Comenzaremos en unos minutos.

Gracias!

Webinar sobre la Cuenta de Estudiante



Soluciones financieras para Estudiantes

UC San Diego Soluciones Financieras para Estudiantes

Conoce a los distintos Equipos



Agenda

Temas para hoy:



la Cuenta de **Estudiante**

Pago

de Pagos

Reembolsos & Deposito Directo



Acceda a las Facturas via TritonLink



Vea el Balance de Cuenta



Revise las Retenciones



Encuentre las fechas limite para facturar

TritonLink



Añadir un pagador autorizado

El estudiante debe autorizarlo en TritonLink via Billing and Payment (Facturaciones y pagos)

Beneficios:

- Portal de acceso para padres/pagadores autorizadores
- Recordatorios de facturas electronicas
- Permite revisar la actividad de la cuenta del estudiante
- Pago de facturas mediante cheques electronicos o tarjetas de credito/debito
- Permite actualizar el perfil y la informacion de contacto.

*La autorizacion como pagador es un requisito para tener acceso a las facturas del estudiante, debido a que los registros escolares de los estudiantes estan protegidos legalmente bajo FERPA.

Portal del Pagador Autorizado



COMO LEER LA

CUENTA DEL ESTUDIANTE



UC San Diego 9500 Gilman Dr. La Jolla, CA 92093 (858) 534-2230 Copyright © 2020 Regents of the University of California. All rights reserved.

COMO LEER LOS ESTADOS DE CUENTA

| Statement Closing Date 9/5/2018 Account Number (PID): Due Date: 9/21/2018 Amount Due: 26,293.88 Amount Due: 26,293.88 Amount Enclosed: Make checks payable to: U.C. Regents and mail with this stub to: UGSD Cashier's Office 9509 diman Dr. La Jolla, CA 92093-0009 Lunversity BilLING STATEMENT ACCT NO: DUE DATE: 9/21/2018 PAGE: 10 F1 STATEMENT DATE: 9/6/2018 AMOUNTS SHOWN IN THIS BILL EP RESINT FEES AS CURRENTLY APPROVED FOR THIS ACADEMC YEAR. HOWEVER, ALL UNIVERSITY FEES ARE SUBJECT TO CHARGE AND THE FEE AMOUNTS BILLED FOR THIS PERIOD MAY BE ADJUSTED AT A PUTURE DATE. DATE PAREVIOUS BALANCE PREVIOUS BALANCE 0.00 14,683.89 9/29163 Fail Cdr 2018 Registration Fee 0.00 14,683.80 9/29163 Fail Cdr 2018 Registration Fee 0.00 14,603.81 9/29163 Fail Cdr 2018 Registration Fee 0.00 14,603.80 9/29163 Fail Cdr 2018 Registration Fee 0.00 14,603.80 9/29163 Fail Mage Activity Fee 0.00 | UC | SD | University of | Billing Statement | | | |
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| | PREVIOUS E | BALANCE | CURRENT CHARGES | DISPUTED CHARGES | PAYMENTS/CREDITS | CREDIT BALANCE | AMOUNT DUE |
| 0.00 26.993.88 0.00 700.00 0.00 26.293.88 | | 0.00 | 26,993,88 | 0.00 | 700.0 | 0.00 | 26,293.88 |

COMO LEER EL

HISTORIAL DE CUENTA

Account History

| | | | | | | | Back to Account Summary | y Page |
|--|---------------|----------------|--------------------------|----------|---------------------|-------------------------------|-------------------------|--------|
| Alert You have total accou | int balance (| of: \$1,700.00 | | | | | Payment Option | IS |
| Statement Transactions Statement Transactions Unpaid Transactions Current Month Transactions Future Trip Transactions Full Account History | | From Date: | mm/dd/yyyy | Display | ilter: | _ | | |
| | | Category | Description | ♦ Term ♦ | Reference Number | Payments/Credits [♦] | Charges/Debits/Credits | |
| 04/22/2020 | | Other | testing | | | | 1700.00 | ^ |
| 04/07/2020 | | | Test Trans Resolution | | | 1700.00 | | |
| 04/07/2020 | | Other | Test Trans Resolution | | | | 1700.00 | |
| 04/07/2020 | | | Test Trans Resolution | | | 2.00 | | |
| 04/07/2020 | | | Test Trans Resolution | | | 700.00 | | - |

Showing 1 to 10 of 10 entries

COMO LEER LAS (COMPENSACIONES PENDIENTES

Las compensaciones y/o ayudas financieras pendientes apareceran en **TritonPay una** vez que se genere la factura.

