

UC San Diego

STUDENT FINANCIAL SOLUTIONS

# Navigating Your Account

A student wearing a blue hoodie and a backpack is walking on a wooden boardwalk. They are looking down at a laptop computer that is open on the ground. The background shows a large tree with green leaves and a building with a red roof. The sky is blue with some white clouds.

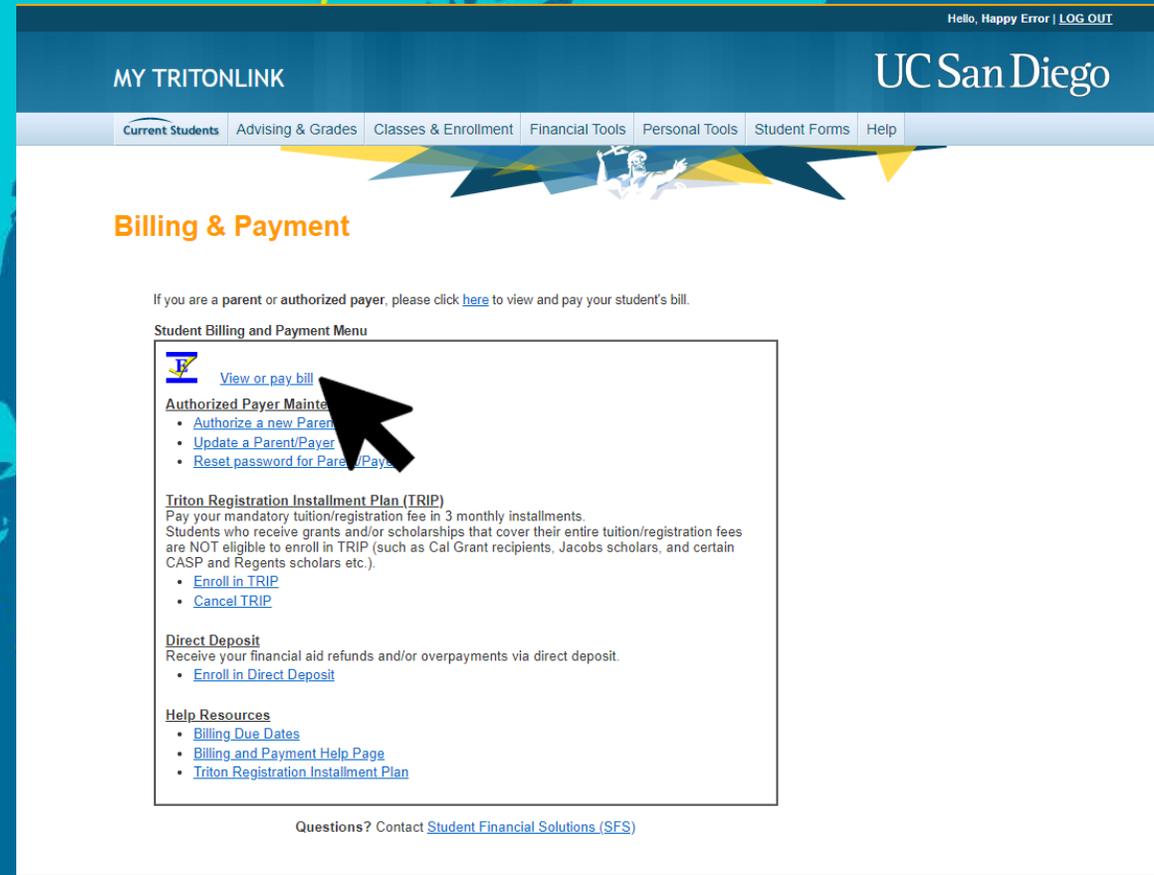
# Accessing TritonPay

The screenshot shows the UC San Diego My TritonLink website interface. At the top right, it says "Hello, Happy Error | LOG OUT". The main navigation bar includes "MY TRITONLINK" and "UC San Diego". Below this is a secondary navigation bar with tabs: "Current Students", "Advising & Grades", "Classes & Enrollment", "Financial Tools", "Personal Tools", "Student Forms", and "Help". The "Financial Tools" tab is active, and a dropdown menu is open, listing options: "Billing and Payment", "Students Direct Deposit", "Financial Aid", "Health Fee Waiver", "RAFT", "Parking Permits", and "Residency for Tuition Purposes". A black mouse cursor is pointing at the "Billing and Payment" option. Below the navigation, there are several content blocks: a "My TritonLink" banner for "Error, Happy Test" with contact icons; an "ANNOUNCEMENTS" section with dates April 24 and May 1; an "ACCOUNT" section showing a balance of \$1700.00; a "Financial Aid Status" section with a "HOLDS YOU'RE GOOD." message; and an "OTHER SERVICES" section.

