We will begin shortly!

Thank you for your patience!
Agenda

Today's Topics:

- Student Account Overview
- Payment Methods
- Installment Plan
- Refunds & Direct Deposit
**Student Account**: an online breakdown of all things pertaining to your bill. You can access this via TritonLink.

**E-Bill**: short for “electronic billing statement”. Your electronic bill will include a list of all transactions (charges & credits) incurred on your account within the last month.

**Balance**: the total amount that you owe at any given time.
**Credit Balance:** a figure which represents money owed to you, and which can be applied to other charges. This number does not represent an amount due, and is always reflected as a negative number.

**TRIP:** an acronym for Triton Registration Installment Plan—the only installment plan available which lets students divide their quarterly tuition and registration fees into three monthly installments. Students can enroll for one quarter or the entire academic year.

**Hold:** a restriction placed on your student account preventing specific actions such as registering for classes, making an online payment, receiving financial aid disbursements, etc.
Student Accounts

- Access bill via TritonLink
- View account balance
- Review holds
- Find billing due dates
Authorizing Payers

Your student must authorize you on TritonLink via Billing and Payment

Benefits:

• Access to parent/payer portal
• Receive monthly e-bill reminders
• Review student account activity
• View and pay your student's bill by electronic check (e-check) or credit/debit card
• Update profile and contact information

*Authorization is necessary to view and discuss your student's bill, since student educational records are protected under FERPA.*
Welcome to UCSD Billing and Payment for Authorized Payers

If you are a student, please click here to view and pay your bill.

Authorized Parent/Payer Billing and Payment Menu
- View or pay your student's bill

Your Profile
- Update E-Bill Information

Triton Registration Installment Plan (TRIP)
Pay your mandatory registration fee in 3 monthly installments:
- Enroll in TRIP
- Cancel TRIP

Help Resources
- Billing Due Dates
- Billing and Payment Help Page
- Login Issues
- Triton Registration Installment Plan

Questions? Contact Student Financial Services (SFS)

Overview of parents can do through the authorized payer portal.
Information: If you encounter any issues with **payment options button**, please try a different browser (or) clear your browser data cache.

### My Account Summary

**Alert**

You have total account balance of: **$1,700.00**

<table>
<thead>
<tr>
<th>Billing Statement Activity</th>
<th>Balance</th>
<th>Due Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Past Due Charges</td>
<td>$0.00</td>
<td></td>
</tr>
<tr>
<td>Current Charges</td>
<td>$0.00</td>
<td></td>
</tr>
<tr>
<td>Last Statement Balance</td>
<td>$0.00</td>
<td></td>
</tr>
<tr>
<td><strong>Activity since Statement Date</strong></td>
<td><strong>$1,700.00</strong></td>
<td></td>
</tr>
<tr>
<td>New Charges</td>
<td><strong>$0.00</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Total Account Balance</strong></td>
<td><strong>$0.00</strong></td>
<td></td>
</tr>
</tbody>
</table>

Select Statement to View

- WINTER DEC 02 DUE DEC 13

For questions regarding your account please contact Student Financial Solutions.
## UCSD University of California, San Diego

**Billing Statement**

- **Statement Closing Date:** 9/6/2018
- **Due Date:** 9/21/2018
- **Amount Due:** $26,292.88
- **Amount Enclosed:**

### UNIVERSITY BILLING STATEMENT

**ACCT NO:**

**DUE DATE:** 9/21/2018

**PAGE:** 1 OF 1

**STATEMENT DATE:** 9/5/2018

---

**IMPORTANT MESSAGE**

AMOUNTS SHOWN IN THIS BILL REPRESENT FEES AS CURRENTLY APPROVED FOR THIS ACADEMIC YEAR. HOWEVER, ALL UNIVERSITY FEES ARE SUBJECT TO CHANGE AND THE FEE AMOUNTS BILLED FOR THIS PERIOD MAY BE ADJUSTED AT A FUTURE DATE.

