

**We will begin
shortly!**

**Thank you for your
patience!**



Student Accounts Webinar



Meet the Teams



**Student Account
Services**



**University Billing
Services**



**Central Cashier's
Office**



**Loan
Administration**



Campus Cards

Agenda

Today's Topics:



**Student Account
Overview**



**Payment
Methods**



**Installment
Plan**



**Refunds &
Direct Deposit**



Student Accounts



Access bill via
TritonLink



View account balance



Review holds



Find billing due dates

TritonLink

MY TRITONLINK UC San Diego

Current Students | Advising & Grades | Classes & Enrollment | Financial Tools | Personal Tools | Student Forms | Help

ANNOUNCEMENTS & DEADLINES

Fall Enrollment (FA 19)

Fall [undergrad enrollment appointment times](#) now available (new & continuing undergrads)

Aug 27 – Sept 3: WebReg open for new transfer enrollment
Aug 29 – Sept 3: WebReg open for new freshmen enrollment
Sept 5: WebReg open to all students

Health Fee Waiver

Fall health fee waiver available upon enrollment; check the [Student Health Services website](#) for more info

Two-Step Login

Two-step login is coming! Start using Duo now; it becomes mandatory October 16, 2019

ACCOUNT

Your balance is

\$0.00

You are not enrolled in **TRIP** for Fall 2019.

You are enrolled in **Direct Deposit**.

[See account details](#)

Financial Aid Status

HOLDS

YOU'RE GOOD.

You have 0 holds.

OTHER SERVICES

You do not have a **Health Fee Waiver**.

My TritonLink

John Muir College

Major(s): Psychology/Social Psychology

Minor(s): M:Business

Undergraduate Alumni

WebMail | TritonEd | Handshake

Quick view of your current balance.

UC San Diego 9500 Gilman Dr. La Jolla, CA 92093 (858) 534.2230
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[Terms & Conditions](#) | [Feedback](#)

UC San Diego



Authorizing Payers

Your student must authorize you on TritonLink via Billing and Payment

Benefits:

- Access to parent/payer portal
- Receive monthly e-bill reminders
- Review student account activity
- View and pay your student's bill by electronic check (e-check) or credit/debit card
- Update profile and contact information

*Authorization is necessary to view and discuss your student's bill, since student educational records are protected under FERPA.

Authorized Payer Portal



TOOLS

- [View/Pay Your Student's Bill](#)
- [Update E-Bill Information](#)
- [Enroll in TRIP](#)
- [Cancel TRIP](#)
- [File/Update FAFSA](#)
- [Triton Cash Deposit](#)


Overview of parents can do through the authorized payer portal.



Welcome to UCSD Billing and Payment for Authorized Payers

If you are a **student**, please click [here](#) to view and pay your bill.

Authorized Parent/Payer Billing and Payment Menu

 [View or pay your student's bill](#)

Your Profile

- [Update E-Bill Information](#)

Triton Registration Installment Plan (TRIP)

Pay your mandatory registration fee in 3 monthly installments.

- [Enroll in TRIP](#)
- [Cancel TRIP](#)

Help Resources

- [Billing Due Dates](#)
- [Billing and Payment Help Page](#)
- [Log-in Issues](#)
- [Triton Registration Installment Plan](#)

Questions? Contact [Student Financial Solutions \(SFS\)](#)

READING YOUR

STUDENT ACCOUNT

You are logged in as ,ErrorHappyTest | LOG OUT

TRITONPAY

UC San Diego

[TritonLink](#)

[Advising & Grades](#)

[Classes & Enrollment](#)

[Financial Tools](#)

[Personal Tools](#)

[Student Forms](#)

[Help](#)

Q-

Information: If you encounter any issues with **payment options button**, please try a different browser (or) clear your browser data cache

My Account Summary

[Account History](#)

PID: A15356797

 Alert

You have total account balance of: \$1,700.00

[Payment Options](#)

	Balance	Due Date
Billing Statement Activity		
Past Due Charges	\$0.00	
Current Charges	\$0.00	
Last Statement Balance	\$0.00	
Activity since Statement Date		
New Charges	\$1,700.00	
Total Account Balance	\$0.00	