Select “Billing and Payment” under Financial Tools

# Accessing TritonPay

Select “View and Pay Bill”.



MY TRITONLINK Hello, Happy Error | [LOG OUT](#)

UC San Diego

[Current Students](#) [Advising & Grades](#) [Classes & Enrollment](#) [Financial Tools](#) [Personal Tools](#) [Student Forms](#) [Help](#)

## Billing & Payment

If you are a **parent** or **authorized payer**, please click [here](#) to view and pay your student's bill.

**Student Billing and Payment Menu**

-  [View or pay bill](#)

**Authorized Payer Maintenance**

- [Authorize a new Parent/Payer](#)
- [Update a Parent/Payer](#)
- [Reset password for Parent/Payer](#)

**Triton Registration Installment Plan (TRIP)**  
Pay your mandatory tuition/registration fee in 3 monthly installments. Students who receive grants and/or scholarships that cover their entire tuition/registration fees are NOT eligible to enroll in TRIP (such as Cal Grant recipients, Jacobs scholars, and certain CASP and Regents scholars etc.).

- [Enroll in TRIP](#)
- [Cancel TRIP](#)

**Direct Deposit**  
Receive your financial aid refunds and/or overpayments via direct deposit.

- [Enroll in Direct Deposit](#)

**Help Resources**

- [Billing Due Dates](#)
- [Billing and Payment Help Page](#)
- [Triton Registration Installment Plan](#)

Questions? Contact [Student Financial Solutions \(SFS\)](#)

# Account Summary

From this page you can see your balance, make a payment, view account history, billing statements, and access helpful links.

You are logged in as ,ErrorHappyTest | LOG OUT

TRITONPAY UC San Diego

TritonLink Advising & Grades Classes & Enrollment Financial Tools Personal Tools Student Forms Help Q-

**Information:** If you encounter any issues with **payment options button**, please try a different browser (or) clear your browser data cache

## My Account Summary

[Account History](#)

PID: A15356797

**Alert**

You have total account balance of: \$1,700.00 [Payment Options](#)

Billing Statement Activity	Balance	Due Date	Select Statement to View
Past Due Charges	\$0.00		WINTER DEC 02 DUE DEC 13
Current Charges	\$0.00		<a href="#">Back of the billing statement</a>
<b>Last Statement Balance</b>	<b>\$0.00</b>		<a href="#">Student Financial Solutions Website</a>
Activity since Statement Date			<a href="#">Explanation of Registration Fees</a>
New Charges	\$1,700.00		<a href="#">Direct Deposit</a>
<b>Total Account Balance</b>	<b>\$0.00</b>		<a href="#">Payment Profiles</a>
			<a href="#">Helpful Links</a>
			<a href="#">View Unpaid Transactions E-Check Help Ways to Pay Your Bill</a>

For questions regarding your account please contact Student Financial Solutions at [studentbusiness@ucsd.edu](mailto:studentbusiness@ucsd.edu)

UC San Diego 9500 Gilman Dr. La Jolla, CA 92093 (858) 534-2230  
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# Account History

From this page students can view **statement transactions**, **unpaid transactions**, **current month transactions**, **future trip transactions**, and **their full account history**.

## Account History

[Back to Account Summary Page](#)

**Alert**  
You have total account balance of: \$1,700.00 [Payment Options](#)

Statement Transactions

- Statement Transactions
- Unpaid Transactions
- Current Month Transactions
- Future Trip Transactions
- Full Account History

	Category	Description	Term	Reference Number	Payments/Credits	Charges/Debits/Credits
04/22/2020	Other	testing		A15356797		1700.00
04/07/2020		Test Trans Resolution		A15356797	1700.00	
04/07/2020	Other	Test Trans Resolution		A15356797		1700.00
04/07/2020		Test Trans Resolution		A15356797	2.00	
04/07/2020		Test Trans Resolution		A15356797	700.00	

Showing 1 to 10 of 10 entries

# Make a Payment

Making a payment begins with selecting “Payment Options”.