### REFERENCE NO. | PAYMENTS/CRDITS | CHARGES
--- | --- | ---
PREVIOUS BALANCE | 0.00 | 0.00
8/28/18 | Fall Qtr 2018 Registration Fee | 14,563.88
8/28/18 | Fa Qtr Mand Hth Ins-USHP | 677.00
8/28/18 | DEPOSIT SR CREDIT CARD | 0.00 | 0.00
8/28/18 | INTL STUDENT ADDN GORAD | 0.00 | 100.00
8/28/18 | FRESHMEN ORIENT PROGRAM FEE | 0.00 | 210.00
9/5/18 | RH TRIPLE FULL+DINING | 0.00 | 11,140.00
9/6/18 | UG Hbg Activity Fee | 0.00 | 20.00
9/6/18 | WISTRN-UK WIRE UG PREPAYMENT | 480.00 | 0.00

---

The last day to waive health insurance for FA18 is Friday, September 21st.

Direct Deposit equals faster refunds!

Pay your FA18 fees in 3 payments with TRIP! See TritonLink for details!

### PREVIOUS BALANCE | CURRENT CHRGES | DISPUTED CHRGES | PAYMENTS/CRDITS | CREDIT BALANCE | AMOUNT DUE
--- | --- | --- | --- | --- | ---
0.00 | 28,890.00 | 0.00 | 700.00 | 0.00 | 26,292.88

Amount due at the time the statement is released.
### Account History

**Alert**
You have total account balance of: $1,700.00

**Payment Options**

#### Statement Transactions
- Unpaid Transactions
- Current Month Transactions
- Future Trip Transactions
- Full Account History

#### Display Transactions

<table>
<thead>
<tr>
<th>Date</th>
<th>Category</th>
<th>Description</th>
<th>Term</th>
<th>Reference Number</th>
<th>Payments/Credits</th>
<th>Charges/Debits/Credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>04/22/2020</td>
<td>Other</td>
<td>testing</td>
<td>testing</td>
<td></td>
<td>1700.00</td>
<td></td>
</tr>
<tr>
<td>04/07/2020</td>
<td>Other</td>
<td>Test Trans Resolution</td>
<td></td>
<td></td>
<td>1700.00</td>
<td></td>
</tr>
<tr>
<td>04/07/2020</td>
<td>Other</td>
<td>Test Trans Resolution</td>
<td></td>
<td></td>
<td>1700.00</td>
<td></td>
</tr>
<tr>
<td>04/07/2020</td>
<td></td>
<td>Test Trans Resolution</td>
<td></td>
<td></td>
<td>2.00</td>
<td></td>
</tr>
<tr>
<td>04/07/2020</td>
<td></td>
<td>Test Trans Resolution</td>
<td></td>
<td></td>
<td>700.00</td>
<td></td>
</tr>
</tbody>
</table>

Showing 1 to 10 of 10 entries
Pending financial aid awards will show up on TritonPay after the billing statement is generated.
How to Make an E-Check or Credit Card Payment

Alert
You have a total account balance of $1,700.00

Flex-Pay Assistant

I want to pay the...
for the charges selected below:

- Other Charges

Total Account Balance: $1,700.00

My Selected Balance: $1,700.00

Pay a specific charge: Pay Selected Charge

- Pay % of My Selected Balance
  - 100%
- Pay Specific Amount
  - $1,700.00

My Payment Amount: $1,700.00

My Remaining Total Account Balance will be: $0.00

* $0.50 E-check Fee
* 2.75% Credit Card Fee

For questions regarding your account please contact Student Financial Solutions using the UC San Diego Services & Support portal
**Custom Payment**

### Apply Payment To Select Charges

- **Check the box next to each charge you would like to pay. You can edit the payment amount as needed.**
  - Note: that directing how your payment will be applied to open charges is not available for wire transfer payments.

<table>
<thead>
<tr>
<th>Transaction Date</th>
<th>Description</th>
<th>Term</th>
<th>Charge Amount</th>
<th>Credits / Payments</th>
<th>Pending Credits</th>
<th>Balance Due</th>
<th>Due Date</th>
<th>Payment Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>04/02/2020</td>
<td>TEST HOUSING CHARGE</td>
<td></td>
<td>700.00</td>
<td>0.00</td>
<td>0.00</td>
<td>700.00</td>
<td></td>
<td>700.00</td>
</tr>
<tr>
<td>04/22/2020</td>
<td>TUITION SPRING</td>
<td></td>
<td>1,700.00</td>
<td>700.00</td>
<td>0.00</td>
<td>1,000.00</td>
<td></td>
<td>1000.00</td>
</tr>
</tbody>
</table>