Select Statement to View

WINTER DEC 02 DUE DEC 13 ▾

[Back of the billing statement](#)
[Student Financial Solutions Website](#)
[Explanation of Registration Fees](#)
[Direct Deposit](#)
[Payment Profiles](#)
[Helpful Links](#)
[View Unpaid Transactions E-Check Help Ways to Pay Your Bill](#)

For questions regarding your account please contact Student Financial Solutions at studentbusiness@ucsd.edu

READING YOUR

BILLING STATEMENT

UCSD University of California, San Diego

Billing Statement

Statement Closing Date	9/5/2018
Account Number (PID):	[REDACTED]
Due Date:	9/21/2018
Amount Due:	26,293.88
Amount Enclosed:	

Make checks payable to:
U.C. Regents
 and mail with this stub to:
UCSD Cashier's Office
 9500 Gilman Dr.
 La Jolla, CA 92093-0009

UNIVERSITY BILLING STATEMENT

ACCT NO: [REDACTED] DUE DATE: 9/21/2018 PAGE: 1 OF 1 STATEMENT DATE: 9/5/2018

IMPORTANT MESSAGE
 AMOUNTS SHOWN IN THIS BILL REPRESENT FEES AS CURRENTLY APPROVED
 FOR THIS ACADEMIC YEAR. HOWEVER, ALL UNIVERSITY FEES ARE
 SUBJECT TO CHANGE AND THE FEE AMOUNTS BILLED FOR THIS PERIOD
 MAY BE ADJUSTED AT A FUTURE DATE.

DATE	DESCRIPTION	REFERENCE NO.	PAYMENTS/CREDITS	CHARGES	
	PREVIOUS BALANCE		0.00	0.00	
8/29/18	Fall Qtr 2018 Registration Fee		0.00	14,563.88	
8/29/18	Fa Qtr Mand Hlth Ins-USHIP		0.00	657.00	
8/29/18	DEPOSIT SIR CREDIT CARD		250.00	0.00	
8/30/18	INTL STUDENT ADMN UGRAD		0.00	100.00	
8/30/18	FRESHMEN ORIENT PROGRAM FEE		0.00	210.00	
9/5/18	RH TRIPLE FULL+DINING		0.00	11,443.00	
9/5/18	UG Hsg Activity Fee		0.00	20.00	
9/5/18	WSTRN-UN WIRE UG PREPAYMENT		450.00	0.00	
<p>The last day to waive health insurance for FA18 is Friday, September 21st! Direct Deposit equals faster refunds! Pay your FA18 fees in 3 payments with TRIP! See TritonLink for details!</p>					
PREVIOUS BALANCE	CURRENT CHARGES	DISPUTED CHARGES	PAYMENTS/CREDITS	CREDIT BALANCE	AMOUNT DUE
0.00	26,993.88	0.00	700.00	0.00	26,293.88

Amount due at the time the statement is released.



READING YOUR ACCOUNT HISTORY

Account History

[Back to Account Summary Page](#)

⚠ Alert

You have total account balance of: \$1,700.00

[Payment Options](#)

- Statement Transactions
- Statement Transactions
- Unpaid Transactions
- Current Month Transactions
- Future Trip Transactions
- Full Account History

From Date:

To Date:

Filter:

	Category	Description	Term	Reference Number	Payments/Credits	Charges/Debits/Credits
04/22/2020	Other	testing				1700.00
04/07/2020		Test Trans Resolution			1700.00	
04/07/2020	Other	Test Trans Resolution				1700.00
04/07/2020		Test Trans Resolution			2.00	
04/07/2020		Test Trans Resolution			700.00	

Showing 1 to 10 of 10 entries

READING YOUR PENDING AWARDS

Pending financial aid awards will show up on TritonPay after the billing statement is generated.

My Account Summary

[Account History](#)

PID:

Alert

There is pending activity causing an adjusted credit balance of: \$1,918.00. No payment is due at this time.