You are logged in as ,ErrorHappyTest | LOG OUT

TRITONPAY UC San Diego

TritonLink Advising & Grades Classes & Enrollment Financial Tools Personal Tools Student Forms Help

**Information:** If you encounter any issues with **payment options button**, please try a different browser (or) clear your browser data cache

### My Account Summary [Account History](#)

PID: A15356797

**Alert**

You have total account balance of: \$1,700.00

[Payment Options](#)

	Balance	Due Date	Select Statement to View
<b>Billing Statement Activity</b>			WINTER DEC 02 DUE DEC 13
Past Due Charges	\$0.00		
Current Charges	\$0.00		
<b>Last Statement Balance</b>	<b>\$0.00</b>		
<b>Activity since Statement Date</b>			
New Charges	\$1,700.00		
<b>Total Account Balance</b>	<b>\$0.00</b>		

Back of the billing statement  
Student Financial Solutions Website  
Explanation of Registration Fees  
Direct Deposit  
Payment Profiles  
Helpful Links  
View Unpaid Transactions E-Check Help Ways to Pay Your Bill

For questions regarding your account please contact Student Financial Solutions at [studentbusiness@ucsd.edu](mailto:studentbusiness@ucsd.edu)

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# Make a Payment

Select which payment method you wish to use.

The screenshot shows the UC San Diego TritonPAY website interface. At the top, there is a navigation bar with the UC San Diego logo and a search icon. A modal dialog box is open in the center, titled "How do you plan to make your payment". It contains two radio button options: "By echeck or credit card" and "By international wire (Western Union/Flywire) or via mail in check". The "OK" button is highlighted with a black mouse cursor. Below the dialog, the main content area displays "My Account Summary" for PID: A15356797. An alert box indicates a total account balance of \$1,700.00 and includes a "Payment Options" button. A table shows billing statement activity with columns for Balance and Due Date. The table data is as follows:

	Balance	Due Date
Billing Statement Activity		
Past Due Charges	\$0.00	
Current Charges	\$0.00	
<b>Last Statement Balance</b>	<b>\$0.00</b>	
Activity since Statement Date		
New Charges	\$1,700.00	
<b>Total Account Balance</b>	<b>\$0.00</b>	

Below the table, there is a "Select Statement to View" dropdown menu set to "WINTER DEC 02 DUE DEC 13". A list of helpful links is provided on the right side of the page, including "Back of the billing statement", "Student Financial Solutions Website", "Explanation of Registration Fees", "Direct Deposit", "Payment Profiles", "Helpful Links", and "View Unpaid Transactions E-Check Help Ways to Pay Your Bill". At the bottom, a footer provides contact information for Student Financial Solutions at studentbusiness@ucsd.edu.

# Custom Payments

Selecting **E-Check** or **Credit Card** takes you to the Custom Payments page.

## Custom Payment

[Account Summary Page](#) [Account History](#)

**Alert**  
You have total account balance of: \$1,700.00

### Flex-Pay Assistant

I want to pay the... Total Account Balance: \$1,700.00  
for the charges selected below:

	Charges	Balance
<input checked="" type="checkbox"/> Other Charges	\$2,400.00	\$1,700.00

My Selected Balance : **\$1,700.00**

Pay a specific charge: [Pay Selected Charge](#)

Pay % of My Selected Balance  %

Pay Specific Amount

My Payment Amount : **\$1,700.00** [Pay Now](#)

My Remaining Total Account Balance will be: \$0.00

For questions regarding your account please contact Student Financial Solutions at [studentbusiness@ucsd.edu](mailto:studentbusiness@ucsd.edu)

# Custom Payments

You can pay a percentage of the selected balance.

## Custom Payment

[Account Summary Page](#) [Account History](#)

**Alert**  
You have total account balance of: \$1,700.00

### Flex-Pay Assistant

I want to pay the... Total Account Balance: \$1,700.00 ▼  
for the charges selected below:

	Charges	Balance
<input checked="" type="checkbox"/> Other Charges	\$2,400.00	\$1,700.00

My Selected Balance : **\$1,700.00**

Pay a specific charge:

Pay % of My Selected Balance  %

Pay Specific Amount

My Payment Amount : **\$1,700.00**

My Remaining Total Account Balance will be: \$0.00

For questions regarding your account please contact Student Financial Solutions at [studentbusiness@ucsd.edu](mailto:studentbusiness@ucsd.edu)

# Custom Payments

Alternatively, you can pay a specific amount.

