We will begin shortly!

Thank you for your patience!
UC San Diego
STUDENT FINANCIAL SOLUTIONS

Meet the Teams

- Student Account Services
- University Billing Services
- Central Cashier's Office
- Loan Administration
- Campus Cards
Agenda

Today's Topics:

- Installment Plan
- Refunds & Direct Deposit Payment Methods
- Student Account Overview
- Installment Plan
- Refunds & Direct Deposit
Student Accounts

- Access bill via TritonLink
- Review holds
- View account balance
- Find billing due dates
TritonLink
Authorizing Payers

Your student must authorize you on TritonLink via Billing and Payment

Benefits:
• Access to parent/payer portal
• Receive monthly e-bill reminders
• Review student account activity
• View and pay your student's bill by electronic check (e-check) or credit/debit card
• Update profile and contact information

*Authorization is necessary to view and discuss your student's bill, since student educational records are protected under FERPA.
Authorized Payer Portal

Welcome to UCSD Billing and Payment for Authorized Payers

If you are a student, please click here to view and pay your bill.

Authorized Parent/Payer Billing and Payment Menu

- View or pay your student's bill

Your Profile

- Update E-Bill Information

Triton Registration Installment Plan (TRIP)
Pay your mandatory registration fees in 3 monthly installments.

- Enroll in TRIP
- Cancel TRIP

Help Resources

- Billing Due Dates
- Billing and Payment Help Page
- Login Issues
- Triton Registration Installment Plan

Questions? Contact Student Financial Solutions (SFS)
### My Account Summary

**PID:** A18356797

<table>
<thead>
<tr>
<th>Activity since Statement Date</th>
<th>Balance</th>
<th>Due Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>New Charges</td>
<td>$1,700.00</td>
<td></td>
</tr>
<tr>
<td><strong>Total Account Balance</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>$0.00</strong></td>
<td></td>
</tr>
</tbody>
</table>

---

**Alert:**

You have total account balance of: $1,700.00

---

**Select Statement to View:**

- [WINTER DEC 02 DUE DEC 13](#)

---

**For questions regarding your account please contact Student Financial Solutions at studentbusiness@ucsd.edu**
READING YOUR BILLING STATEMENT

UCSD University of California, San Diego

Billing Statement

Statement Closing Date: 9/5/2018
Account Number (PID): [REDACTED]
Due Date: 9/21/2018
Amount Due: $26,292.88
Amount Enclosed: $0.00

Make checks payable to:
U.C. Regents
and mail to this address:
UCSD Cashier’s Office
9500 Gilman Dr.
La Jolla, CA 92030-0008

UNIVERSITY BILLING STATEMENT

ACCT NO: [REDACTED] DUE DATE: 9/21/2018 PAGE: 1 OF 1 STATEMENT DATE: 9/5/2018

IMPORTANT MESSAGE
AMOUNTS SHOWN IN THIS BILL REPRESENT FEES AS CURRENTLY APPROVED FOR THIS ACADEMIC YEAR. HOWEVER, ALL UNIVERSITY FEES ARE SUBJECT TO CHANGE AND THE FEE AMOUNTS BILLED FOR THIS PERIOD MAY BE ADJUSTED AT A LATER DATE.

<table>
<thead>
<tr>
<th>DATE</th>
<th>DESCRIPTION</th>
<th>REFERENCE NO.</th>
<th>PAYMENTS/CRDTS</th>
<th>CHARGES</th>
</tr>
</thead>
<tbody>
<tr>
<td>09/29/18</td>
<td>Previous Balance</td>
<td></td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td>09/29/18</td>
<td>Fall Qtr 2018 Registration Fee</td>
<td></td>
<td>0.00</td>
<td>14,583.88</td>
</tr>
<tr>
<td>09/29/18</td>
<td>Fa Qtr Mand Hll Ins-USBP</td>
<td></td>
<td>0.00</td>
<td>667.00</td>
</tr>
<tr>
<td>09/29/18</td>
<td>Deposit SIR Credit Card</td>
<td></td>
<td>250.00</td>
<td>0.00</td>
</tr>
<tr>
<td>09/29/18</td>
<td>INTL Student Admin UGRAD</td>
<td></td>
<td>0.00</td>
<td>100.00</td>
</tr>
<tr>
<td>09/29/18</td>
<td>FRESHMEN ORIENT PROGRAM FEE</td>
<td></td>
<td>0.00</td>
<td>210.00</td>
</tr>
<tr>
<td>09/29/18</td>
<td>RH TRIPLE FULL+DINING</td>
<td></td>
<td>0.00</td>
<td>11,442.00</td>
</tr>
<tr>
<td>09/29/18</td>
<td>UG Hsg Activity Fee</td>
<td></td>
<td>0.00</td>
<td>20.00</td>
</tr>
<tr>
<td>09/29/18</td>
<td>WSTRN UN WIRE UG PREPAYMENT</td>
<td></td>
<td>480.00</td>
<td>0.00</td>
</tr>
</tbody>
</table>

The last day to waive health insurance for FA18 is Friday, September 21st.