**Total:** $2,400.00 | $700.00 | $0.00 | $1,700.00 | Payment: $1,700.00

**Notes:**

Payment Amount: $1,700.00

For questions regarding your account please contact Student Financial Solutions using the UC San Diego Services & Support portal.
HOW TO MAKE AN INTERNATIONAL PAYMENT

My Account Summary

Alert
You have total account balance of: $6.52

Billing Statement Activity
Past Due Charges $0.00
Current Charges $0.00
Last Statement Balance $3.99

Activity since Statement Date
New Charges $6.52

Total Account Balance $0.00

How do you plan to make your payment
- By echeck or credit card
- By international wire (Western Union/Flywire) or via mail in check

Cancel OK
HOW TO MAKE AN INTERNATIONAL PAYMENT USING THE UC SAN DIEGO SERVICES & SUPPORT PORTAL

TRITONPAY

Payment Confirmation

Select payment method:
- Pay by Mail (Check, Money Order, Cashier’s Check)
- Western Union (Wire Transfer)
- Flywire (Wire Transfer)

Payment Summary:
- Amount: $1,700.00
- Convenience Fee: $0.00
- Total Payment: $1,700.00

UC San Diego has partnered with Western Union Business Solutions to provide an easy way to make online payments for students who do not have a US bank account or ability to deliver a check in US funds. Both are secure and trusted options to pay online from any country and bank, typically using your home currency and method. Click 'Continue' button to learn more and to determine the better option for your needs.

For questions regarding your account, please contact Student Financial Solutions using the UC San Diego Services & Support portal.
HOW TO MAKE A WESTERN UNION PAYMENT

PAY STUDENT FEES WITH YOUR HOME CURRENCY

Paying fees from

Field is required

Services breakdown

Housing and Dining Payment
USD
0
Add note

Student Account Payment
USD
0
Add note

Total 0.00 USD

Get a quote
**Tuition and Housing Financial Scams**

**Beware of tuition and housing scams!**

- **Protect Your Login Credentials**
  Never share your online credentials with anyone nor provide financial information.

- **Use official payment methods.**
  Only use payment methods approved by UCSD. Never send/wire any money.

- **Avoid solicitations**
  Do not respond to 3rd party solicitations for payment of tuition fees.

---

**Beware of WeHousing**

Students who use the 3rd party company, WeHousing, to find housing, pay deposits, or pay rent receive eviction notices because WeHousing never sent the payments to the owners.

---

**Don't Become a Victim!**

If you receive a suspicious call:

1. **Hang Up**
   Tell the caller that you refuse to cooperate with their threats.

2. **Contact UC San Diego Police**
   Report the incident to campus calling (858) 534-HELP (4357) and submit a report.

3. **Notify ISPO**
   Inform your international student advisor to identify campus resources for you.
Central Cashier's Office

Additional payment methods:

OFFICE LOCATION CURRENTLY CLOSED

In person:
• Cash
• Checks
• Money Orders
• Cashier's Checks
• Traveler's Checks

*Checks should be made payable to UC Regents

By mail:
• Checks
• Money Orders
• Cashier's Checks
• Traveler's Checks

*Checks should be made payable to UC Regents

*All payments to be made in U.S. currency.
Central Cashier's Office

Where to submit payments:

Mailing Address:
UCSD Cashier's Office
9500 Gilman Dr. MC #0009
La Jolla, CA, 92093-0009

Payment Dropbox:
Located on the south side of Cashier's Office
Available for use 24 hours

*Make checks payable to "UC Regents" and include student PID and name
Central Cashier's Office accepts 529 payments.

Please contact your 529 administrator with the Cashier's Office mailing address:

UCSD Cashiers Office
9500 Gilman Drive #0009
La Jolla, CA 92093-0009

*Be sure that the student's name & PID are included on the check. All checks should be made payable to UC Regents.
**VA/Third Party Payments**

Sponsored students are those who require direct billing to an outside agency for tuition and mandatory fees.