## Custom Payment

[Account Summary Page](#) [Account History](#)

### ⚠ Alert

You have total account balance of: \$1,700.00

### Flex-Pay Assistant

I want to pay the... Total Account Balance: \$1,700.00  
for the charges selected below:

	Charges	Balance
<input checked="" type="checkbox"/> Other Charges	\$2,400.00	\$1,700.00

My Selected Balance : **\$1,700.00**

Pay a specific charge:

Pay % of My Selected Balance  %

Pay Specific Amount

My Payment Amount : **\$150.00**

My Remaining Total Account Balance will be: \$1,550.00

For questions regarding your account please contact Student Financial Solutions at [studentbusiness@ucsd.edu](mailto:studentbusiness@ucsd.edu)

# Custom Payments

Additionally, you can pay for selected line item charges on the account.

**Custom Payment** [Account Summary Page](#) [Account History](#)

**Alert**  
You have total account balance of: \$1,700.00

**Flex-Pay Assistant**

I want to pay the... Total Account Balance: \$1,700.00  
for the charges selected below:

	Charges	Balance
<input checked="" type="checkbox"/> Other Charges	\$2,400.00	\$1,700.00

**My Selected Balance :** **\$1,700.00**

Pay a specific charge: **Pay Selected Charge**

Pay % of My Selected Balance  %

Pay Specific Amount

**My Payment Amount :** **\$150.00**

**Pay Now**

**My Remaining Total Account Balance will be: \$1,550.00**

For questions regarding your account please contact Student Financial Solutions at [studentbusiness@ucsd.edu](mailto:studentbusiness@ucsd.edu)

# Custom Payments

View line items and select the charges you want to pay for now.

You are logged in as ,ErrorHappyTest | LOG OUT

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TritonLink Advising & Grades Classes & Enrollment Financial Tools Personal Tools Student Forms Help Q-

## Custom Payment

[Account Summary Page](#) [Account History](#)

Apply Payment To Select Charges [Back to Flex-Pay Assistant](#)

**i** Check the box next to each charge you would like to pay. You can edit the payment amount as needed. Note, that directing how your payment will be applied to open charges is not available for wire transfer payments.

Transaction Date	Description	Term	Charge Amount	Credits / Payments	Pending Credits*	Balance Due ⓘ	Due Date	Payment Amount	Pay? <input checked="" type="checkbox"/>	*
04/02/2020	TEST HOUSING CHARGE		700.00	0.00	0.00	700.00		<input type="text" value="700.00"/>	<input checked="" type="checkbox"/>	
04/22/2020	testing		1,700.00	700.00	0.00	1,000.00		<input type="text" value="1000.00"/>	<input checked="" type="checkbox"/>	
<b>Total:</b>			<b>\$2,400.00</b>	<b>\$700.00</b>	<b>\$0.00</b>	<b>\$1,700.00</b>	<b>Payment:</b>	<b>\$1,700.00</b>		

\*\*Notes:

Payment Amount: \$1,700.00

[Back to Flex-Pay Assistant](#) [Pay Now](#)

For questions regarding your account please contact Student Financial Solutions at [studentbusiness@ucsd.edu](mailto:studentbusiness@ucsd.edu)

# Payment Confirmation

You are logged in as ,ErrorHappyTest | LOG OUT

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## Payment Confirmation

[Account Summary Page](#) [Account History](#)

PID: A15356797

**Select payment method:**

Pay Online By E-Check  
 Pay Online By CreditCard

**Payment Summary:**

	<b>E-Check</b>
Amount	\$700.00
Convenience Fee	\$0.50
<b>Total Payment</b>	<b>\$700.50</b>

**Payment Processing:** You will need your bank's ABA Routing Number and your checking account number. Both of these numbers can be found at the bottom of one of your checks or deposit slips.

If you plan on making regular payments through E-Check, you can create your **Account Profile at E-Check Payment Tools**. An Account Profile will store your account information for future payments. This will eliminate having to re-enter your payment information each time you use E-Check.

Note: As with a paper check, transactions returned due to insufficient funds will be subject to a \$35.00 returned check fee. Transactions returned due to an incorrect account number will be subject to a \$2.00 service fee.