Billing Statement Activity	Balance	Due Date	Select Statement to View
Past Due Charges	\$0.00		WINTER JAN 03 DUE JAN 18
Current Charges	\$48.48	Feb 14, 2020	
Last Statement Balance	\$48.48		
Activity since Statement Date			
New Charges	\$5,522.52		
Total Account Balance	\$5,571.00		

Notes:

You have a Pending Awards disbursement. The balances below reflect the Pending Direct Award as if it was already applied to the appropriate charges.

Pending Awards	Amount
DIRECT LOAN-SUBSIDIZED	1814.00
DIRECT LOAN-UNSUBSIDIZED	594.00
CAL GRANT A RENEWAL	2095.00
UCSD GRANT-IN-AID (U)	680.00
FEDERAL PELL GRANT	1032.00
UCSD GRANT-IN-AID	1274.00
Total Pending	7489.00
Adjusted Amount Due	-1918.00

REFUND amount

For questions regarding your account please contact Student Financial Solutions using the UC San Diego Services & Support portal

HOW TO MAKE AN E-CHECK OR CREDIT CARD PAYMENT

Custom Payment

[Account Summary Page](#) [Account History](#)

⚠ Alert

You have total account balance of: \$1,700.00

Flex-Pay Assistant

I want to pay the...

Total Account Balance: \$1,700.00 ▾

for the charges selected below:

Other Charges

Charges	Balance
\$2,400.00	\$1,700.00

My Selected Balance : **\$1,700.00**

Pay a specific charge:

Pay % of My Selected Balance

%

Pay Specific Amount

My Payment Amount : **\$1,700.00**

My Remaining Total Account Balance will be: \$0.00

*\$0.50 E-check Fee
*2.75% Credit Card Fee

For questions regarding your account please contact Student Financial Solutions using the UC San Diego Services & Support portal

EX: PAY SELECTED CHARGES

You are logged in as ,ErrorHappyTest | LOG OUT

TRITONPAY

UC San Diego

[TritonLink](#)

[Advising & Grades](#)

[Classes & Enrollment](#)

[Financial Tools](#)

[Personal Tools](#)

[Student Forms](#)

[Help](#)

Q ▾

Custom Payment

[Account Summary Page](#) [Account History](#)

Apply Payment To Select Charges

[Back to Flex-Pay Assistant](#)

Check the box next to each charge you would like to pay. You can edit the payment amount as needed. Note, that directing how your payment will be applied to open charges is not available for wire transfer payments.

Transaction Date	Description	Term	Charge Amount	Credits / Payments	Pending Credits*	Balance Due ⓘ	Due Date	Payment Amount	Pay? <input checked="" type="checkbox"/>	*
04/02/2020	TEST HOUSING CHARGE		700.00	0.00	0.00	700.00		<input type="text" value="700.00"/>	<input checked="" type="checkbox"/>	
04/22/2020	TUITION SPRING		1,700.00	700.00	0.00	1,000.00		<input type="text" value="1000.00"/>	<input checked="" type="checkbox"/>	
Total:			\$2,400.00	\$700.00	\$0.00	\$1,700.00	Payment:	\$1,700.00		

**Notes:

Payment Amount: \$1,700.00

[Back to Flex-Pay Assistant](#)

[Pay Now](#)

For questions regarding your account please contact [Student Financial Solutions](#) using the [UC San Diego Services & Support portal](#)

HOW TO MAKE AN

INTERNATIONAL PAYMENT

TRITONPAY UC San Diego

TritonLink Advising & Grades Classes & Enrollment Financial Tools Personal Tools Student Forms Help

My Account Summary

PID: [REDACTED]

Alert
You have total account balance of: \$6.52

[Payment Options](#)

Billing Statement Activity	Balance	Due Date	Select Statement to View
Past Due Charges	\$0.00		WINTER DEC 03 DUE DEC 14
Current Charges	\$0.00		
Last Statement Balance	\$0.00		
Activity since Statement Date			
New Charges	\$6.52		
Total Account Balance	\$0.00		

For questions regarding your account please contact Student Financial Services

Back of the billing statement
Student Financial Solutions Website
Explanation of Registration Fees Direct Deposit
Guide to Online Payments
Payment Profiles
Helpful Links

How do you plan to make your payment

By echeck or credit card

By international wire (Western Union/Flywire) or via mail in check

Cancel OK

HOW TO MAKE AN

INTERNATIONAL PAYMENT

TRITONPAY

UC San Diego

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Payment Confirmation

[Account Summary Page](#) [Account History](#)

PID: [REDACTED]

Select payment method:

- Pay By Mail (Check, Money Order, Cashier's Check)
- Western Union (Wire Transfer)
- Flywire (Wire Transfer)

Payment Summary:

International

Amount
Convenience Fee

Total Payment

UC San Diego has joined with Flywire to provide an easy typically using your home currency and method.

