



# HOLDS

## Definitions & Resolutions

### TRIP

#### Cause

There is a past due Triton Registration Installment Plan payment open on the account.

#### Impact

Registration/Enrolling  
Add/Drop Classes  
All Fee Waivers  
Financial Aid

#### Resolution

Pay installment balance in full. TRIP holds are lifted once payment has been processed. TRIP is not an autopay system.

### MDET

#### Cause

Past due balance on the student account that was not paid by the previous billing due date.

#### Impact

All Fee Waivers  
Financial Aid

#### Resolution

Pay past due balance in full. Contact SFS once the balance has been paid. Hold will be lifted within one business day.

### WRITE-OFF

#### Cause

The past due balance is 180 days old and has been sent to a collections agency.

#### Impact

Registration/Enrolling  
Add/Drop Classes  
Online Payments  
All Fee Waivers  
Financial Aid

#### Resolution

Pay write-off amount in full with Cashier's Office or collections agency. Contact SFS for specific collection agency info.

### LCOD

#### Cause

Recent graduation or enrolled in less than 6 units, and Exit Loan Counseling has not been completed yet.

#### Impact

Registration/Enrolling  
Transcript Requests  
Online Payments  
Financial Aid

#### Resolution

Complete Exit Loan Counseling with Heartland ESCI. Upon confirmation forward status to [exits@ucsd.edu](mailto:exits@ucsd.edu)

### E-CHECK

#### Cause

Three or more invalid E-Check payments have been attempted through TritonPay.

#### Impact

Online Payments

#### Resolution

Valid check payment at the Cashier's Office to lift hold. Paying with a personal check will release hold after 21 days.

### LCOL

#### Cause

Recently graduated or withdrew, and is past due on campus based loans repayment.

#### Impact

Registration/Enrolling  
Online Payments

#### Resolution

Contact SFS at [exits@ucsd.edu](mailto:exits@ucsd.edu). Holds lift when outstanding balance is paid or update account status.