My Account Summary

PID:

▲ Alert

There is pending activity causing an adjusted credit balance of: \$1,918.00. No payment is due at this time.

| | Balance | Due Date |
|-------------------------------|------------|--------------|
| Billing Statement Activity | | 1 |
| Past Due Charges | \$0.00 | 1 |
| Current Charges | \$48.48 | Feb 14, 2020 |
| Last Statement Balance | \$48.48 | |
| Activity since Statement Date | | |
| New Charges | \$5,522.52 | |
| Total Account Balance | \$5,571.00 | |
| | | |

Notes:

You have a Pending Awards disbursement. The balances below reflect the Pending Direct Award as if it was already applied to the appropriate charges.

| Pending Awards | Amount |
|--------------------------|----------|
| DIRECT LOAN-SUBSIDIZED | 1814.00 |
| DIRECT LOAN-UNSUBSIDIZED | 594.00 |
| CAL GRANT A RENEWAL | 2095.00 |
| UCSD GRANT-IN-AID (U) | 680.00 |
| FEDERAL PELL GRANT | 1032.00 |
| UCSD GRANT-IN-AID | 1274.00 |
| Total Pending | 7489.00 |
| Adjusted Amount Due | -1918.00 |

Select Statement to View

REFUND amount

WINTER JAN 03 DUE JAN 18

Account History

.

Back of the billing statement Student Financial Solutions Website Explanation of Registration Fees Direct Deposit Guide to Online Payments Payment Profiles Helpful Links

COMO PAGAR MEDIANTE

E-CHECK O TARJETA DE CREDITO

| Custom Payment | | | Account Summary Page | Account Hist |
|--|--|---------------------|----------------------|--------------|
| Alert You have total account balance of: \$1,700.00 | | | | |
| Flex-Pay Assistant | | | | |
| l want to pay the for the charges selected below: | Total Account Balance: | \$1,700.00 🔻 | | |
| ✓ Other Charges | <u>Charges</u> <u>Balance</u> \$2,400.00 \$1,700.00 | 1 | | |
| | My Selected Balance : | \$1,700.00 | | |
| | Pay a specific charge: | Pay Selected Charge | | |
| Pay % of My Selected Balance | 100 | % | | |
| Pay Specific Amount | 1700.00 | | | |
| | My Payment Amount : | \$1,700.00 | | |
| My Remaining Total Acc | ount Balance will be: \$0.00 | Pay Now | | |

For questions regarding your account please contact Student Financial Solutions at studentbusiness@ucsd.edu

COMO REALIZAR PAGOS INTERNACIONALES

X

ОК

| RITONPAY | | | | | | UC San Diego | |
|---|---|---------------------------------------|----------------|---------------|---------|---|--------|
| TritonLink Advising & Grades | Classes & Enrollment | Financial Tools | Personal Tools | Student Forms | Help | Q | |
| My Account S | Summary | | | | | Account History | |
| Alert You have total account balan | ce of: \$6.52 | | | | | Payment Options | |
| Billing Statement Activity Past Due Charges Current Charges Last Statement Balance | | Balance \$0.00 \$0.00 \$0.00 | Due Date | | | Select Statement to View WINTER DEC 03 DUE DEC 14 * Back of the billing statement | |
| Activity since Statement Date New Charges | Activity since Statement Date New Charges \$6.52 | | | | | | |
| For questions regarding your acco | ount please contact Stude | | | | - IUGUI | | |
| | | How de | o you pla | n to make | your | payment | |
| | | ⊜Ву е | check or c | redit card | | | |
| | | ⊖By in | ternationa | al wire (We | estern | Union/Flywire) or via mail in check | |
| | | | | | | | Cancel |

COMO REALIZAR PAGOS INTERNACIONALES



Please initiate your payment at least 10 days before the payment deadline to ensure an on-time arrival. Late payments may result in additional fees plus disenrollment and a possible loss of student status if the amount due includes registration charges

J.

COMO REALIZAR PAGOS FLYWIRE

| UC San Die | go | | | Contact | Help | Log in | ூ English ∨ | |
|-----------------|----------------------|---------------|--|-----------------|---------|--------|-----------------|--|
| 1. Payment Info | 2. Payment method | 3. Payer Info | 4. Info for the receiver | 5. Review & | Confirm | | 6. Make payment | |
| | | | | | | | | |
| | | Your p | ayment | | | | | |
| | The payment will com | ne from | University of Cali receives | fornia - San Di | ego | | | |
| | Country or region * | ^ | \$ Amount * 50,000.00 | | | | | |
| | Afghanistan | Î | Amount will be formatted in the destination currency, in this case United States Dollars. I.e. 10,000.00 for ten thousand USD. | | | | | |
| | Albania | | | | | | | |
| | Algeria | | | NEXT - | → | | | |
| | American Samoa | | | | | | | |
| | Andorra | | | | | | | |

COMO PAGAR MEDIANTE

WESTERN UNION



Estafas financieras relativas a la matricula y la renta

SSL

iCuidado con las estafas!