Payments to UCSD must equal the amount due. Paymer UCSD will be rejected back to the sender, including direc

Please initiate your payment at least 10 days before the loss of student status if the amount due includes registra

For questions regarding your account please contact Stu

You are logged in as .ErrorHappyTest | LOG OUT

TRITONPAY

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Payment Confirmation

[Account Summary Page](#) [Account History](#)

PID: [REDACTED]

Select payment method:

- Pay By Mail (Check, Money Order, Cashier's Check)
- Western Union (Wire Transfer)
- Flywire (Wire Transfer)

Payment Summary:

International Payment

Amount \$1,700.00
Convenience Fee \$0.00

Total Payment \$1,700.00

UC San Diego has contracted with Western Union, a specialist in international payments, to provide you with a simple and low cost method of paying fees and re-payments to UCSD in your local currency.

Payments to UCSD must equal the amount due. Payments remitted over the amount due and/or transmitted through any other international wire service provider not authorized by UCSD will be rejected back to the sender, including direct wire transfers to the UCSD bank account.

Please initiate your payment at least 10 days before the payment deadline to ensure an on-time arrival. Late payments may result in additional fees plus disenrollment and a possible loss of student status if the amount due includes registration charges.

UC San Diego has partnered with Western Union Business Solutions to provide an easy way to make online payments for students who do not have a US bank account or ability to deliver a check in US funds. Both are secure and trusted options to pay online from any country and bank, typically using your home currency and method. Click 'Continue' button to learn more and to determine the better option for your needs.

Cancel Continue

For questions regarding your account please contact Student Financial Solutions using the UC San Diego Services & Support portal

HOW TO

MAKE A FLYWIRE PAYMENT

1. Payment Info

2. Payment method

3. Payer Info

4. Info for the receiver

5. Review & Confirm

6. Make payment

Your payment

The payment will come from

Country or region *

- Afghanistan
- Albania
- Algeria
- American Samoa
- Andorra

University of California - San Diego receives


\$	Amount *
	50,000.00

Amount will be formatted in the destination currency, in this case United States Dollars. I.e. 10,000.00 for ten thousand USD.

NEXT →

HOW TO


MAKE A WESTERN UNION PAYMENT



WesternUnion **WU** Make your payment Track your payment Tips & FAQs EN 


PAY STUDENT FEES WITH YOUR HOME CURRENCY

Paying fees from

Field is required

Services breakdown 

Housing and Dining Payment	Include <input type="checkbox"/>
USD <input type="text" value="0"/>	
 Add note	
Student Account Payment	Include <input type="checkbox"/>
USD <input type="text" value="0"/>	
 Add note	
Total	0.00 USD



[Get a quote](#)

Tuition and Housing Financial Scams

Beware of tuition and housing scams!



Protect Your Login Credentials

Never share your online credentials with anyone nor provide financial information.



Use official payment methods.

Only use payment methods approved by UCSD. Never send/wire any money.



Avoid solicitations

Do not respond to 3rd party solicitations for payment of tuition fees.



Beware of WeHousing



Students who use the 3rd party company, WeHousing, to find housing, pay deposits, or pay rent receive eviction notices because WeHousing never sent the payments to the owners.

Don't Become a Victim!

If you receive a suspicious call:

1. Hang Up

Tell the caller that you refuse to cooperate with their threats.

2. Contact UC San Diego Police

Report the incident to campus calling (858) 534- HELP (4357) and submit a report.

3. Notify ISPO

Inform your international student advisor to identify campus resources for you.

