ID CARD REPRINT CHARGE		[REDACTED]		21.1
09/30/2017	10/02/2017	Other	UCSD Bookstore Charge		[REDACTED]		21.1
09/26/2017	10/02/2017	Other	Fin Aid Rfn Ck or Direct Dpst		[REDACTED]		2371.1
08/13/2018	09/05/2018	Other	TEST LF CHARGE		A12253362		25.1
01/02/2018	01/04/2018	Other	Fin Aid Rfn Ck or Direct		[REDACTED]		2963.1

HOW TO GET YOUR REFUND

Students can request a refund through the student portal.

support.ucsd.edu/students

The screenshot shows the UCSD student support portal interface. At the top, there is a dark blue navigation bar with links for 'Find Answers', 'Get Help & Order Services', 'My Stuff', and 'Agent View'. Below this is a white breadcrumb trail showing 'Home > Request Catalog' and a search bar. The main content area is titled 'Get Help (Student Financial Solutions and Graduate Financial Support)'. On the left, there is a 'Categories' sidebar with two items: 'Get Help (Student Financial ...)' and 'Get Help from Our Campus P...'. The main content area contains four cards: 'Submit a Ticket' (with details about billing and payment), 'Hold Removal Request' (for removing SFS holds), 'TPA Request Form' (for out-of-school student time payment agreements), and 'Student Refund Request Form' (for credit balance refunds), which is highlighted with a red border. The 'Student Refund Request Form' card includes the text: 'Request a refund for the credit balance available on Tritonlink.'

HOW TO GET YOUR REFUND

There are different ways you can receive your refunds!



Direct Deposit

Students can enroll in direct deposit on Tritonlink under Financial Tools.

2-5 business days

<https://sfs.ucsd.edu/student-accounts/direct-deposit.html>



Paper Check

If you are not enrolled in direct deposit, refunds will be issued to the current mailing address on file.

1-2 weeks

*Parents cannot request refunds; the student must contact us to receive the refund.

ACCOUNT HOLDS

How to review and resolve holds on your account

The screenshot shows the TRITONPAY interface for UC San Diego. The top navigation bar includes links for TritonLink, Advising & Grades, Classes & Enrollment, Financial Tools, Personal Tools, Student Forms, and Help. A search bar is on the right. A dropdown menu is open under 'Classes & Enrollment', with 'Holds' highlighted. A yellow callout box points to the 'Holds' link with the text: 'Information: If you encounter a problem with the Holds button, please try a different browser (or) clear your browser data cache, disable your browser settings, and use the browser back button.' Below the dropdown, there is a 'My Account Summary' section with a 'Payment Options' button. A 'STATEMENT STATUS' box contains the following text: 'Your account is past due. You have a total account balance of: \$2,160.00. You have holds on your account: REGF, BURF. Your account is currently impacted by the above holds. Select the Payment Options button for hold details and removal requirements.' Below this is an 'ATTENTION' note: 'Per WebReg notification, any student who is wait listed, enrolls late, or has reinstated must make their registration payment by the enrollment deadline. Failure to do so can result in class cancellation and late fees.' At the bottom, a table shows billing statement activity.

BILLING STATEMENT ACTIVITY	BALANCE	DUE DATE
Past Due Charges	\$1,000.00	Past Due
Current Charges	\$0.00	
Last Statement Balance	\$1,000.00	
Activity since Statement Date		
New Charges	\$1,160.00	
Total Account Balance	\$2,160.00	

STATEMENT STATUS

You have holds on the account.

- To remove the REGF hold, you must pay all the REGM and REGO fees.
- To remove the BURF hold, you must pay all past due fees.

sfs.ucsd.edu/student-accounts/holds.html

ACCOUNT HOLDS

SFS-Managed Holds

BURF

Past due balance

TRIP

Past due TRIP

ECHECK

3+ invalid payments

WO

180+ days late

LCOD

Loan exit counseling

LCOL

Past due loans

[Find Answers](#)

[Get Help & Order Services](#)

[My Stuff](#)

[Agent View](#)

[Home](#) > [Request Catalog](#)



Categories

[Get Help \(Student Financial ...](#)

[Get Help from Our Campus P...](#)

Get Help (Student Financial Solutions and Graduate Financial Support)

Submit a Ticket

Get help with billing & payment, refunds, grad financial support, 1098T and campus card.

Hold Removal Request

Request to remove SFS holds

Student Refund Request Form

Request a refund for the credit balance available on Tritonlink.

TPA Request Form

Out of school student Time Payment agreement request.

For other holds, please contact the corresponding department

TUITION AND HOUSING FINANCIAL SCAMS

Beware of tuition and housing scams!



Beware of WeHousing



Protect Your Login Credentials



Never share your online credentials with anyone nor provide financial information.