Direct Deposit equals faster refunds!

Pay your FA18 fees in 3 payments with TRIP? See TritonLink for details!

<table>
<thead>
<tr>
<th>PREVIOUS BALANCE</th>
<th>CURRENT CHARGES</th>
<th>DISPUTED CHARGES</th>
<th>PAYMENTS/CRDTS</th>
<th>CREDIT BALANCE</th>
<th>AMOUNT DUE</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.00</td>
<td>26,292.88</td>
<td>0.00</td>
<td>700.00</td>
<td>0.00</td>
<td>26,292.88</td>
</tr>
</tbody>
</table>

Amount due at the time the statement is released.
**Alert**

You have a total account balance of: $1,700.00

**Statement Transactions**

<table>
<thead>
<tr>
<th>Date</th>
<th>Category</th>
<th>Description</th>
<th>Term</th>
<th>Reference Number</th>
<th>Payments/Credits</th>
<th>Charges/Debits/Credits</th>
</tr>
</thead>
<tbody>
<tr>
<td>04/22/2020</td>
<td>Other</td>
<td>testing</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>04/07/2020</td>
<td>Test Trans Resolution</td>
<td></td>
<td></td>
<td></td>
<td>1700.00</td>
<td></td>
</tr>
<tr>
<td>04/07/2020</td>
<td>Other</td>
<td>Test Trans Resolution</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>04/07/2020</td>
<td>Test Trans Resolution</td>
<td></td>
<td></td>
<td></td>
<td>1700.00</td>
<td></td>
</tr>
<tr>
<td>04/07/2020</td>
<td>Test Trans Resolution</td>
<td></td>
<td></td>
<td></td>
<td>2.00</td>
<td></td>
</tr>
<tr>
<td>04/07/2020</td>
<td>Test Trans Resolution</td>
<td></td>
<td></td>
<td></td>
<td>700.00</td>
<td></td>
</tr>
</tbody>
</table>

Showing 1 to 10 of 10 entries
Pending financial aid awards will show up on TritonPay after the billing statement is generated.
HOW TO MAKE AN E-CHECK OR CREDIT CARD PAYMENT

Alert
You have total account balance of: $1,700.00

Flex-Pay Assistant

I want to pay the...
for the charges selected below:

- [ ] Other Charges

Total Account Balance: $1,700.00

<table>
<thead>
<tr>
<th>Charges</th>
<th>Balance</th>
</tr>
</thead>
<tbody>
<tr>
<td>$2,400.00</td>
<td>$1,700.00</td>
</tr>
</tbody>
</table>

My Selected Balance: $1,700.00

Pay a specific charge: Pay Selected Charge

- [ ] Pay % of My Selected Balance
  - 100 %
- [ ] Pay Specific Amount
  - $1,700.00

My Payment Amount: $1,700.00

My Remaining Total Account Balance will be: $0.00

*$0.50 E-check Fee
*2.75% Credit Card Fee

For questions regarding your account please contact Student Financial Solutions using the UC San Diego Services & Support portal
### Custom Payment

**Apply Payment To Select Charges**

Check the box next to each charge you would like to pay. You can edit the payment amount as needed. Note that directing how your payment will be applied to open charges is not available for wire transfer payments.

<table>
<thead>
<tr>
<th>Transaction Date</th>
<th>Description</th>
<th>Term</th>
<th>Charge Amount</th>
<th>Credits / Payments</th>
<th>Pending Credits*</th>
<th>Balance Due</th>
<th>Due Date</th>
<th>Payment Amount</th>
<th>Pay?</th>
<th>Pay?</th>
</tr>
</thead>
<tbody>
<tr>
<td>04/02/2020</td>
<td>TEST HOUSING CHARGE</td>
<td></td>
<td>700.00</td>
<td>0.00</td>
<td>0.00</td>
<td>700.00</td>
<td></td>
<td>700.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td>04/22/2020</td>
<td>TUITION SPRING</td>
<td></td>
<td>1,700.00</td>
<td>700.00</td>
<td>0.00</td>
<td>1,000.00</td>
<td></td>
<td>1000.00</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Total:</strong></td>
<td></td>
<td><strong>$2,400.00</strong></td>
<td><strong>$700.00</strong></td>
<td><strong>$0.00</strong></td>
<td><strong>$1,700.00</strong></td>
<td></td>
<td><strong>Payment:</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Notes:**