Central Cashier's Office

Additional payment methods:

OFFICE LOCATION CURRENTLY CLOSED

In person:

- Cash
- Checks
- Money Orders
- Cashier's Checks
- Traveler's Checks

*Checks should be
made payable to UC
Regents

By mail:

- Checks
- Money Orders
- Cashier's Checks
- Traveler's Checks

*Checks should be
made payable to UC
Regents

*All payments to be made in U.S. currency.

Central Cashier's Office

Where to submit payments:

Mailing Address:

UCSD Cashier's Office
9500 Gilman Dr. MC #0009
La Jolla, CA, 92093-0009

Payment Dropbox:

Located on the south side
of Cashier's Office
Available for use 24 hours

*Make checks payable to "UC Regents" and include student PID and name

COLLEGE SAVINGS FUNDS

Central Cashier's Office accepts
529 payments.



Please contact your 529 administrator
with the Cashier's Office mailing
address:

UCSD Cashiers Office
9500 Gilman Drive #0009
La Jolla, CA 92093-0009

*Be sure that the student's name & PID
are included on the check. All checks
should be made payable to UC Regents.

VA/Third Party Payments

Sponsored students are those who require direct billing to an outside agency for tuition and mandatory fees.

Domestic Sponsors

Student Financial Solutions prepares and sends bills for tuition and mandatory fees, maintains agency and undergraduate student third-party accounts, and handles all correspondence regarding third-party agreements.

**UC San Diego
Services & Support
portal**

International Sponsors

*Managed by ISPO

Financial guarantees, sponsorship changes/updates, invoice inquiries, and all other correspondence regarding third party billing should be sent via email to

**sponsoredstudents
@ucsd.edu**

VA

*Managed by Registrars

The Department of Veterans Affairs (VA), determines your eligibility for veterans education benefits.

The Registrar's Office helps you take full advantage of the programs, services, and benefits available.

vao@ucsd.edu

SCHOLARSHIPS

SFS is responsible for processing outside agency scholarships.



Scholarship checks made payable to UCSD should be mailed/brought to our office.

Mailing Address:

UCSD Student Financial Solutions
9500 Gilman Dr., MC #0026
La Jolla, CA, 92093-0026

Office Location:

Student Services Center
Third Floor South
Suite 355

*Scholarships should include student name and PID

Campus Cards

Pay with your student ID card!



Dining Dollars

If you live on-campus, your ID card will be loaded with dining dollars which you can use at the dining halls and college markets.



Triton Cash

You have the option to load "Triton Cash" onto your card via Triton Card Account Service Online to use at Price Center and any approved restaurants/markets



Charging to Student Account

You can use your ID card at the **Bookstore**, **Sunshine Market**, and **campus printers** to make purchases and charge to your student account.

**Want a vacation from your
tuition fees? Take a TRIP!**

What is TRIP?

TRIP is a payment plan that allows you to pay your mandatory tuition and registration fees in 3 monthly installments rather than in one lump sum payment.

Enrollment Options

TRIP is only offered for **FALL, WINTER, and SPRING** quarters. You enroll via TritonLink or the Authorized Payer Portal for a **\$40 fee per quarter**- you can enroll for one quarter, the entire academic year, or all future quarters.

**Want a vacation from your
tuition fees? Take a TRIP!**

What does TRIP cover?

Covered Fees

- ✓ Tuition & Non-Res
tuition
- ✓ Registration fees
- ✓ Student health
insurance

Not Covered Fees

- ✗ Housing*
- ✗ Books/Bookstore
- ✗ Parking fees
- ✗ Student Health
Services fees

***Please note: TRIP is a payment plan for your tuition and registration fees only. If you would like to change your housing installment payment plan, please log into the Housing Portal.**

REFUNDS

Refunds occur when students make an overpayment, receive excess financial aid or scholarships, or get a stipend.