<table>
<thead>
<tr>
<th>Domestic Sponsors</th>
<th>International Sponsors</th>
<th>VA</th>
</tr>
</thead>
</table>
| Student Financial Solutions prepares and sends bills for tuition and mandatory fees, maintains agency and undergraduate student third-party accounts, and handles all correspondence regarding third-party agreements. | *Managed by ISPO*  
Financial guarantees, sponsorship changes/updates, invoice inquiries, and all other correspondence regarding third-party billing should be sent via email to sponsoredstudents@ucsd.edu | *Managed by Registrars*  
The Department of Veterans Affairs (VA), determines your eligibility for veterans education benefits.  
The Registrar's Office helps you take full advantage of the programs, services, and benefits available.  
| UC San Diego Services & Support portal | vao@ucsd.edu |
SCHOLARSHIPS

SFS is responsible for processing outside agency scholarships.

Scholarship checks made payable to UCSD should be mailed/brought to our office.

Mailing Address:
UCSD Student Financial Solutions
9500 Gilman Dr., MC #0026
La Jolla, CA, 92093-0026

Office Location:
Student Services Center
Third Floor South
Suite 355

*Scholarships should include student name and PID
If you live on-campus, your ID card will be loaded with dining dollars which you can use at the dining halls and college markets.

You have the option to load "Triton Cash" onto your card via Triton Card Account Service Online to use at Price Center and any approved restaurants/markets.

You can use your ID card at the Bookstore, Sunshine Market, and campus printers to make purchases and charge to your student account.
What is TRIP?

TRIP is a payment plan that allows you to pay your mandatory tuition and registration fees in 3 monthly installments rather than in one lump sum payment.

Enrollment Options

TRIP is only offered for FALL, WINTER, and SPRING quarters. You enroll via TritonLink or the Authorized Payer Portal for a $40 fee per quarter - you can enroll for one quarter, the entire academic year, or all future quarters.
Want a vacation from your tuition fees? Take a TRIP!

What does TRIP cover?

**Covered Fees**
- ✔ Tuition & Non-Res tuition
- ✔ Registration fees
- ✔ Student health insurance

**Not Covered Fees**
- ✗ Housing*
- ✗ Books/Bookstore
- ✗ Parking fees
- ✗ Student Health Services fees

*Please note: TRIP is a payment plan for your tuition and registration fees only. If you would like to change your housing installment payment plan, please log into the Housing Portal.*
Refunds occur when students make an overpayment, receive excess financial aid or scholarships, or get a stipend.

Types of Refunds:

- Cash or Check Overpayment
- E-Check Overpayment
- Financial Aid and Scholarships
- Credit Card
- Housing
REFUNDS

Find out if there's a refund available on your student account.

On the TritonPay Alert Banner, you will be able to see a "credit balance" alert.

Once the refund has been sent out, you will be able to see it on your account history as "Fin Aid Rfn or Direct Dpst".
If you enroll in direct deposit via TritonLink, your refund will be issued directly to the bank account on file.

If you are not enrolled in direct deposit, your refund will be mailed out as a paper check to the current mailing address we have on file.

*Parents cannot request refunds; the student must contact us to receive the refund.*
Billing Due Dates

Don't miss a deadline. Find out when the due dates are this upcoming quarter!

Fall Quarter Due Dates

- **September**
  - 09/25/2020
  - FA20 Tuition and Registration Fees

- **October**
  - 10/23/2020
  - FA20 Monthly Bill

- **November**
  - 11/13/2020
  - FA20 Monthly Bill

Waiving USHIP?

- Waiver Open Period: 5/1/2020 - 9/1/2020

Note: Due dates do not land on the same date every month!
Find instructions on how to contact SFS by going to the "Contact Us" page on our website!

**Students**

UC San Diego Services & Support Portal
support.ucsd.edu/students

**Parents**

Email
sfs@ucsd.edu
Thank you for joining! If you have any other questions, please visit our website to get more information! :)
List of resources for your reference:

Learn more about your student account: https://sfs.ucsd.edu/student-accounts/index.html

Undergrad tuition and registration fees: https://students.ucsd.edu/finances/fees/registration/2019-20/index.html

Explanation of registration fees: https://students.ucsd.edu/finances/fees/registration/explanation.html

Enroll in Direct Deposit: https://sfs.ucsd.edu/student-accounts/direct-deposit.html

Financial Aid Office: https://fas.ucsd.edu/

Still confused about TRIP?: https://sfs.ucsd.edu/student-accounts/how-to-pay-your-bill/trip.html

Want to waive the health insurance fee?: https://wellness.ucsd.edu/studenthealth/insurance/waive-uc-ship/Pages/default.aspx