Payment Amount: $1,700.00

For questions regarding your account please contact Student Financial Solutions using the UC San Diego Services & Support portal.
How to make an international payment:

1. Log in to your account on Tritonpay.
2. Check your account summary for any due charges.
3. Select the option to make a payment.
4. Choose your payment method:
   - By echeck or credit card
   - By international wire (Western Union/Flywire) or via mail in check

For questions regarding your account, please contact Student Financial Services.
HOW TO MAKE AN INTERNATIONAL PAYMENT

Payment Confirmation

Select payment method:
- Pay By Mail (Check, Money Order, Cashier’s Check)
- Western Union (Wire Transfer)
- Flywire (Wire Transfer)

Payment Summary:
Amount: $1,700.00
Convenience Fee: $0.00
Total Payment: $1,700.00

UC San Diego has partnered with Western Union Business Solutions to provide an easy way to make online payments for students who do not have a US bank account or ability to deliver a check in US funds. Both are secure and trusted options to pay online from any country and bank. Typically using your home currency and method. Click 'Continue' button to learn more and to determine the better option for your needs.

For questions regarding your account please contact Student Financial Solutions using the UC San Diego Services & Support portal
Your payment

The payment will come from

Country or region *
- Afghanistan
- Albania
- Algeria
- American Samoa
- Andorra

University of California - San Diego receives

<table>
<thead>
<tr>
<th>S</th>
<th>Amount *</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>50,000.00</td>
</tr>
</tbody>
</table>

Amount will be formatted in the destination currency, in this case United States Dollars. I.e. 10,000.00 for ten thousand USD.

NEXT →
HOW TO MAKE A WESTERN UNION PAYMENT

PAY STUDENT FEES WITH YOUR HOME CURRENCY

Paying fees from

[Dropdown]

Field is required

Services breakdown

Housing and Dining Payment
USD
0

Student Account Payment
USD
0

Total 0.00 USD

Get a quote

TRITONS UC SAN DIEGO
Tuition and Housing Financial Scams

Protect Your Login Credentials
Never share your online credentials with anyone nor provide financial information.

Use official payment methods.
Only use payment methods approved by UCSD. Never send/wire any money.

Avoid solicitations
Do not respond to 3rd party solicitations for payment of tuition fees.

Beware of WeHousing
Students who use the 3rd party company, WeHousing, to find housing, pay deposits, or pay rent receive eviction notices because WeHousing never sent the payments to the owners.

Don’t Become a Victim!
If you receive a suspicious call:

1. Hang Up
Tell the caller that you refuse to cooperate with their threats.

2. Contact UC San Diego Police
Report the incident to campus calling (858) 534-HELP (4357) and submit a report.

3. Notify ISPO
Inform your international student advisor to identify campus resources for you.
<table>
<thead>
<tr>
<th>In person:</th>
<th>By mail:</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Cash</td>
<td>• Checks</td>
</tr>
<tr>
<td>• Checks</td>
<td>• Money Orders</td>
</tr>
<tr>
<td>• Money Orders</td>
<td>• Cashier's Checks</td>
</tr>
<tr>
<td>• Cashier's Checks</td>
<td>• Traveler's Checks</td>
</tr>
<tr>
<td>• Traveler's Checks</td>
<td>*Checks should be made payable to UC Regents</td>
</tr>
<tr>
<td>*Checks should be made payable to UC Regents</td>
<td>*Checks should be made payable to UC Regents</td>
</tr>
</tbody>
</table>

*All payments to be made in U.S. currency.
Central Cashier's Office

Where to submit payments:

Mailing Address:
UCSD Cashier's Office
9500 Gilman Dr. MC #0009
La Jolla, CA, 92093-0009

Payment Dropbox:
Located on the south side of Cashier's Office
Available for use 24 hours

*Make checks payable to "UC Regents" and include student PID and name
Central Cashier's Office accepts 529 payments.

Please contact your 529 administrator with the Cashier's Office mailing address:

UCSD Cashiers Office
9500 Gilman Drive #0009
La Jolla, CA 92093-0009

*Be sure that the student's name & PID are included on the check. All checks should be made payable to UC Regents.
**Sponsored students** are those who require direct billing to an outside agency for tuition and mandatory fees.

