

**Thank you for your patience!
We will begin shortly.**



Student Accounts Webinar

Part 1



Thank you for joining Part 1 of 3!

Please review our full webinar series schedule.

PART 1: **ACCOUNT & TRITONPAY**

- August 10th
5 - 5:45 PM
- August 17th
5 - 5:45 PM
- August 24th
5 - 5:45 PM

PART 2: **PAYMENT PLAN & ALTERNATIVE PAYMENT METHODS**

- August 11th
5 - 5:45 PM
- August 18th
5 - 5:45 PM
- August 25th
5 - 5:45 PM

PART 3: **ACCOUNT PROCESSES**

- August 12th
5 - 5:45 PM
- August 19th
5 - 5:45 PM
- August 26th
5 - 5:45 PM

Meet the Teams



**Student Account
Services**



**University Billing
Services**



**Central Cashier's
Office**



**Loan
Administration**



Campus Cards

Agenda

ACCOUNT OVERVIEW AND TRITONPAY



Due Dates



**Authorizing
Payers**



**Understanding
Your Bill**



**Making an Online
Payment**

Followed by a live Q&A at the end of the presentation!

Billing Due Dates

2021-2022 Academic Year



Note:


- Billed quarterly for upcoming term AND monthly for miscellaneous charges
- Due dates do not land on the same date every month!

TritonLink

MY TRITONLINK

UC San Diego

Current Students | Advising & Grades | Classes & Enrollment | Financial Tools | Personal Tools | Student Forms | Help






John Muir College

Major(s):
Psychology/Social
Psychology

Minor(s): M:Business

Undergraduate Alumni

WebMail | TritonEd | Handshakes

ANNOUNCEMENTS & DEADLINES

Fall Enrollment (FA 19)
[Fall undergrad enrollment appointment times](#) now available (new & continuing undergrads)

Aug 27 – Sept 3: WebReg open for new transfer enrollment
Aug 29 – Sept 3: WebReg open for new freshmen enrollment
Sept 5: WebReg open to all students

Health Fee Waiver
Fall health fee waiver available upon enrollment; check the Student Health Services website for more info


Two-Step Login
Two-step login is coming! Start using Duo now; it becomes mandatory October 16, 2019

ACCOUNT
Your balance is
\$0.00
You are not enrolled in **TRIP** for Fall 2019.
You are enrolled in **Direct Deposit**
[See account details](#)

Financial Aid Status

HOLDS
YOU'RE GOOD.
You have 0 holds.

OTHER SERVICES
You do not have a **Health Fee Waiver**.



Quick view of your current balance.

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UC San Diego

Authorizing Payers

Authorization is necessary to view and discuss your student's bill, since student educational records are protected under FERPA.

Benefits:

- Access to parent/payer portal to review student account activity
- Receive monthly e-bill reminders
- View and pay your student's bill by electronic check (e-check) or credit/debit card
- Update profile and contact information

MY TRITONLINK

[Current Students](#)[Advising & Grades](#)[Classes & Enrollment](#)[Financial Tools](#)[Personal Tools](#)[Student](#)[Billing and Payment](#)[Students Direct Deposit](#)[Financial Aid](#)[Health Fee Waiver/RAFT](#)[Parking Permits](#)[Residency for Tuition Purposes](#)

Billing & Payment

If you are a **parent** or **authorized payer**, please click [here](#) to view

Student Billing and Payment Menu

[View or pay bill](#)

Authorized Payer Maintenance

- [Authorize a new Parent/Payer](#)
- [Update a Parent/Payer](#)
- [Reset password for Parent/Payer](#)

Triton Registration Installment Plan (TRIP)

Pay your mandatory tuition/registration fee in 3 monthly installments.

Students who receive grants and/or scholarships that cover their entire tuition/registration fees are NOT eligible to enroll in TRIP (such as Cal Grant recipients, Jacobs scholars, and certain CASP and Regents scholars etc.).


- [Enroll in TRIP](#)
- [Cancel TRIP](#)

Direct Deposit

Receive your financial aid refunds and/or overpayments via direct deposit.

- [Enroll in Direct Deposit](#)

Authorized Payer Portal




UC San Diego
PARENTS / FAMILIES

[Sign off](#)

[Advanced](#) | [A-Z Site Index](#)

[ABOUT UCSD](#) | [ACADEMIC RESOURCES](#) | [ADMISSIONS](#) | [CAMPUS RESOURCES](#) | [GETTING INVOLVED/GET INFORMED](#) | [FINANCES](#)

[UC San Diego](#) > [Parents/Families](#) >




TOOLS

- [View/Pay Your Student's Bill](#)
- [Update E-Bill Information](#)
- [Enroll in TRIP](#)
- [Cancel TRIP](#)
- [File/Update FAFSA](#)
- [Triton Cash Deposit](#)

Welcome to UCSD Billing and Payment for Authorized Payers

If you are a **student**, please click [here](#) to view and pay your bill.