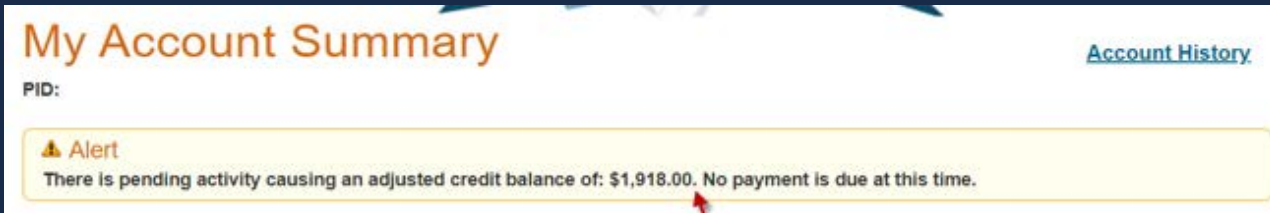
Types of Refunds:

- Cash or Check Overpayment
- Credit Card
- E-Check Overpayment
- Housing
- Financial Aid and Scholarships

REFUNDS

Find out if there's a refund available on your student account.

On the TritonPay Alert Banner, you will be able to see a "credit balance" alert.



My Account Summary [Account History](#)

PID:

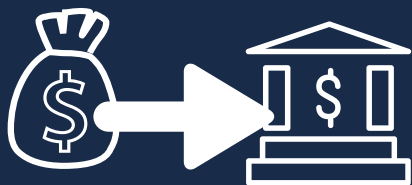
Alert
There is pending activity causing an adjusted credit balance of: \$1,918.00. No payment is due at this time.

Once the refund has been sent out, you will be able to see it on your account history as "Fin Aid Rfn or Direct Dpst".

Transaction Date	Statement Date	Category	Description	Term	Reference Number	Payments/Credits	Charges/Debits/Credits
12/19/2018	01/03/2019	Other	CAMPUS ID CARD REPRINT CHARGE				21.1
09/30/2017	10/02/2017	Other	UCSD Bookstore Charge		125007530		21.1
09/26/2017	10/02/2017	Other	Fin Aid Rfn Ck or Direct Dpst				2371.1
08/13/2018	09/05/2018	Other	TEST LF CHARGE				25.1
01/02/2018	01/04/2018	Other	Fin Aid Rfn Ck or Direct				2963.1

HOW TO GET YOUR REFUND

There are different ways
you can receive your
refunds!



If you enroll in direct deposit via TritonLink, your refund will be issued directly to the bank account on file.



If you are not enrolled in direct deposit, your refund will be mailed out as a paper check to the current mailing address we have on file.

*Parents cannot request refunds; the student must contact us to receive the refund.

Billing Due Dates

Don't miss a deadline. Find out when the due dates are this upcoming quarter!

Fall Quarter Due Dates



September

09/25/2020

FA20 Tuition and
Registration Fees

October

10/23/2020

FA20 Monthly Bill

November

11/13/2020

FA20 Monthly Bill

Waiving USHIP?

Waiver Open Period: 5/1/2020 - 9/1/2020

Note: Due dates do not land on the same date every month!

Contact Us!

Find instructions on how to contact SFS by going to the "Contact Us" page on our website!



Students

UC San Diego Services
& Support Portal

support.ucsd.edu/students



Parents

Email

sfs@ucsd.edu

**Follow us on
Instagram!**

@ucsd sfs

@ucsd sfs

**Visit our
Resources
Page!**

<https://sfs.ucsd.edu/resources/index.html>

Thank you for joining! If
you have any other
questions, please visit our
website to get more
information! :)

sfs.ucsd.edu



sfs.ucsd.edu

UC San Diego

STUDENT FINANCIAL SOLUTIONS

List of resources for your reference:

Learn more about your student account:

<https://sfs.ucsd.edu/student-accounts/index.html>

Undergrad tuition and registration

fees: <https://students.ucsd.edu/finances/fees/registration/2019-20/index.html>

Explanation of registration

fees: <https://students.ucsd.edu/finances/fees/registration/explanation.html>

Enroll in Direct Deposit: <https://sfs.ucsd.edu/student-accounts/direct-deposit.html>

Financial Aid Office: <https://fas.ucsd.edu/>

Still confused about TRIP?: <https://sfs.ucsd.edu/student-accounts/how-to-pay-your-bill/trip.html>

Want to waive the health insurance

fee?: <https://wellness.ucsd.edu/studenthealth/insurance/waive-uc-ship/Pages/default.aspx>