### Domestic Sponsors

Student Financial Solutions prepares and sends bills for tuition and mandatory fees, maintains agency and undergraduate student third-party accounts, and handles all correspondence regarding third-party agreements.

**UC San Diego Services & Support portal**

### International Sponsors

*Managed by ISPO*

Financial guarantees, sponsorship changes/updates, invoice inquiries, and all other correspondence regarding third party billing should be sent via email to

**sponsoredstudents@ucsd.edu**

### VA

*Managed by Registrars*

The Department of Veterans Affairs (VA), determines your eligibility for veterans education benefits.

The Registrar's Office helps you take full advantage of the programs, services, and benefits available.

**vao@ucsd.edu**
SFS is responsible for processing outside agency scholarships.

Scholarship checks made payable to UCSD should be mailed/brought to our office.

Mailing Address:
UCSD Student Financial Solutions
9500 Gilman Dr., MC #0026
La Jolla, CA, 92093-0026

Office Location:
Student Services Center
Third Floor South
Suite 355

*Scholarships should include student name and PID
Campus Cards

Pay with your student ID card!

Dining Dollars
If you live on-campus, your ID card will be loaded with dining dollars which you can use at the dining halls and college markets.

Triton Cash
You have the option to load "Triton Cash" onto your card via Triton Card Account Service Online to use at Price Center and any approved restaurants/markets.

Charging to Student Account
You can use your ID card at the Bookstore, Sunshine Market, and campus printers to make purchases and charge to your student account.
Want a vacation from your tuition fees? Take a TRIP!

What is TRIP?

TRIP is a payment plan that allows you to pay your mandatory tuition and registration fees in 3 monthly installments rather than in one lump sum payment.

Enrollment Options

TRIP is only offered for FALL, WINTER, and SPRING quarters. You enroll via TritonLink or the Authorized Payer Portal for a $40 fee per quarter- you can enroll for one quarter, the entire academic year, or all future quarters.
Want a vacation from your tuition fees? Take a TRIP!

What does TRIP cover?

Covered Fees
- Tuition & Non-Res tuition
- Registration fees
- Student health insurance

Not Covered Fees
- Housing*
- Books/Bookstore
- Parking fees
- Student Health Services fees

*Please note: TRIP is a payment plan for your tuition and registration fees only. If you would like to change your housing installment payment plan, please log into the Housing Portal.
Refunds occur when students make an overpayment, receive excess financial aid or scholarships, or get a stipend.

Types of Refunds:

- Cash or Check Overpayment
- E-Check Overpayment
- Financial Aid and Scholarships
- Credit Card
- Housing
REFUNDS

On the TritonPay Alert Banner, you will be able to see a "credit balance" alert.

Once the refund has been sent out, you will be able to see it on your account history as "Fin Aid Rfn or Direct Dpst".
If you enroll in direct deposit via TritonLink, your refund will be issued directly to the bank account on file.

If you are not enrolled in direct deposit, your refund will be mailed out as a paper check to the current mailing address we have on file.

*Parents cannot request refunds; the student must contact us to receive the refund.*
Don't miss a deadline. Find out when the due dates are this upcoming quarter!

**Fall Quarter Due Dates**

- **September**: 09/25/2020 (FA20 Tuition and Registration Fees)
- **October**: 10/23/2020 (FA20 Monthly Bill)
- **November**: 11/13/2020 (FA20 Monthly Bill)

**Waiving USHIP?**

Waiver Open Period: 5/1/2020 - 9/1/2020

Note: Due dates do not land on the same date every month!
Find instructions on how to contact SFS by going to the "Contact Us" page on our website!

Students
UC San Diego Services & Support Portal
support.ucsd.edu/students

Parents
Email
sfs@ucsd.edu
Follow us on Instagram! @ucsdSfs @ucsdSfs

Visit our Resources Page!

https://sfs.ucsd.edu/resources/index.html
Thank you for joining! If you have any other questions, please visit our website to get more information! :)
List of resources for your reference:

Learn more about your student account: https://sfs.ucsd.edu/student-accounts/index.html
Undergrad tuition and registration fees: https://students.ucsd.edu/finances/fees/registration/2019-20/index.html
Explanation of registration fees: https://students.ucsd.edu/finances/fees/registration/explanation.html
Enroll in Direct Deposit: https://sfs.ucsd.edu/student-accounts/direct-deposit.html
Financial Aid Office: https://fas.ucsd.edu/
Still confused about TRIP?: https://sfs.ucsd.edu/student-accounts/how-to-pay-your-bill/trip.html
Want to waive the health insurance fee?: https://wellness.ucsd.edu/studenthealth/insurance/waive-uc-ship/Pages/default.aspx