Authorized Parent/Payer Billing and Payment Menu

 [View or pay your student's bill](#)

Your Profile

- [Update E-Bill Information](#)

Triton Registration Installment Plan (TRIP)

Pay your mandatory registration fee in 3 monthly installments.


- [Enroll in TRIP](#)
- [Cancel TRIP](#)


Help Resources

- [Billing Due Dates](#)
- [Billing and Payment Help Page](#)
- [Log-in Issues](#)
- [Triton Registration Installment Plan](#)


Questions? Contact [Student Financial Solutions \(SFS\)](#)

Overview of parents can do through the authorized payer portal.





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(858) 534-2230
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READING YOUR

STUDENT ACCOUNT

TRITONPAY

UC San Diego

TritonLink

Advising & Grades

Classes & Enrollment


Financial Tools

Personal Tools

Student Forms

Help

Q



My Account Summary

Account History

VIEW ACCOUNT STATEMENTS

choose statement

STATEMENT STATUS

You have a total account balance of: \$5,502.23

Payment Options

ATTENTION: Per WebReg notification, any student who is wait listed, enrolls late, or has reinstated must make their registration payment by the enrollment [deadline](#). Failure to do so can result in class cancellation and late fees.

| BILLING STATEMENT ACTIVITY | BALANCE | DUE DATE |
|-------------------------------|------------|---------------|
| Past Due Charges | \$0.00 | |
| Current Charges | \$5,502.23 | |
| Last Statement Balance | \$5,502.23 | Sept 25, 2020 |
| Activity since Statement Date | | |
| New Charges | \$0.00 | |
| Total Account Balance | \$5,502.23 | Sept 25, 2020 |

READING YOUR BILLING STATEMENT

UCSD University of California, San Diego

Billing Statement

Statement Closing Date 9/1/2020

Account Number (PID):

Due Date: 9/25/2020

Amount Due: 5,502.23

Amount Enclosed:

Make checks payable to:

U.C. Regents

and mail with this stub to:

UCSD Cashier's Office

9500 Gilman Dr.

La Jolla, CA 92093-0009

UNIVERSITY BILLING STATEMENT

ACCT NO:

DUE DATE: 9/25/2020

PAGE: 1 OF 1

STATEMENT DATE: 9/1/2020

| DATE | DESCRIPTION | REFERENCE NO. | PAYMENTS/CREDITS | CHARGES |
|------------------|--------------------------------|------------------|------------------|----------------|
| | PREVIOUS BALANCE | | 0.00 | 0.00 |
| 8/28/20 | Fall Qtr 2020 Registration Fee | | 0.00 | 5,060.23 |
| 8/28/20 | Fa Qtr Mand Hlth Ins-USHIP | | 0.00 | 692.00 |
| 8/28/20 | DEPOSIT SIR CREDIT CARD | | 22.00 | 0.00 |
| 8/28/20 | DEPOSIT SIR CREDIT CARD | | 20.71 | 0.00 |
| 8/28/20 | DEPOSIT SIR CREDIT CARD | | 95.00 | 0.00 |
| 8/28/20 | DEPOSIT SIR CREDIT CARD | | 112.29 | 0.00 |
| PREVIOUS BALANCE | CURRENT CHARGES | DISPUTED CHARGES | PAYMENTS/CREDITS | CREDIT BALANCE |
| 0.00 | 5,752.23 | 0.00 | 250.00 | 0.00 |
| | | | | AMOUNT DUE |
| | | | | 5,502.23 |