Protege tus claves de seguridad electronicas

NUNCAcomparta suscredenciales de seguridad en linea con otra persona, ni informacion financiera.

Use metodos de pago oficiales

SOLOemplee metodos de pago aprovados por UCSD. NUNCA envie o transfiera efectivo.

Evite las solicitudes

No responda solicitudes de pago de matricula de terceras partes.

🛕 Cuidado con WeHousing 🛕



Los estudiantes que usan la compañía WeHousing, para encontrar vivienda, pagar depósitos o pagar el alquiler reciben avisos de desalojo porque WeHousing nunca envia los pagos a los propietarios.

Evita ser una victima

En caso de recibir una llamada sospechosa:

1. Cuelgue

Hagale saber a la persona que llama que Ud. no cooperara con sus amenazas o chantajes.

2. Contacte a la Policia de UC San Diego

Comunique el incidente a la policia del campus (858) 534- HELP (4357) y levante un reporte.

3. Notifique a ISPO

Informe a su asesor de estudiantes internacionales para identificar los recursos del campus disponibles para usted.

Oficina del Cajero Central

Metodos adicionales de pago:

En persona:

- Efectivo
- Cheques
- Giros postales
- Cheque de caja
- Cheques de viajero
- *Los cheques siempre
- deben hacerse
- pagaderos a UC
- Regents

Por correo:

- Cheques
- Giros postales
- Cheques de caja
- Cheques de viajero

*Los cheques siempre deben hacerse pagaderos a **UC Regents**

*Todos los pagos deben realizarse en la moneda estadounidense (USD).

Oficina del Cajero Central

A donde dirigir los pagos por correo:

Direccion postal: UCSD Cashier's Office 9500 Gilman Dr. MC #0009

La Jolla, CA, 92093-0009

*Los cheques siempre deben hacerse pagaderos a **UC Regents** e incluir el nombre y numero PID del estudiante.

Fondos de ahorro universitario La Oficina del Cajero Central acepta pagos del Programa de Fondos 529.



Por favor, contacte a su administrador de los Fondos 529 con la direccion de correo de la Oficina del Cajero:

UCSD Cashiers Office 9500 Gilman Drive #0009 La Jolla, CA 92093-0009

*Asegurese que el nombre y el numero PID del estudiante aparezcan en el cheque. Todos los cheques deben hacerse pagaderos a **UC Regents**.



SFS es responsable de procesar las becas de entidades y agencias externas.



Los cheques de becas pagaderos a UCSD deben ser enviados o llevados a nuestra oficina:

Direccion de correo:

UCSD Student Financial Solutions 9500 Gilman Dr., MC #0026 La Jolla, CA, 92093-0026 Ubicacion de la Oficina:

Student Services Center Third Floor South Suite 355

(Centro de Servicios Estudiantiles, 3er piso Sur, Suite 355)

*Las becas deben incluir el nombre y el PID del estudiante

Tarjeta del Campus

iPague con su tarjeta de identificacion de estudiante!

Dining Dollars (dinero para alimentos)

Si vives en el campus, tu tarjeta ID sera precargada con dolares que pueden ser usados en los distintos mercados y comedores del campus.

Triton Cash

Tienes la opcion de cargar "Triton Cash" en tu tarjeta a traves del servicio de cuenta en linea de la Tarjeta Triton para utilizarla en el Price Center y los distintos mercados y restaurantes aprovados.



Cargar la cuenta de estudiante

Puedes usar tu tarjeta ID de estudiante en el Bookstore, Sunshine Market, y en las impresoras del campus para efectuar compras que seran cargadas a tu cuenta de estudiante.

Triton Registration Installment Plan

¿Quieres unas descanso del pago de las tarifas y matriculas? ¡Registrate en **TRIP**!

¿Que es TRIP?

TRIP en un plan de pagos que te permite efectuar los pagos de matriculas y tarifas de registro en 3 cuotas mensuales en lugar de pagar el monto total en un pago único al principio de cada trimestre.