Use official payment methods.

Only use payment methods approved by UCSD. Never send/wire any money.

Avoid solicitations

Do not respond to 3rd party solicitations for payment of tuition fees.

Students who use the 3rd party company, WeHousing, to find housing, pay deposits, or pay rent receive eviction notices because WeHousing never sent the payments to the owners.

Don't Become a Victim!

If you receive a suspicious call:

1. Hang Up

Tell the caller that you refuse to cooperate with their threats.

2. Contact UC San Diego Police

Report the incident to campus calling (858) 534-HELP (4357) and submit a report.

3. Notify ISPO

Inform your international student advisor to identify campus resources for you.

ACCEPTED PAYMENT METHODS

Be Sure to Use Legitimate Payment Methods!



E-Check

- UCSD's recommended payment method
- \$.50 service fee
- Must link to a U.S. bank account



Credit Card

- 2.75% service fee per C.Payment
- VISA, Mastercard, Discover, and American Express accepted
- Can only be made online



Flywire/ Western Union

- Great option if you don't have U.S. bank account yet
- Can access both via TritonPay portal



Cash

- Can be used in-person at Central Cashier's Office
- DO NOT mail cash payments



Personal Check/Cashier's Check

- In-person at Central Cashier's Office, or mailed in
- Must be made out to "UC Regents" and include name and PID



3rd Party/529 Payments

- 3rd Party:
External organizations which pay for student's tuition & mandatory fees
- 529 Payments:
Prepaid educational saving plans

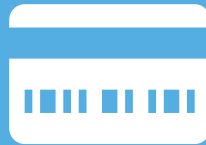
CAMPUS CARDS

Pay with your student ID card!



Dining Dollars

If you live on-campus, your ID card will be loaded with dining dollars which you can use at the dining halls and college markets.



Triton Cash

You have the option to load "Triton Cash" onto your card via Triton Card Account Service Online to use at Price Center and any approved restaurants/markets



Charging to Student Account

You can use your ID card at the **Bookstore**, **Sunshine Market**, and **campus printers** to make purchases and charge to your student account.

1098 -T TAX FORM

1098-T determines eligibility for education tax credits to reduce your federal incoming tax.

Consent to receive your 1098-T form electronically via your Triton Checklist!

FINANCES

- ▶ [View Your Financial Aid Estimate and Scholarship Awards](#)
- ▶ [Access your Financial Aid Status](#)
- ▶ [Student Accounts and How to Pay Your Fees](#)
- ▶ [UCSD Financial Responsibility Agreement](#)
- ▼ [How to Obtain your Tuition Statement Tax Form 1098](#)

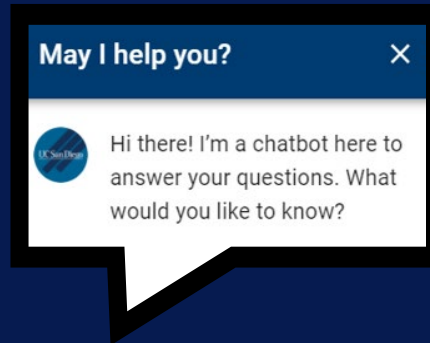
IRS Regulations state that each student who wants to receive their 1098-T form electronically must provide consent. Please follow this [link](#) to review the form and submit your response.

- More convenient viewing access
- Access your form online anytime
- Avoid form being lost in the mail or delivered to the incorrect address
- Environmentally friendly

Visit our website and follow us on social media for more information!



sfs.ucsd.edu



[@ucsd_sfs](https://www.instagram.com/ucsd_sfs)

UC San Diego

STUDENT FINANCIAL SOLUTIONS

CONTACT US!

Students and parents contact SFS through different channels


UC San Diego | Services & Support

How to Navigate ServiceNow Student Support

Find Answers Get Help & Order Services My Stuff Agent View


Student Support

Search




FIND ANSWERS

Browse information about SFS' products and services



GET HELP & ORDER SERVICES

Submit a ticket and order services



MY TICKETS

View incidents & requests you've submitted

Students support.ucsd.edu/students

Parents email SFS@ucsd.edu

CONTACT OTHERS!

Students may contact other departments relevant to their student account activity.

FINANCIAL AID & SCHOLARSHIPS OFFICE

finaid@ucsd.edu
858-534-4480
fa.ucsd.edu

OFFICE OF THE REGISTRAR

registrar@ucsd.edu
858-534-3150
students.ucsd.edu/sponsor/registrar

STUDENT HEALTH SERVICES

ship3@ucsd.edu
858-534-2124
studenthealth.ucsd.edu

UNDERGRADUATE HOUSING & DINING

housinginfo@ucsd.edu
858-534-4010
hh.ucsd.edu

THANK YOU FOR
JOINING!