Net amount
due at the time
the statement is
published

UNDERSTANDING HEALTH FEE WAIVERS

UCSD University of California, San Diego

Billing Statement

| DATE | DESCRIPTION | | | REFERENCE NO. | PAYMENTS/CREDITS | CHARGES |
|------------------|--------------------------------|-----------------|------------------|------------------|------------------|------------|
| 8/24/20 | PREVIOUS BALANCE | | | | 0.00 | 0.00 |
| | Fall Qtr 2020 Registration Fee | | | | 0.00 | 5,060.23 |
| 8/24/20 | Fa Qtr Mand Hlth Ins-USHIP | | | | 0.00 | 692.00 |
| 8/24/20 | DEPOSIT SIR CREDIT CARD | | | | 22.00 | 0.00 |
| 8/24/20 | DEPOSIT SIR CREDIT CARD | | | | 20.71 | 0.00 |
| 8/24/20 | DEPOSIT SIR CREDIT CARD | | | | 95.00 | 0.00 |
| 8/24/20 | DEPOSIT SIR CREDIT CARD | | | | 112.29 | 0.00 |
| 8/24/20 | UG HEALTH INSUR WVR 2020-21 | | | | 692.00 | 0.00 |
| | | | | | | |
| PREVIOUS BALANCE | | CURRENT CHARGES | DISPUTED CHARGES | PAYMENTS/CREDITS | CREDIT BALANCE | AMOUNT DUE |
| 0.00 | | 5,752.23 | 0.00 | 942.00 | 0.00 | 4,810.23 |

UNDERSTANDING AMOUNT DUE

TRITONPAY

TritonLink Advising & Grades Classes & Enrollment Financial Tools Personal Tools Student Forms

My Account Summary

VIEW ACCOUNT STATEMENTS

choose statement

STATEMENT STATUS

You have a total account balance of: \$6,976.23

| BILLING STATEMENT ACTIVITY | BALANCE | DUE DATE |
|-------------------------------|--------------|---------------|
| Past Due Charges | \$0.00 | |
| Current Charges | \$1,474.00 | |
| Last Statement Balance | → \$1,474.00 | Sept 25, 2020 |
| Activity since Statement Date | | |
| New Charges | → \$5,502.23 | |
| Total Account Balance | \$6,976.23 | Sept 25, 2020 |

UCSD

Billing Statement

Statement Closing Date 9/1/2020

Account Number (PID):

Due Date: 9/25/2020

Amount Due: 1,474.00

Amount Enclosed:

DUE DATE: 9/25/2020

PAGE: 1 OF 1

STATEMENT DATE: 9/1/2020

| DATE | DESCRIPTION | | | REFERENCE NO. | PAYMENTS/CREDITS | CHARGES |
|------------------|--------------------------------------------------|-----------------|------------------|------------------|------------------|------------------|
| 8/28/20 | PREVIOUS BALANCE APT DOUBLE RM+DINING-MONTHLY | | | | 0.00 0.00 | 0.00 1,474.00 |
| | | | | | | |
| PREVIOUS BALANCE | | CURRENT CHARGES | DISPUTED CHARGES | PAYMENTS/CREDITS | CREDIT BALANCE | AMOUNT DUE |
| 0.00 | | 1,474.00 | 0.00 | 0.00 | 0.00 | 1,474.00 |

READING YOUR PENDING AWARDS

Pending financial aid displays on TritonPay after the billing statement is published.

TRITONPAY UC San Diego

TritonLink Advising & Grades Classes & Enrollment Financial Tools Personal Tools Student Forms Help

My Account Summary

[Account History](#)

VIEW ACCOUNT STATEMENTS
choose statement

STATEMENT STATUS
There is pending activity causing an adjusted balance of \$886.00 [Payment Options](#)

ATTENTION: Per WebReg notification, any student who is wait listed, enrolls late, or has reinstated must make their registration payment by the enrollment [deadline](#). Failure to do so can result in class cancellation and late fees.

| BILLING STATEMENT ACTIVITY | BALANCE | DUE DATE |
|-------------------------------|------------|----------|
| Past Due Charges | \$0.00 | |
| Current Charges | \$1,000.00 | |
| Last Statement Balance | \$4,000.00 | |
| Activity since Statement Date | | |
| New Charges | \$1,160.00 | |
| Total Account Balance | \$2,160.00 | |

NOTES:
Accounts with past due balances are subject to holds and late fees. Furthermore, your registration may be cancelled and your classes and waitlists dropped.
The Adjusted Amount Due balance shown below reflects any pending awards as already being applied to the appropriate charges.

| Pending Awards | Amount |
|--------------------------|---------|
| DIRECT LOAN-UNSUBSIDIZED | 594.00 |
| UCSD GRANT-IN-AID (U) | 680.00 |
| Total Pending | 1274.00 |
| Adjusted Amount Due | 886.00 |

HOW TO MAKE AN ONLINE PAYMENT

TRITONPAY

UC San Diego

TritonLink

Advising & Grades

Classes & Enrollment


Financial Tools

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Q



My Account Summary

[Account History](#)

VIEW ACCOUNT STATEMENTS

choose statement

STATEMENT STATUS

There is pending activity causing an adjusted balance of \$2,065.02

Payment Options

ATTENTION: Per WebReg notification, any student who is wait listed, enrolls late, or has reinstated must make their registration payment by the enrollment [deadline](#). Failure to do so can result in class cancellation and late fees.

