### **BILLING STATEMENT INSTRUCTIONS**

Remit payment online on TritonPay or return top portion of this bill with a check payable to U.C. Regents. Mail to UCSD Cashier's Office, Attn: TritonPay Payment, 9500 Gilman Dr, La Jolla, CA 92093-0009. Please write your Student ID (PID) on your check. Detailed descriptions show on only one statement. Any outstanding amounts from a prior statement will show only as a PREVIOUS ACCOUNT BALANCE. Late payments could result in a Hold being placed on the account.

### **EXPLANATION OF STATEMENT**

Statement Summary: Statement Date: Payments and charges received after this date will appear on next month's statement. Due Date: Late payments could result in a registration hold being placed on the account. Student ID (PID): This is your personal identification number. This number should be written on your check to assure proper credit to your account. Previous Account Balance: This is any unpaid balance from prior statement period. Total Amount Due: This is the amount payable by you.

Statement Details: **Date Posted:** The date a payment or charge was applied to your account. The items on this statement are listed by date. **Description:** A short explanation of the payment or charge. **Charges:** Amounts listed in this column indicate the amount of a charge. **Credits:** Amounts listed in this column indicate the amount of a payment or credit. **Previous Account Balance:** Any outstanding amounts from a prior statement will show only as a previous balance. **Current Activity:** List of line-item activity since last statement.

Also see the Student Financial Solutions website: http://sfs.ucsd.edu for more information on how to read your billing statement.

## IMPORTANT ACCOUNT INFORMATION

see TritonLink Financial Tools http://students.ucsd.edu for more information

**E-Bill:** UC San Diego sends billing notifications to the student's UCSD-issued email address and to the student's authorized payers, if applicable. UCSD does not mail billing statements.

**TritonPay:** Previous Billing Statements and the most recent status of your billing account can be found on TritonLink Financial Tools: Billing and Payment.

**Parking:** Permit holders are responsible for following the regulations regarding parking permit cancellations. Refunds are based on a prorated fee schedule. Please direct any questions to the Parking Office.

**Housing Due Date:** Housing charges are due as specified on your Housing contract.

**Account Holds:** Amounts not paid by the due date may be subject to holds that prohibit online activity such as registration. Please review TritonLink for hold information and resolution.

Tuition and Registration Fees: <u>Tuition and Registration fees are due by</u> the enrollment deadline regardless if student enrolls late, is waitlisted, or <u>reinstated</u>. Students and/or payers can enroll in a monthly installment plan for their tuition and registration fees. For more information, visit sfs.ucsd.edu.

Financial Aid Recipient or Fellowship/Scholarship Notice: Your account balance is subject to change based upon revisions to your financial aid package or graduate support. Additions are reflected as credits. Deductions are shown as charges. Please direct any questions to the Financial Aid and Scholarships Office or the Graduate Division Financial Support Team. Please note that stipends will not pay other University charges on your account. They are refunded in full.

**Refunds**: Refunds related to excess financial aid will automatically be processed to the student via direct deposit or a paper check mailed to the current address in TritonLink. Credits resulting from an overpayment will be applied to future charges unless the student requests a refund to be issued. To enroll in direct deposit, visit https://sfs.ucsd.edu/student-accounts/direct-deposit.html.

## **BILLING STATEMENT INQUIRIES**

Student Financial Solutions serves as the central billing agent for UC San Diego. Since the items reflected on your statement are initiated by the departments listed below, we suggest you contact the department directly if you have a question concerning a particular item.

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UCSD Information	534-3750	Returned Checks/Cashiers	822-4727
Bookstore Customer Service	534-7326	Student Health Insurance	534-2124
Financial Aid Office	534-4480	Information Tech. Serv. (ITS)	534-4060
Housing	534-4010	Summer Session	534-5258
Library	534-3336	Parking	534-4223
Med School Financial Aid	534-4664	TritonCash Account	534-7587
Grad. Div. Financial Support	534-3555	Refunds/Direct Bank Deposit	822-4727
Registration Fees/Registrar's	534-3150	All Other Billing Items	822-4727

Submit inquiries to https://support.ucsd.edu/students or email sfs@ucsd.edu.

# ATTENTION ALL STUDENTS WHO ENROLLED OR REGISTERED BUT WHO WILL NOT ATTEND

If you have enrolled or registered and will not be attending, then you must contact your Undergraduate College or Graduate Department to request a Leave of Absence/Withdrawal from the University. Failure to notify the University that you will not attend when your fees are fully paid by financial aid or any other source will result in "F" grades for all of your enrolled courses and will affect your future financial aid eligibility. If you have questions how your fees have been paid, please contact Student Financial Solutions at (858) 822-4727. If you have any questions about your enrollment status, please contact the Registrar's Office at (858) 534-3150. If you have questions about completing a Leave of Absence/Withdrawal, please contact your Undergraduate College or Graduate Department.