Note: Directed Payments are not available when paying by wire transfer. The Cashier's Office will apply your payment to open charges according to priority and due dates. For more information, contact Student Business Services.

For your protection inactive sessions will expire and will require you to logon again.

[Cancel](#) [Continue](#)

For questions regarding your account please contact Student Financial Solutions at [studentbusiness@ucsd.edu](mailto:studentbusiness@ucsd.edu)

Once you've selected the amount you want to pay for, you'll be taken to the Payment Confirmation page where you can see the terms for completing the payment process online.

# Payment Confirmation

You are logged in as ,ErrorHappyTest | LOG OUT

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## Payment Confirmation

[Account Summary Page](#) [Account History](#)

PID: A15356797

**Select payment method:**

Pay Online By E-Check  
 Pay Online By CreditCard

Thank you for using the E-Check payment option.  
There is a convenience fee of \$0.50 that will be added to this transaction.

**Payment Summary:**

	E-Check
Amount	\$700.00
Convenience Fee	\$0.50
<b>Total Payment</b>	<b>\$700.50</b>

**Payment Processing:** You will need your bank's ABA Routing Number and your checking account number. Both of these numbers can be found at the bottom of one of your checks or deposit slips.

If you plan on making regular payments through E-Check, you can create your **Account Profile at E-Check Payment Tools**. An Account Profile will store your account information for future payments. This will eliminate having to re-enter your payment information each time you use E-Check.

Note: As with a paper check, transactions returned due to insufficient funds will be subject to a \$35.00 returned check fee. Transactions returned due to an incorrect account number will be subject to a \$2.00 service fee.

Note: Directed Payments are not available when paying by wire transfer. The Cashier's Office will apply your payment to open charges according to priority and due dates. For more information, contact Student Business Services.

For your protection inactive sessions will expire and will require you to logon again.

For questions regarding your account please contact Student Financial Solutions at [studentbusiness@ucsd.edu](mailto:studentbusiness@ucsd.edu)

E-Check payments incur a \$0.50 transaction fee.

# Payment Confirmation

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TritonLink Advising & Grades Classes & Enrollment Financial Tools Personal Tools Student Forms Help Q -

## Payment Confirmation

[Account Summary Page](#) [Account History](#)

PID: A15356797

**Select payment method:**

Pay Online By E-Check

Pay Online By CreditCard

Thank you for using the Credit Card payment option.  
You will be charged a 2.75% Service Fee\* for processing your payment that will be added to this transaction.

**Payment Summary:**

Amount	\$700.00
Convenience Fee	\$19.25
<b>Total Payment</b>	<b>\$719.25</b>

**Payment Processing:** Credit card payments are processed by Nelnet.Campus Commerce through PaymentSpring. Nelnet Campus Commerce provides third-party transaction processing services, operating under an agreement with your institution to process credit card payments on your behalf.

You will be charged a 2.75% Service Fee\* for processing your payment. This means that the Service Fee amount is calculated based on 2.75% of your total payment amount.

The 2.75% Service Fee is added to your payment and will appear as a separate item on your credit card statement. The Service Fee is not a fee assessed by your institution. The Service Fee is not refundable, even if the payment to which it relates is cancelled, refunded, credited or charged back.

Note: Directed Payments are not available when paying by wire transfer. The Cashier's Office will apply your payment to open charges according to priority and due dates. For more information, contact Student Business Services.

For your protection inactive sessions will expire and will require you to logon again.

For questions regarding your account please contact Student Financial Solutions at [studentbusiness@ucsd.edu](mailto:studentbusiness@ucsd.edu)

Credit Card payments incur a 2.75% service fee.

# Payment Confirmation

You are logged in as ,ErrorHappyTest | LOG OUT

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TritonLink Advising & Grades Classes & Enrollment Financial Tools Personal Tools Student Forms Help Q

## Payment Confirmation

[Account Summary Page](#) [Account History](#)

PID: A15356797

**Select payment method:**

- Pay By Mail (Check, Money Order, Cashier's Check)
- Western Union (Wire Transfer)
- Flywire (Wire Transfer)

The Cashier's Office accepts checks by mail. You may also pay in person with a check or cash. Please consider using the E-Check payment option to pay online. There is a convenience fee of \$0.50 for E-Check payments.

**Payment Summary:**

	Mail
Amount	\$1,700.00
Convenience Fee	\$0.00
<b>Total Payment</b>	<b>\$1,700.00</b>

When paying by mail, you can pay with a personal check, money order, cashier's check, traveler's check, loan check or international check.