BILLING STATEMENT ACTIVITY

Past Due Charges

Current Charges

Last Statement Balance

How do you plan to make your payment

☐ By echeck or credit card

☐ By international wire (Western Union/Flywire) or via mail in check

CancelOK

HOW TO PAY VIA E-CHECK OR CREDIT CARD

TRITONPAY

[TritonLink](#)[Advising & Grades](#)[Classes & Enrollment](#)[Financial Tools](#)[Personal Tools](#)[Student Forms](#)[Help](#)

Custom Payment

Flex-Pay Assistant

CHOOSE YOUR PREFERRED PAYMENT OPTION

Please select your choice of payment based on the options below (note: once checked, if any pending aid available will apply first).

-OR-

Do not select below charges if you would like to pay Individual charges, please use [View/Pay Individual Charges](#) button on this page.

I want to pay the charges selected below:

☒ Housing Charges

| <u>Charges</u> | <u>Balance</u> |
|----------------|----------------|
| \$2,724.00 | \$2,065.02 |

Selected Charges Amount To Pay : **\$2,065.02**

Adjusted Payment Amount After Pending Aid Applied : **\$2,065.02**

My Remaining Total Account Balance will be: **\$0.00**

[Pay Selected Balance Now](#)

-OR-

[View/Pay Individual Charges](#)

HOW TO PAY SPECIFIC CHARGES

TRITONPAY

UC San Diego

TritonLink

Advising & Grades

Classes & Enrollment

Financial Tools

Personal Tools

Student Forms

Help

Q

Custom Payment

[Account Summary Page](#) [Account History](#)

Apply Payment To Select Charges

[Back to Flex-Pay Assistant](#)

Check the box next to each charge you would like to pay. You can edit the payment amount as needed. Note, that directing how your payment will be applied to open charges is not available for wire transfer payments.

| Transaction Date | Description | Term | Charge Amount | Credits / Payments | Pending Credits* | Balance Due ⓘ | Due Date | Payment Amount | Pay? <input checked="" type="checkbox"/> | * |
|------------------|----------------------------|------|---------------|--------------------|------------------|---------------|------------|----------------|------------------------------------------|---|
| 05/01/2021 | ONE MIRAMAR APARTMENT RENT | SP21 | 672.00 | 658.98 | 0.00 | 13.02 | 05/14/2021 | 13.02 | <input checked="" type="checkbox"/> | |
| 06/01/2021 | ONE MIRAMAR APARTMENT RENT | SP21 | 672.00 | 0.00 | 0.00 | 672.00 | 06/21/2021 | 672.00 | <input checked="" type="checkbox"/> | |
| 07/01/2021 | ONE MIRAMAR APARTMENT RENT | FA21 | 690.00 | 0.00 | 0.00 | 690.00 | 07/26/2021 | 690.00 | <input checked="" type="checkbox"/> | |
| 08/01/2021 | ONE MIRAMAR APARTMENT RENT | FA21 | 690.00 | 0.00 | 0.00 | 690.00 | 08/20/2021 | 690.00 | <input checked="" type="checkbox"/> | |
| Total: | | | \$2,724.00 | \$658.98 | \$0.00 | \$2,065.02 | Payment: | \$2,065.02 | | |

**Notes:

Charges in red font are past due.

Payment Amount: \$2,065.02

[Back to Flex-Pay Assistant](#)

[Pay Now](#)

HOW TO MAKE AN

INTERNATIONAL PAYMENT

TRITONPAY

UC San Diego

TritonLink

Advising & Grades

Classes & Enrollment

Financial Tools

Personal Tools

Student Forms

Help

Q

Payment Confirmation

[Account Summary Page](#) [Account History](#)

Select payment method:

- ☐ Pay By Mail (Check, Money Order, Cashier's Check)
- ☒ Western Union (Wire Transfer)
- ☐ Flywire (Wire Transfer)

UC San Diego has partnered with Western Union Business Solutions to provide an easy way to make online payments for students who do not have a US bank account or ability to deliver a check in US funds. Both are secure and trusted options to pay online from any country and bank, typically using your home currency and method. Click 'Continue' button to learn more and to determine the better option for your needs.

Payment Summary:

International Payment

| | |
|----------------------|-------------------|
| Amount | \$1,700.00 |
| Convenience Fee | \$0.00 |
| Total Payment | \$1,700.00 |

UC San Diego has contracted with Western Union, a specialist in international payments, to provide you with a simple and low cost method of paying fees and re-payments to UCSD in your local currency.