Enrollment Options

TRIP solo se ofrece en los trimestres de **FALL (otoño)**, **WINTER** (invierno), y **SPRING (primavera)**. Usted se inscribe a través de TritonLink o el Portal del Pagador Autorizado por una tarifa de **\$ 40 por trimestre**; puede inscribirse por un trimestre, todo el año académico o todos los trimestres futuros.

Triton Registration Installment Plan

¿Quieres un descanso del pago de las tarifas y matriculas? iRegistrate en TRIP!

¿Que cubre TRIP?

Tarifas cubiertas

- Matriculas de residentes y no residentes
- Tarifas de registro
- 🖌 Seguro medico

Tarifas no cubiertas



Alojamiento*



Libros/Bookstore



Cargos por servicios medicos del estudiante

*Nota: TRIP es un plan de pagos solo para tus matriculas y tus tarifas de registro. Si desea cambiar el plan de pago de las cuotas de alojamiento, por favor ingrese al Portal de Alojamiento (Housing Portal – HDH –).

REEMBOLSOS

Cuando el estudiante realiza un pago en exceso, recibe ayuda financiera o becas en exceso, u obtiene un estipendio.

Tipos de reembolsos:

- Sobregiro por efectivo o cheque
- Sobregiro por cheque electronico

- Tarjeta de credito
- Alojamiento
- Ayuda financiera y becas.

REEMBOLSOS

Encuentre si hay un reembolso disponible en su cuenta de estudiante.

En el TritonPay Alert Banner, podrá ver una alerta de "saldo de credito".

| My Account Summary | Account History |
|---|-----------------|
| Alert There is pending activity causing an adjusted credit balance of: \$1,918.00. No payment is due at this time. | |

Una vez que se haya enviado el reembolso, podrá verlo en el historial de su cuenta como "Fin Aid Rfn o Direct Dpst".

| Transaction Date | Statement Date | Category | Description | Term | Reference | Payments/Credits | Charges/Debits/Credits |
|---------------------|-------------------|----------|----------------------------------|------|-----------|------------------|------------------------|
| 12/19/2018 | 01/03/2019 | Other | CAMPUS ID CARD REPRINT CHARGE | | | | 21.1 |
| 09/30/2017 | 10/02/2017 | Other | UCSD Bookstore Charge | | 125007530 | | 21. |
| 09/26/2017 | 10/02/2017 | Other | Fin Aid Rfn Ck or Direct Dpst | | | | 2371. |
| 08/13/2018 | 09/05/2018 | Other | TEST LF CHARGE | | | | 25. |
| 01/02/2018 | 01/04/2018 | Other | Fin Aid Rfn Ck or Direct | | | | 2963 - |

COMO OBTENER UN REEMBOLSO

Distintas formas de obtener un reembolso



Si no estas inscrito en deposito directo (Direct Deposit), tu reembolso sera enviado por correo en la forma de un cheque a la direccion de correo que aparezca en tus registros.



Si estas inscrito en Direct Deposit via TritonLink, tu reembolso sera tramitado directamente a la cuenta bancaria disponible en los registros.

*Los familiares no pueden demandar reembolsos; el estudiante debe contactarnos personalmente para solicitar un reembolso.



Desea renunciar al USHIP? Plazo para renunciar : 1/5/2020 - 1/9/2020

Nota: iLas fechas limite varian cada mes!

iCONTACTENOS!

Vaya a la seccion "Contact Us" en nuestro sitio web para hallar las instrucciones sobre como contactar a la oficina de SFS.



Follow us on @ucsdsfs Instagram! @ucsdsfs iSiguenos en las redes sociales!

iVisita nuestra pagina de recursos!

https://sfs.ucsd.edu/resources/index.htm

iGracias por su participacion! En caso de tener otras preguntas, por favor, visite nuestro sitio web y encuentre la informacion que necesita.

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UC San Diego

STUDENT FINANCIAL SOLUTIONS

Lista de fuentes para mas referencias:

- Learn more about your student account: https://sfs.ucsd.edu/student-accounts/index.html
- Undergrad tuition and registration
- fees: https://students.ucsd.edu/finances/fees/registration/2019-20/index.html
- **Explanation of registration**
- fees: https://students.ucsd.edu/finances/fees/registration/explana tion.html
- Enroll in Direct Deposit: https://sfs.ucsd.edu/student-
- accounts/direct-deposit.html
- Financial Aid Office: https://fas.ucsd.edu/
- Still confused about TRIP?: https://sfs.ucsd.edu/studentaccounts/how-to-pay-your-bill/trip.html
- Want to waive the health insurance fee?: https://wellness.ucsd.edu/studenthealth/insurance/waive-ucship/Pages/default.aspx