Make check payable to UC Regents. Please include your student ID number on the check and confirm that the check is written for the correct amount, includes your signature, has the current date, and includes your complete address.

When you click the Continue button below, a new window will open the Pay by Mail paystub (PDF). Please print and mail the paystub with your payment (all but cash) to:

Central Cashier's Office  
9500 Gilman Drive., Dept. 0009  
La Jolla, CA 92091-0009

You must mail your payment so it's received at the Cashier's Office on or before the payment due date. The University will not honor postmarks. Your TritonLink account only reflects payments received. If the payment amount differs from the amount indicated above, the Cashier's Office will apply (or unapply) the difference to charges according to default application priority rules.

Checks returned due to insufficient funds will be subject to a \$35.00 returned check fee.

[Cancel](#) [Continue](#)

For questions regarding your account please contact Student Financial Solutions at [studentbusiness@ucsd.edu](mailto:studentbusiness@ucsd.edu)

Pay By Mail will display instructions to have the payment successfully completed by mail to the Central Cashier's Office.

# Payment Confirmation

You are logged in as: ErrorHappyTest | LOG OUT

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TritonLink Advising & Grades Classes & Enrollment Financial Tools Personal Tools Student Forms Help Q-

## Payment Confirmation

[Account Summary Page](#) [Account History](#)

PID: A15356797

**Select payment method:**

- Pay By Mail (Check, Money Order, Cashier's Check)
- Western Union (Wire Transfer)
- Flywire (Wire Transfer)

**Payment Summary:**

	<b>International Payment</b>
Amount	\$1,700.00
Convenience Fee	\$0.00
<b>Total Payment</b>	<b>\$1,700.00</b>

UC San Diego has contracted with Western Union, a specialist in international payments, to provide you with a simple and low cost method of paying fees and re-payments to UCSD in your local currency.

Payments to UCSD must equal the amount due. Payments remitted over the amount due and/or transmitted through any other international wire service provider not authorized by UCSD will be rejected back to the sender, including direct wire transfers to the UCSD bank account.

Please initiate your payment at least 10 days before the payment deadline to ensure an on-time arrival. Late payments may result in additional fees plus disenrollment and a possible loss of student status if the amount due includes registration charges.

For questions regarding your account please contact Student Financial Solutions at [studentbusiness@ucsd.edu](mailto:studentbusiness@ucsd.edu)

International payments have the option either using **Western Union** for wire transfers...

*Custom Payments are unavailable for Wire Transfer methods*

# Payment Confirmation

You are logged in as .ErrorHappyTest | LOG OUT

TRITONPAY UC San Diego

TritonLink Advising & Grades Classes & Enrollment Financial Tools Personal Tools Student Forms Help

## Payment Confirmation

[Account Summary Page](#) [Account History](#)

PID: A15356797

**Select payment method:**

- Pay By Mail (Check, Money Order, Cashier's Check)
- Western Union (Wire Transfer)
- Flywire (Wire Transfer)

UC San Diego has partnered with Flywire Business Solutions to provide an easy way to make online payments for students who do not have a US bank account or ability to deliver a check in US funds. Both are secure and trusted options to pay online from any country and bank, typically using your home currency and method. Click the "Continue" button to learn more and to determine the better option for your needs.

**Payment Summary:**

	International Payment
Amount	\$1,700.00
Convenience Fee	\$0.00
<b>Total Payment</b>	<b>\$1,700.00</b>

UC San Diego has joined with Flywire to provide an easy way for you to pay tuition and student fees. It is a secure and trusted way to pay online from any country and any bank, typically using your home currency and method.

Payments to UCSD must equal the amount due. Payments remitted over the amount due and/or transmitted through any other international wire service provider not authorized by UCSD will be rejected back to the sender, including direct wire transfers to the UCSD bank account.

Please initiate your payment at least 10 days before the payment deadline to ensure an on-time arrival. Late payments may result in additional fees plus disenrollment and a possible loss of student status if the amount due includes registration charges.

[Cancel](#) [Continue](#)

For questions regarding your account please contact Student Financial Solutions at [studentbusiness@ucsd.edu](mailto:studentbusiness@ucsd.edu)

...or utilizing **Flywire** for wire transfers.

*Custom Payments are unavailable for Wire Transfer methods*



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