Payments to UCSD must equal the amount due. Payments remitted over the amount due and/or transmitted through any other international wire service provider not authorized by UCSD will be rejected back to the sender, including direct wire transfers to the UCSD bank account.

Please initiate your payment at least 10 days before the payment deadline to ensure an on-time arrival. Late payments may result in additional fees plus disenrollment and a possible loss of student status if the amount due includes registration charges.

For questions regarding your account please contact Student Financial Solutions at studentbusiness@ucsd.edu

Cancel

Continue

HOW TO MAKE AN INTERNATIONAL PAYMENT

UC San Diego

ContactHelpLog inEnglish

1. Payment Info2. Payment method3. Payer Info4. Info for the receiver5. Review & Confirm6. Make payment

Your payment

The payment will come from

Country or region *

AfghanistanAlbaniaAlgeriaAmerican SamoaAndorra

University of California - San Diego receives

\$Amount *50,000.00

Amount will be formatted in the destination currency, in this case United States Dollars. I.e. 10,000.00 for ten thousand USD.

NEXT →

WesternUnionWUMake your paymentTrack your paymentTips & FAQsEN

PAY STUDENT FEES WITH YOUR HOME CURRENCY

Paying fees from

Field is required

Services breakdown

Housing and Dining PaymentInclude

USD0

+ Add note


Student Account PaymentInclude

USD0

+ Add note

Total0.00 USD

Get a quote



Contact Us!

Students and parents contact SFS through different channels

Students support.ucsd.edu/students

The screenshot shows the UC San Diego Student Support portal. At the top, the UC San Diego logo is on the left, followed by 'Services & Support'. To the right is a 'How to Navigate ServiceNow' button and a dropdown menu set to 'Student Support'. Below this is a teal navigation bar with links: 'Find Answers', 'Get Help & Order Services', 'My Stuff', and 'Agent View'. The main content area features a large background image of two smiling students with the text 'Student Support' overlaid. Below the image is a search bar. At the bottom, there are three purple-bordered boxes: 1) 'FIND ANSWERS' with a lightbulb icon and the text 'Browse information about SFS' products and services'; 2) 'GET HELP & ORDER SERVICES' with a clipboard icon and the text 'Submit a ticket and order services'; 3) 'MY TICKETS' with a folder icon and the text 'View incidents & requests you've submitted'.

Parents email SFS@ucsd.edu

Contact Others!

Students can contact other departments relevant to their student account activity.

Financial Aid & Scholarships Office

finaid@ucsd.edu
858-534-4480
fas.ucsd.edu

Student Health Services (SHS)

ship3@ucsd.edu
858-534-2124
studenthealth.ucsd.edu

Office of the Registrar

registrar@ucsd.edu
858-534-3150
students.ucsd.edu/sponsor/registrar

Undergraduate Housing & Dining

housinginfo@ucsd.edu
858-534-4010
hdh.ucsd.edu

Thank you for joining Part 1 of 3!
Please review our full webinar series schedule for future presentations.

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**ACCOUNT &
TRITONPAY**

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& ALTERNATIVE
PAYMENT
METHODS**

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PART 3:
**ACCOUNT
PROCESSES**

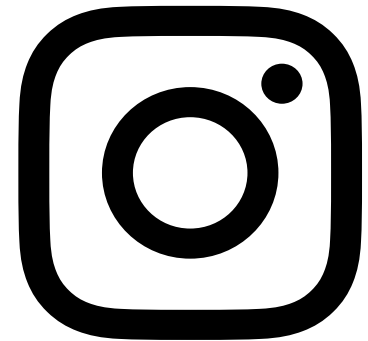
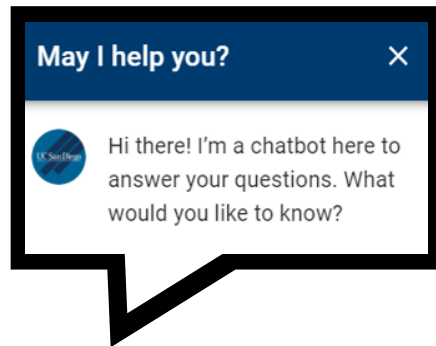
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Questions?

Visit our website and follow us on
social media for more information!



sfs.ucsd.edu



[@ucsd_sfs](https://www.instagram.com/ucsd_sfs)

UC San Diego
STUDENT FINANCIAL SOLUTIONS